

RESOLUTION NO. 3599

WHEREAS, the Americans with Disabilities Act (ADA) civil rights legislation was signed into law on July 26, 1990; and

WHEREAS, the ADA prohibits discrimination in employment, public accommodations, public transportation, state and local government services, and telecommunication based on disability; and

WHEREAS, the ADA requires the City of Albany assure paratransit services comparable to those services provided by the Albany Transit System fixed route service; and

WHEREAS, the City of Albany completed a paratransit plan to meet the federal requirements of the ADA; and

WHEREAS, the law requires a paratransit plan update be submitted each year; and

WHEREAS, the City of Albany has completed a 1996 paratransit plan update;

NOW, THEREFORE, BE IT RESOLVED that the City Council of the City of Albany, Oregon hereby adopts the 1996 paratransit plan update.

DATED this 28th day of February 1996.

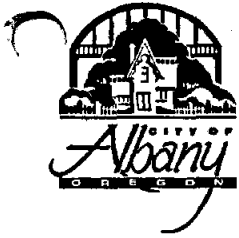


Mayor

ATTEST:



City Recorder



TO: Albany City Council

VIA: Steve Bryant, City Manager
Mark A. Yeager, P.E., Public Works Director

FROM: Eric M. Teitelman, P.E., Transportation Services Supervisor
Katie Nooshazar, Senior Program Supervisor

DATE: February 21, 1996, for February 28, 1996, City Council Meeting

SUBJECT: 1996 Americans With Disabilities Act Paratransit Plan Update

Action Requested:

Staff recommends the City Council approve a resolution accepting the attached 1996 ADA Paratransit Plan Update.

Discussion:

On July 26, 1990, the Americans with Disabilities Act (ADA) was signed into law by the federal government. The law requires that transit agencies provide paratransit services a distance of three-quarters of a mile outside of the primary transit routes, and requires these paratransit services to coincide with the times of operation for the primary transit routes.

A five-year ADA Paratransit Plan for the Albany Transit System was approved by the Albany City Council on January 22, 1992, and is required to be updated annually by the Federal Transit Administration (FTA). The updates must include:

- Progress report of established milestones toward compliance with the ADA.
- Five year capital and operating budget estimates.
- Passenger demand response and vehicle needs.
- Public participation process.

Presently, the City of Albany is not in compliance with the ADA paratransit requirements. Our primary transit routes end at 6:00 p.m., whereas our paratransit Call-A-Ride services end at 4:00 p.m. The 1995 ADA Paratransit Plan Update proposed a recruitment effort to obtain volunteer drivers to work during this time period, but failed due to lack of any interest. The proposed 1996-97 Call-A-Ride budget recommends funding for a part-time driver to work these hours, and pending its potential approval later this year, our system could enter into compliance during this plan update period. The only other alternative to bringing the system into compliance, though likely unpopular, is to reduce the times of operation for the primary transit routes from 6:00 p.m. to 4:00 p.m. Failing to bring our system into compliance has legal ramifications for the City; the State and Federal governments, as well as private citizens can take legal actions against us.

The five-year ADA Paratransit Plan projects an increase in ridership from 11,500 riders per year in 1994, to 14,000 riders per year in 1996-97. To keep up with this demand, other program enhancements are recommended in the Plan Update. These include:

- Increase half-time paratransit coordinator to full time position in 1997-98; and
- Purchase one additional paratransit vehicle in 1996-97, and one additional vehicle in 1998-99.

City Council

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February 21, 1996, for February 28, 1996, City Council Meeting

Also, as required by the ADA, a public hearing to discuss the 1996 ADA Paratransit Plan Update was held at the Albany Senior Center on February 19, 1996. No members of the public attended this hearing.

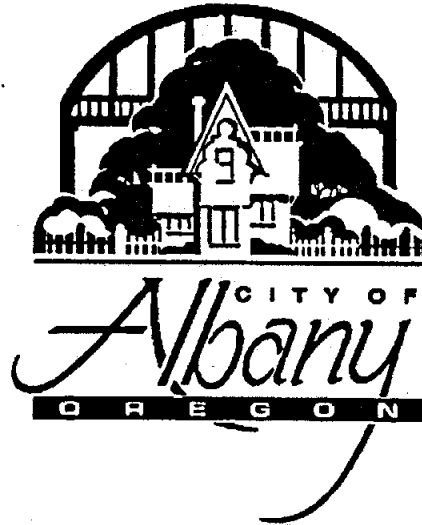
Budget Impact:

There is no budget impact with acceptance of the 1996 ADA Paratransit Plan Update.

Attachment

EMT:cc:cmr

cc96para.emt



AMERICANS WITH DISABILITIES ACT
PARATRANSIT PLAN

1996 UPDATE

for

ALBANY TRANSIT SYSTEM

February 1996

City of Albany
Americans with Disability Paratransit Plan
1996 Update

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City of Albany
Americans with Disability Paratransit Plan
1996 Update

I. IDENTIFICATION OF SUBMITTING ENTITY

The City of Albany is the owner and operator of the Albany Transit System. Correspondence regarding ADA update can be directed to:

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Transit Coordinator
City of Albany
PO Box 490
Albany, OR 97321

Telephone (541) 917-7606

FAX (541) 917-7573

II. TIME TABLES, PROGRESS REPORT ON MILESTONES & SERVICE CRITERIA

System Name: Albany Transit System

City: Albany

State: Oregon

Table 1: ADA Paratransit Plan Timetable and Progress Report*

1995 UPDATE TARGET DATE (MM/YY)	1995 MILE- STONE MET? (Y/N)	1995 MILESTONE PROGRESS REPORT -- as of January 1996 (period January 26, 1995 - January 25, 1996)	1996 UPDATE NEW DATE? (MM/YY)
01/93	Y	ADA Paratransit Service is provided within 3/4 mile area on either side of fixed route system. Hours of operation are 7:00 a.m. to 4:00 p.m.	N/A
06/93	Y	ADA Paratransit eligibility and applications complete.	N/A
06/93	Y	Fully implement scheduling service (dispatch).	N/A
06/93	Y	Evaluate vehicle needs to reduce denials.	N/A
07/92	Y	Establish required ADA fare structure.	N/A
01/94	Y	Evaluate cost of ADA program.	N/A
01/95	N	ADA Paratransit service provided within 3/4 mile area on either side of fixed route system. Hours of operation are 7:00 a.m. to 4:00 p.m.**	7/96

Note: Using Form 2, provide detailed written explanation on milestone slippage greater than one full year (12 months).
 *(Indicate progress on milestones that were to be achieved prior to 01/26/95 and additional accomplishments.)

**Recruitment efforts of volunteer drivers to work from 4:00-6:00 p.m. failed. Funds are budgeted in FY 1996-97 to hire part-time drivers to accomplish this milestone.

Table 3: Eligibility, Six Service Criteria and Full Compliance Date

COMPLIANCE ITEM		IN FULL COMPLIANCE NOW (Y/N)	IF NO, EXPECTED DATE OF FULL COMPLIANCE (MM/YY)
ELIGIBILITY PROCESS			
Eligibility			
1.	Requests for certification being accepted and all aspects of policy (appeals, documentation, etc.) established.	<u>Y</u>	_____
2.	Compliance with companion and personal care attendant requirements.	<u>Y</u>	_____
3.	Compliance with visitor requirements.	<u>Y</u>	_____
SIX SERVICE CRITERIA			
Service Area			
4.	Service to all origins and destinations within the defined area.	<u>Y</u>	_____
5.	Coordination with contiguous/overlapping service areas, if applicable.	<u>N/A</u>	_____
Response Time			
6.	Requests accepted during normal business hours on "next day" basis.	<u>Y</u>	_____
7.	Requests accepted on all days prior to days of service (e.g., weekends/holidays)	<u>Y</u>	_____
8.	Requests accepted at least 14 days in advance.	<u>Y</u>	_____
9.	Trips scheduled within one hour of requested pickup time.	<u>Y</u>	_____
Fares			
10.	No more than twice the base fixed route fare for eligible individuals.	<u>Y</u>	_____
11.	Compliance with companion fare requirement.	<u>Y</u>	_____
12.	Compliance with personal care attendant fare requirement.	<u>Y</u>	_____

System Name: Albany Transit System

City: Albany

State: Oregon

IN FULL
COMPLIANCE
NOW (Y/N)

IF NO, EXPECTED
DATE OF FULL
COMPLIANCE
(MM/YY)

COMPLIANCE ITEM

Days and Hours of Service		
13. Paratransit provided during all days and hours when fixed route service is in operation.	<u>N</u>	<u>07-96</u>
Trip Purposes		
14. No restriction on type of trip purposes.	<u>Y</u>	<u> </u>
15. No prioritization by trip purpose in scheduling.	<u>Y</u>	<u> </u>
Capacity Restraints		
16. No restriction on number of trips an individual will be provided.	<u>Y</u>	<u> </u>
17. No waiting lists for access to the service.	<u>Y</u>	<u> </u>
18. No substantial numbers of significantly untimely pickups for initial or return trips.	<u>Y</u>	<u> </u>
19. No substantial numbers of trip denials or missed trips.	<u>Y</u>	<u> </u>
20. No substantial numbers of trips with excessive trip lengths.	<u>Y</u>	<u> </u>
21. When capacity is unavailable, subscription trips are less than 50 percent.	<u>Y</u>	<u> </u>
DATE TARGETED IN PLAN FOR FULL COMPLIANCE WITH ALL ADA PARATRANSIT REQUIREMENTS		
In 1995 Update Submission		<u>01-95</u>
In 1996 Update Submission		<u>07-96</u>

III. DEMAND AND SERVICE ESTIMATES

System Name: Albany Transit System

City: Albany

State: Oregon

Table 4, Page 1: ADA Paratransit Demand and Services Estimates

DEMAND (Thousands of One-Way Trips)	Actual	Actual	Actual	Actual	Est.	Proj.
	<u>1992</u>	<u>1993</u>	<u>1994</u>	<u>1995</u>	<u>1996</u>	<u>1997</u>
1. ADA Paratransit trips provided/year	<u>0</u>	<u>0</u>	<u>1.6</u>	<u>4.3</u>	<u>11</u>	<u>14</u>
2. Total Paratransit trips provided/year (Total ADA and non-ADA)	<u>10</u>	<u>11</u>	<u>12</u>	<u>8.2</u>	<u>11</u>	<u>12</u>
3. Total Paratransit revenues hours/year (Total ADA and non-ADA) [Sec. 15 definition]	<u>—</u>	<u>1600</u>	<u>1650</u>	<u>1650</u>	<u>1750</u>	<u>2750</u>

In 1991, total paratransit trips (line 2) were: 10

-
4. For 1995, estimate the number of trips on line 1 that were provided by contracted taxi service: 0
 5. For 1995, estimate the number of trips on line 1 that our system purchased (contracted out) rather than provide in-house: 0
(include contracted taxi service from line 4 and other service owned or operated by the contractors)

Table 4, Page 2: ADA Paratransit Service

		<u>Actual</u>	<u>Proj.</u>
		<u>1995</u>	<u>1997</u>
6.	<u>SSA Clients</u> . In 1995, estimate the number of trips on line 1, that you provided to clients of local social service agencies (SSA), who prior to the ADA, provided SSA paratransit service for their clients. Provide an estimate for 1997. (Optional)	<u>0</u>	<u>0</u>
7.	<u>Trip Denials</u> . In 1995, estimate the number of requested ADA paratransit trips that were "denied" because of capacity limitations. (Please do not include missed trips because of traffic or vehicle breakdowns, trips negotiated outside the 1 hour window, "no-shows," etc. How many by 1997? (Required)	<u>189</u>	<u>225</u>
8.	<u>Destinations</u> . Clearly, it is discrimination under the ADA to prioritize trip requests based on trip purpose. However, for 1995, please estimate the percent of <u>trips</u> on line 1 that were for the following purposes: (Optional)		
	Work Trips <u>30%</u>	Food/Shopping <u>20%</u>	
	Dialysis <u> %</u>	Medical Trips (other than dialysis) <u>30%</u>	
	Educational <u>10%</u>	Other Trips <u>10%</u>	

Note: Percentages above should total 100%

IV. BUDGET, COSTS & VEHICLE ESTIMATES

System Name: Albany Transit System

City: Albany

State: Oregon

Table 5: ADA Paratransit Capital & Operating Budget Summary
(projections in thousands of 1994 dollars)

	Actual 1992	Actual 1993	Actual 1994	Actual 1995	Est. 1996	Proj. 1997	6 Year Total 92-97
ADA PARATRANSIT EXPENSES*							
1. Capital Expenses	<u>0</u>	<u>0</u>	<u>31</u>	<u>0</u>	<u>25</u>	<u>0</u>	<u>56</u>
2. Operating Expenses	<u>0</u>	<u>0</u>	<u>4</u>	<u>8</u>	<u>23</u>	<u>26</u>	<u>75</u>
3. Subtotal ADA Paratransit Expenses lines 1 + 2	<u>0</u>	<u>0</u>	<u>35</u>	<u>8</u>	<u>48</u>	<u>26</u>	<u>131</u>
TOTAL PARATRANSIT EXPENSES** (ADA and Non-ADA combined)							
4. Capital Expenses	<u>0</u>	<u>0</u>	<u>31</u>	<u>0</u>	<u>50</u>	<u>0</u>	<u>81</u>
5. Operating Expenses	<u>20</u>	<u>23</u>	<u>40</u>	<u>47</u>	<u>54</u>	<u>57</u>	<u>241</u>
6. TOTAL PARATRANSIT EXPENSES (sum of lines 4 and 5)	<u>20</u>	<u>23</u>	<u>71</u>	<u>47</u>	<u>104</u>	<u>57</u>	<u>322</u>

IN 1991, TOTAL PARATRANSIT COSTS (Line 6) FOR OUR TRANSIT SYSTEM WERE \$ 20

* Using a ratio to break out ADA from total paratransit expenses is acceptable. Do not include any ADA fixed-route costs.

** If non-ADA paratransit service is provided, add ADA to non-ADA cost to obtain Total Paratransit Expenses.

System Name: Albany Transit System

City: Albany

State: Oregon

Table 6: Total Transit System Cost Estimates
(projections in thousands of 1994 dollars)

	Actual 1992	Actual 1993	Actual 1994	Actual 1995	Est. 1996	Proj. 1997	6 Year Total 92-97
TOTAL TRANSIT SYSTEM COSTS*							
1. Capital Expenses	<u>273</u>	<u>0</u>	<u>31</u>	<u>0</u>	<u>0</u>	<u>250</u>	<u>604</u>
2. Operating Expenses	<u>247</u>	<u>249</u>	<u>233</u>	<u>383</u>	<u>396</u>	<u>408</u>	<u>1916</u>
3. TOTAL SYSTEM COSTS (lines 1 + 2)	<u>520</u>	<u>249</u>	<u>264</u>	<u>383</u>	<u>396</u>	<u>658</u>	<u>2520</u>
4. ADA PARATRANSIT EXPENSES (lines 3, Table 5)	<u>0</u>	<u>0</u>	<u>35</u>	<u>8</u>	<u>15</u>	<u>75</u>	<u>133</u>
5. ADA PARATRANSIT AS PERCENT OF TOTAL COSTS (line 4 divided by line 3)	<u>0%</u>	<u>0%</u>	<u>13%</u>	<u>2%</u>	<u>4%</u>	<u>8%</u>	<u>5%</u>

IN 1991, TOTAL SYSTEM COSTS FOR OUR TRANSIT SYSTEM WERE \$ 242

* Total transit system costs encompass all system costs, not just ADA-related costs. These transit system costs must include:
(1) All fixed-route costs (bus, rail, etc.), plus (2) all paratransit expenses (ADA and non-ADA).

System Name: Albany Transit System

City: Albany

State: Oregon

Table 7: ADA Accessibility: Fixed-route Buses

	Actual 1990	Actual 1991	Actual 1992	Actual 1993	Actual 1994	Actual 1995	Est. 1996	Proj. 1997
BUSES IN ACTIVE FLEET								
1. Total number of buses	<u>3</u>	<u>3</u>	<u>3</u>	<u>3</u>	<u>3</u>	<u>3</u>	<u>4</u>	<u>5</u>
2. Buses without lifts/ramps	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>	<u>0</u>	<u>0</u>
3. Buses with pre-ADA lifts/ramps	<u>3</u>	<u>3</u>	<u>3</u>	<u>1</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>
4. Buses with ADA lifts/ramps (meets Part 38 lift specification)	<u>0</u>	<u>0</u>	<u>0</u>	<u>2</u>	<u>2</u>	<u>2</u>	<u>4</u>	<u>5</u>
5. Percent with lifts/ramps (sum of lines 3 and 4, divided by line 1)	<u>100%</u>	<u>100%</u>	<u>100%</u>	<u>100%</u>	<u>100%</u>	<u>66%</u>	<u>100%</u>	<u>100%</u>

For 1995, provide an approximate estimate of the number of boardings where lifts/ramps were deployed on the fixed-route system: 500

For an average day, can you estimate the total number of persons with any disabilities that use your fixed-route service? (Do not include customers who normally use ADA paratransit service.) (Optional): 20

System Name: Albany Transit System

City: Albany

State: Oregon

Table 8: Total "Paratransit" Vehicles Used by Your System*

	TOTAL NUMBER IN ACTIVE FLEET						
	Actual 1991	Actual 1992	Actual 1993	Actual 1994	Actual 1995	Actual 1996	Actual 1997
1. All Paratransit - Vans and Minivans*	<u>1</u>	<u>1</u>	<u>2</u>	<u>2</u>	<u>3</u>	<u>3</u>	<u>3</u>
2. All Paratransit - Buses*	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
3. Paratransit - Sedans/Wagons* (other than taxis)	<u>1</u>	<u>1</u>	<u>1</u>	<u>1</u>	<u>1</u>	<u>1</u>	<u>1</u>

LIFT-EQUIPPED PARATRANSIT VEHICLES

4. Paratransit - Buses, Vans, and Minivans* (with lifts/ramps from lines 1 and 2)	<u>1</u>	<u>1</u>	<u>2</u>	<u>2</u>	<u>3</u>	<u>3</u>	<u>3</u>
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CONTRACTOR VEHICLES

5. For 1995, from lines 1 and 2, estimate the number of buses, vans, and minivans, etc., "OWNED" by your contractors that routinely provide paratransit (ADA and non-ADA) for your system. 0

Please estimate 1997 0

*Please include all dedicated paratransit vehicles (ADA or non-ADA service combined) used on your system. Include all paratransit vehicles your system owns or leases, as well as vehicles used from your contractors' fleet. Do not include any accessible vehicles used on the fixed-route.

System Name: Albany Transit System

City: Albany

State: Oregon

Table 9: Your ADA "Paratransit" Customers

(Please make an estimate based on actual eligibility determinations)

1. By 1995, how many persons had been certified as ADA paratransit eligible by your system? 74
By 1997, please project how many people will be certified? 150
2. Using the 1990 Census, what is the total population of your service area? 32,000
3. Of those certified, can you estimate the percent who are ages... (Optional)
0 to 16 years old 10% 17 to 61 30% 62 to 70 30% Over 70 30%
4. Of those eligible for ADA paratransit, how many are employed? (Optional) 25
5. Of those ADA paratransit eligible, what percent have as their most limiting or qualifying impairment... (Optional, should total 100%)
Sensory Impairments (Visual, hearing) 20%
Mobility Impairments Requiring Adaptive Devices (Devices: Wheelchairs, Walkers, etc.) 20%
Mental, Cognitive, or Developmental Impairments (including Alzheimers) 50%
Health Impairments (Heart disease, MS, CP, arthritis, kidney dysfunction, etc.) 30%

V. PUBLIC PARTICIPATION

Throughout the year staff adopted several policies and procedures for implementing our ADA Complementary Paratransit Plan. A public hearing is held to invite public comment prior to the adoption of the policies and procedures.

The public hearing was held February 19, 1996, at 10:00 a.m., in the Albany Senior Center. Copies of the 1996 Complementary Paratransit Plan, which included the eligibility procedures, fare policy, and reservation policy, will be available to the public. The plan was also made available in other accessible formats upon request. Public testimony on the plan update will be taken and information received until February 21, 1996. The news release announcing the public hearing was distributed to the local newspapers and radio stations. However, as a result of flood conditions experienced in the local area, the meeting, originally scheduled for February 12, was postponed for one week.

Albany's Transit Coordinator attends Linn County Special Transportation Committee meetings. The Committee is responsible for decisions impacting transportation for seniors and the disabled in Linn County. The Committee is also responsible for making recommendations to the Linn County Commissioners regarding the distribution of funds from the Oregon Special Transportation Fund (STF), a fund dedicated to transportation for seniors and disabled citizens. Monies are allocated from this fund each year to help support Albany Call-A-Ride.

The Linn County Special Transportation Committee members are provided with copies of the draft policies/procedures and the plan update, and are encouraged to provide input and participate in the public hearing. The Committee is made up of persons who are physically disabled, persons who work with and represent the mentally disabled, and other special transportation providers.

The Albany City Council will adopt the 1996 ADA Plan Update at their February 28, 1996, council meeting. A copy of the resolution is attached.

VI. UNRESOLVED ISSUES

When the 1995 update was submitted, Call-A-Ride staff believed that there were sufficient volunteer drivers to cover all hours of operation. Unfortunately, volunteers chose not to work the late afternoon period, 4:00 p.m. through 6:00 p.m. Thus, paratransit services were not provided during all hours when fixed route service was in operation. Funds have been proposed in the fiscal year 1996-97 budget to hire a driver.

System Name: Albany Transit System

City: Albany

State: Oregon

VII. OTHER ISSUES

In 1995, only six eligible paratransit customers chose to complete the paperwork necessary to formally qualify for ADA certification. In the past year, staff has simplified the certification forms and a total of 74 patrons are now certified. Staff will continue to work one-on-one with Call-A-Ride users to determine if they can be certified and, if so, help them fill out the required forms.

In mid-1995, the wheel chair lift on our back-up bus (a 1979 Chance) failed in such a way as to become a hazard. Because the lift could no longer be used safely, it was secured to prevent deployment. Funding for a replacement bus is sought through a FTA Section 3 grant. In the meantime, arrangements have been made to use an accessible Call-A-Ride when needed.