

Albany, OR

The National Community Survey

Report of Results
2023

Report by:



Visit us online!
www.polco.us



National Research Center at Polco is a charter member of the AAPOR Transparency Initiative, providing clear disclosure of our sound and ethical survey research practices.

About The NCS™

The National Community Survey™ (The NCS™) report is about the “livability” of Albany. A livable community is a place that is not simply habitable, but that is desirable. It is not only where people do live, but where they want to live. The survey was developed by the experts from National Research Center at Polco.

Great communities are partnerships of the government, private sector, community-based organizations and residents, all geographically connected. The NCS captures residents’ opinions considering ten central facets of a community:

- Economy
- Mobility
- Community Design
- Utilities
- Safety
- Natural Environment
- Parks and Recreation
- Health and Wellness
- Education, Arts, and Culture
- Inclusivity and Engagement



POWERED BY POLCO



The report provides the opinions of a representative sample of 393 residents of the City of Albany collected from November 28, 2023 to January 9, 2024. The margin of error around any reported percentage is 5% for all respondents and the response rate for the 2023 survey was 14%. Survey results were weighted so that the demographic profile of respondents was representative of the demographic profile of adults in Albany.



How the results are reported

For the most part, the percentages presented in the following tabs represent the “percent positive.” Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, etc.). On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data.” However, these responses have been removed from the analyses presented in most of the tabs. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Comparisons to benchmarks

NRC’s database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 500 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community in the last five years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. In each tab, Albany’s results are noted as being “higher” than the benchmark, “lower” than the benchmark, or “similar” to the benchmark, meaning that the average rating given by Albany residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as “higher” or “lower” than the benchmark means that Albany’s average rating for a particular item was more than 10 points different than the benchmark. If a rating was “much higher” or “much lower,” then Albany’s average rating was more than 20 points different when compared to the benchmark.

The survey was administered after the COVID-19 pandemic, a time of challenge for many local governments. While we provide comparisons to national benchmarks, it is important to note that much of the benchmark data was collected prior to or during the pandemic. This may impact how your City’s 2023 ratings compare to other communities’ ratings from the past five years.

Trends over time

Trend data for Albany represent important comparison data and should be examined for improvements or declines.¹ Deviations from stable trends over time represent opportunities for understanding how local policies, programs, or public information may have affected residents’ opinions. Changes between survey years have been noted with an arrow and the percent difference. If the difference is greater than seven percentage points between the 2020 and 2023 surveys, the change is statistically significant.

1. In 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

Methods

Selecting survey recipients

All households within the City of Albany were eligible to participate in the survey. A list of all households within the zip codes serving Albany was purchased from Polco's mailing vendor, Go-Dog Direct, based on updated listings from the United States Postal Service. Since some of the zip codes that serve the City of Albany households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file. Addresses located outside of the City of Albany boundaries were removed from the list of potential households to survey. Each address identified as being within city boundaries was further identified as being within one of the three wards. From that list, addresses were randomly selected as survey recipients, with multi-family housing units (defined as those with a unit number) sampled at a rate of 5:3 compared to single family housing units.

An individual within each household was randomly selected using the "birthday method". The birthday method selects a person within the household by asking the "person who most recently had a birthday" to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the introduction of the survey.

Conducting the survey

The 3,000 randomly selected households received mailings beginning on November 28, 2023 and data collection for the survey remained open for six weeks. The first mailing was a postcard inviting the household to participate in the survey. The next mailing contained a cover letter with instructions, the survey questionnaire, and a postage-paid return envelope. The final mailing was a reminder postcard inviting the household one final time to participate in the survey. All mailings included a web link to give residents the opportunity to respond to the survey online, as well as QR codes to further encourage participation. All follow-up mailings asked those who had not completed the survey to do so, and those who had already done so to refrain from completing the survey again.

The survey was available in English and Spanish. All mailings contained paragraphs in both languages instructing participants on how to complete the survey in their preferred language.

About 4% of the 3,000 mailed invitations or surveys were returned because the household address was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 2,883 households that received the invitations to participate, 393 completed the survey, providing an overall response rate of 14%. Of the 393 responses, 392 were completed in English and 1 was completed in Spanish. The response rate was calculated using AAPOR's response rate #2 for mailed surveys of unnamed persons.²

It is customary to describe the precision of estimates made from surveys by a "level of confidence" and accompanying "confidence interval" (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents' opinions are relied on to estimate all residents' opinions. The margin of error for the City of Albany survey is no greater than plus or minus five percentage points around any given percent reported for all respondents (393 completed surveys).

In addition to the randomly selected "probability sample" of households, a link to an online open-participation survey was publicized by the City of Albany. The open-participation survey was identical to the random sample survey, with two small updates; it asked a question to confirm the respondent was a resident of Albany and also a question about where they heard about the survey. The open-participation survey was open to all city residents and became available on December 26, 2023. The survey remained open for three weeks. The data presented in the following tabs exclude the open participation survey data, but a tab at the end provides the complete frequency of responses to questions by the open-participation respondents.

Analyzing the data

Responses from mailed surveys were entered into an electronic dataset using a “key and verify” method, where all responses are entered twice and compared to each other. Any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed. Responses from surveys completed on Polco were downloaded and merged with the mailed survey responses.

The demographics of the survey respondents were compared to those found in the 2020 Census and 2022 American Community Survey estimates for adults in the City of Albany. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.³ The results of the weighting scheme for the probability sample are presented in the following table.

NRC aligns demographic labels with those used by the U.S. Census for reporting purposes, when possible. Some categories (e.g., age, race/Hispanic origin, housing type, and length of residency) are combined into smaller subgroups.

		Unweighted	Weighted	Target ⁴
Age	18-34	9%	30%	30%
	35-54	21%	34%	34%
	55+	70%	36%	36%
Area	District 1	48%	34%	34%
	District 2	22%	27%	27%
	District 3	30%	39%	39%
Hispanic origin	No, not of Hispanic, Latino/a/x, or Spanish or..	96%	88%	88%
	Yes, I consider myself to be of Hispanic, Lati..	4%	12%	12%
Housing tenure	Own	82%	60%	60%
	Rent	18%	40%	40%
Housing type	Attached	18%	38%	38%
	Detached	82%	62%	62%
Race & Hispanic ori..	Not white alone	14%	19%	19%
	White alone, not Hispanic or Latino	86%	81%	81%
Sex	Man	47%	49%	49%
	Woman	53%	51%	51%
Sex/age	Man 18-34	5%	15%	15%
	Man 35-54	9%	17%	17%
	Man 55+	33%	16%	16%
	Woman 18-34	3%	15%	15%
	Woman 35-54	12%	17%	17%
	Woman 55+	38%	19%	19%

The survey datasets were analyzed using all or some of a combination of the Statistical Package for the Social Sciences (SPSS), R, Python and Tableau. For the most part, the percentages presented in the reports represent the “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, essential/very important, etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data”. However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Contact

The City of Albany funded this research. Please contact Matt Harrington of the City of Albany at matt.harrington@cityofalbany.net if you have any questions about the survey.

Study Limitations

All public opinion research is subject to unmeasured error. While the methodologies employed for this survey were designed to minimize this error as much as possible, these other sources of potential error should be acknowledged. **Non-response error** arises when those who were selected to participate in the survey did not do so, and may have different opinions or experiences than those who did respond. **Coverage error** refers to the possibility that some respondents that should have been included in the surveyed population were not (e.g., for a general resident survey, USPS mailing lists may exclude certain types of housing units, such as multi-family buildings where mail is delivered to a common area rather than to a specific unit (though this is rare), or where mail is received at a PO box instead of the at household's physical location. Finally, **recall bias** occurs when respondents may not perfectly remember their experiences in the past year (such as participation in social or civic events), and **social desirability bias** may cause respondents to answer in ways they think cast their responses in a more favorable light.

Survey Validity

See the Polco Knowledge Base article on survey validity at <https://info.polco.us/knowledge/statistical-vali>

2. See AAPOR's Standard Definitions for more information at <https://aapor.org/standards-and-ethics/standard-definitions/>
3. Pasek, J. (2014). ANES Weighting Algorithm. Retrieved from <https://surveyinsights.org/wp-content/uploads/2014/07/Full-anesrake-paper.pdf>
4. Targets come from the 2020 Census and 2022 American Community Survey

Key Findings

Albany residents continue to experience a positive quality of life and strong sense of safety.

About 6 in 10 residents rated their quality of life in Albany as excellent or good, as well as the City as a place to raise children. A slightly higher proportion were pleased with Albany as a place to live (69%) and reported they would recommend living in the city (71%).

While safety continues to be a priority for residents, positive marks in this area likely contribute to the high quality of life experienced by residents. About 9 in 10 respondents felt very or somewhat safe in their neighborhood during the day and in Albany's downtown and commercial area during the day, while about three-quarters felt safe from violent crime and fire, flood, or other natural disasters. Safety-related services also garnered support from a high proportion of residents. About 9 in 10 gave favorable marks to fire services, and strong ratings were also given to ambulance/EMS (78% excellent or good), police services (72%), fire prevention and education (72%), and animal control (70%). Each of these listed items were similar to the national benchmarks, and most were in line with 2020 survey results.

Though residents appreciate the natural environment and parks, some aspects have declined.

Overall, residents place a high importance on the natural environment in Albany, with 8 in 10 residents ranking it as an essential or very important area to focus on in the coming two years. About 6 in 10 residents gave the overall quality of the natural environment excellent or good ratings, while about 7 in 10 gave high marks to parks and recreation opportunities. Positive ratings were received by city parks (64% excellent or good), recreation programs or classes (57%), as well as recreation centers or facilities (56%); each of these were on par with national benchmarks as well as the previous iteration of The NCS. However, a number of items in these facets did experience declines. Air quality scores fell by 20% (from 81% in 2020 to 61% in 2023), while about a 10% decrease was observed in the preservation of natural areas (59% to 49%), Albany open space (57% to 47%), and recreational opportunities (52% to 40%).

The economy continues to be a key area of focus for Albany residents, with general affordability posing a growing concern.

When asked about aspects of the community the City should focus on in the next two years, nearly 9 in 10 residents prioritized the overall economic health of the city (88% essential or very important.) About two-thirds gave positive marks to the overall quality of business and service establishments in Albany, while half of residents felt favorably about the vibrancy of downtown and commercial areas of the city, shopping opportunities, and the variety of business and service establishments. Each of these reviews were similar to the national benchmarks and consistent with ratings given in 2020. However, fewer residents gave excellent or good ratings to the overall economic health of Albany (37% excellent or good), Albany as a place to visit (43%), as well as economic development (34%), all of which were lower than comparison communities.

It is worth noting that residents showed increased concern toward the general affordability of Albany. Evaluations of the cost of living experienced a 17% decline (from 46% in 2020 to 29% in 2023), while availability of affordable quality housing was rated as excellent or good by only 18% of respondents. Additionally, significant declines were seen in residents' perceptions of the availability of affordable quality food (52%), health care (47%), and mental health care (25%). These results are not unique to Albany, however, as concerns for overall affordability have been seen widely on the national scale.

Mobility in Albany has seen some fluctuation since the COVID-19 pandemic.

While many ratings pertaining to Albany's transportation system remained consistent with 2020 results, several aspects of mobility have experienced shifts since the City's previous survey. As more vehicles returned to the roads post-pandemic, evaluations around traffic and street services dipped correspondingly. Significant declines were experienced in the ease of public parking (57% excellent or good), traffic flow on major streets (47%), traffic enforcement (48%), and traffic signal timing (51%). In addition, more residents generally reported taking alternative forms of transportation. The number of residents that used public transportation in the past 12 months (19%) increased by nearly 10%, as did the number of residents who carpooled with other adults or children instead of driving alone (54%). Bus or transit services also experienced an increase in favorability, rising 13% (from 29% excellent or good in 2020 to 42% in 2023). Notably, a lower proportion of residents reported having walked or cycled instead of driving (53%), and the ease of walking in Albany also saw a slight decline (49% excellent or good). Continuing to build trend data in these areas will help determine how best to focus efforts going forward.

Facets of livability

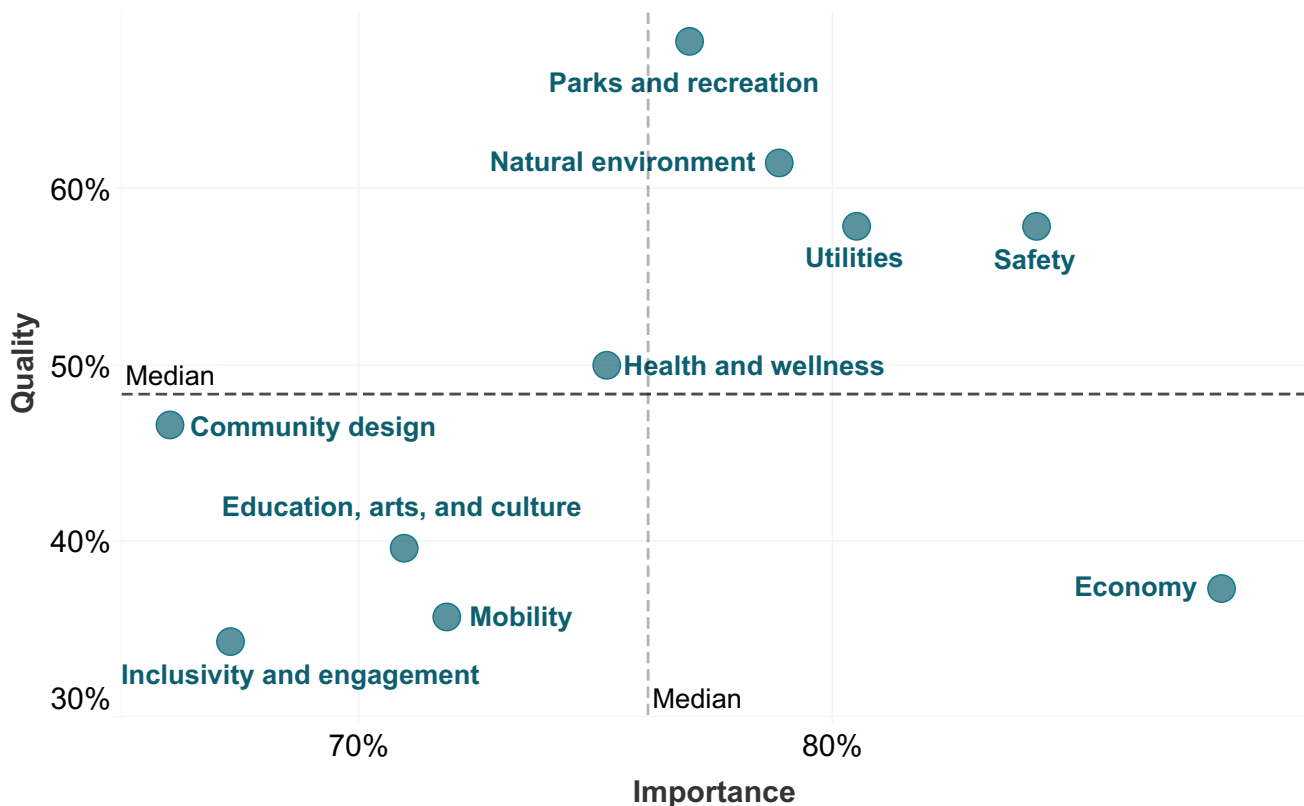
Every jurisdiction must balance limited resources while meeting resident needs and striving to optimize community livability. To this end, it is helpful to know what aspects of the community are most important to residents and which they perceive as being of higher or lower quality. It is especially helpful to know when a facet of livability is considered of high importance but rated as lower quality, as this should be a top priority to address.

Quality-Importance Matrix

To help guide City staff and officials with decisions on future resource allocation, resident ratings of the *importance* of facets were compared to their ratings of the *quality* of these facets. To identify the services perceived by residents to have relatively lower quality at the same time as relatively higher importance, all facets were ranked from highest perceived quality to lowest perceived quality and from highest perceived importance to lowest perceived importance. Some facets were in the top half of both lists (higher quality and higher importance); some were in the top half of one list but the bottom half of the other (higher quality and lower importance or lower quality and higher importance); and some facets were in the bottom half of both lists.

48% or more of respondents were considered of “higher quality” and those with ratings lower than 48% were considered to be of “lower quality.” Services were classified as “more important” if they were rated as essential or very important by 76% or more of respondents. Services were rated as “less important” if they received a rating of less than 76%. This classification uses the median ratings for quality and importance to divide the services in half.

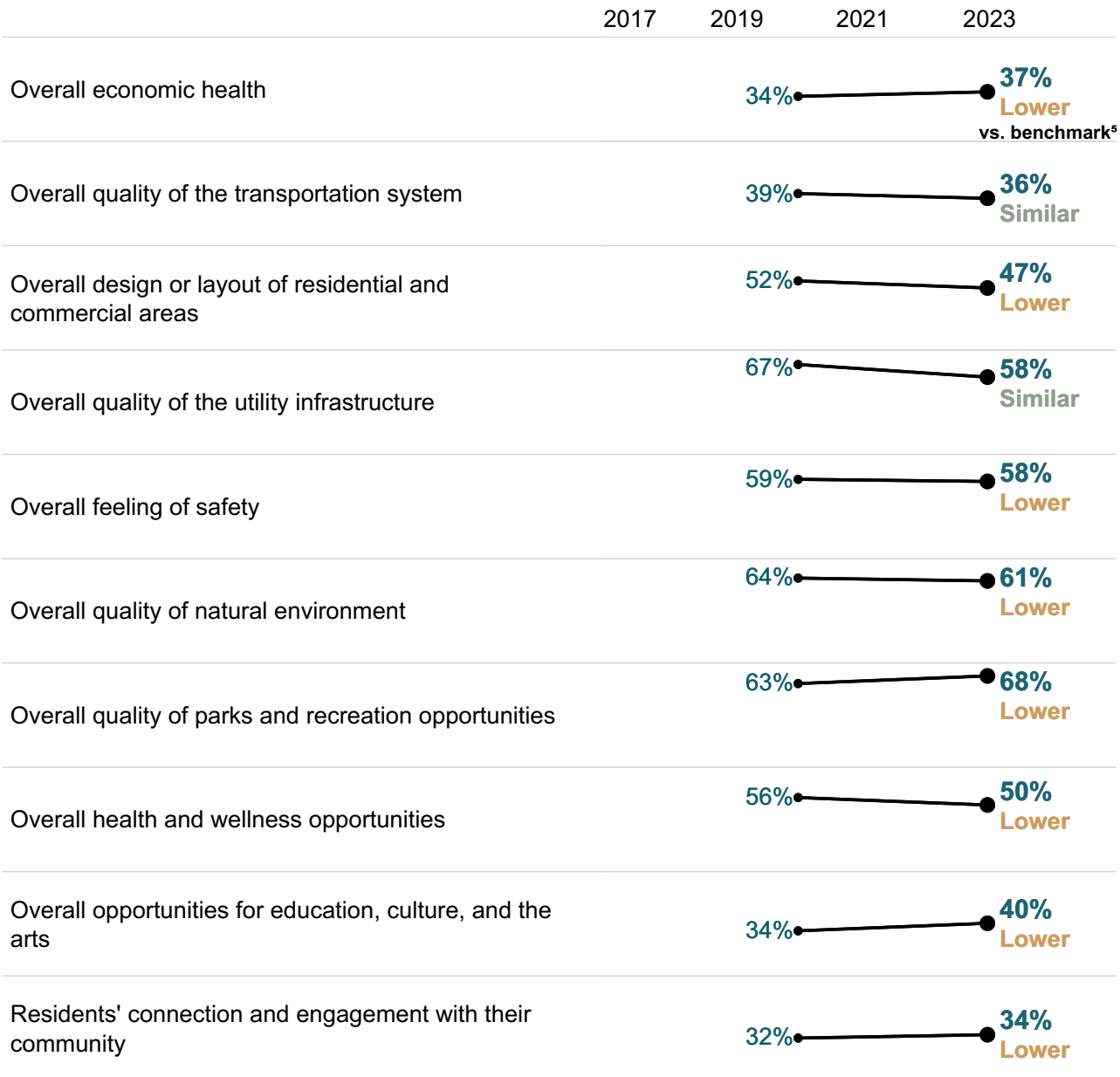
The quadrants in the figure below show which community facets were given higher or lower importance ratings (right-left) and which had higher or lower quality ratings (up-down). Facets of livability falling closer to a diagonal line from the lower left to the upper right are those where performance ratings are more commensurate with resident priorities. Facets scoring closest to the lower right hand corner of the matrix (higher in importance and lower in quality) are those that may warrant further investigation to see if changes to their delivery are necessary to improve their performance. This is the key part of this chart on which to focus. Facets falling in the top left hand corner of the chart (lower in importance but higher in quality) are areas where performance may outscore resident priorities, and may be a consideration for lower resource allocation.



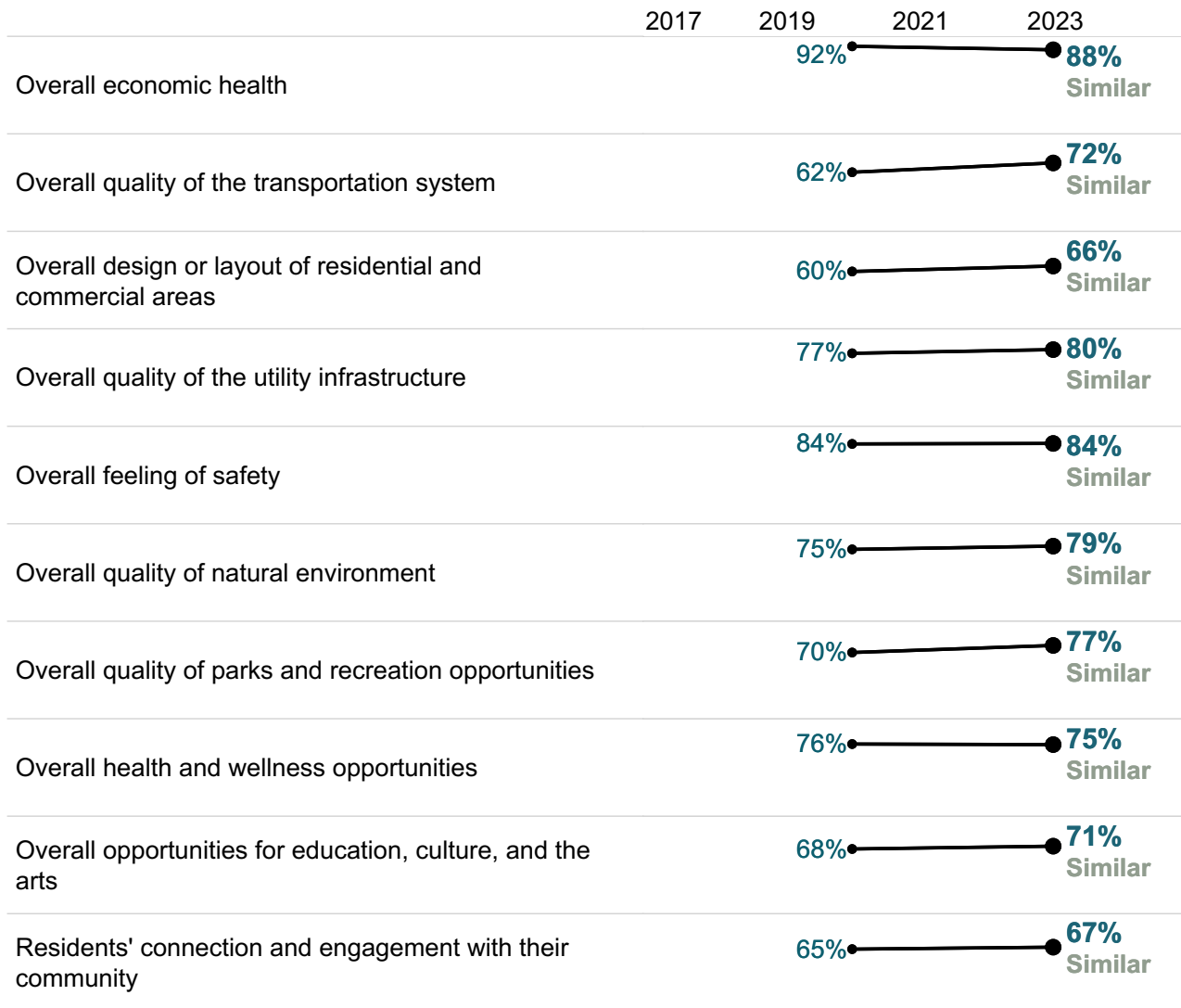
Quality and Importance by the Numbers

The charts below show the proportion of residents who rated the community facets positively for quality and the priority (importance) placed on each. Also displayed is whether local ratings were lower, similar, or higher than communities across the country (the national benchmark).

Please rate each of the following characteristics as they relate to Albany as a whole.
 (% excellent or good)



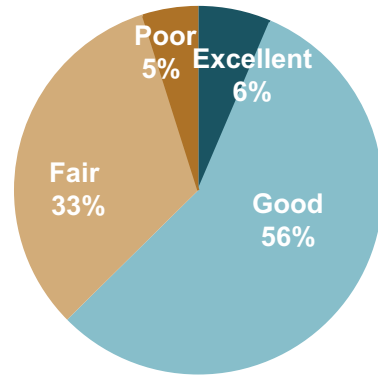
Please rate how important, if at all, you think it is for the Albany community to focus on each of the following in the coming two years.
 (% essential or very important)



5. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Quality of Life

Measuring community livability starts with assessing the quality of life of those who live there, and ensuring that the community is attractive, accessible, and welcoming to all.



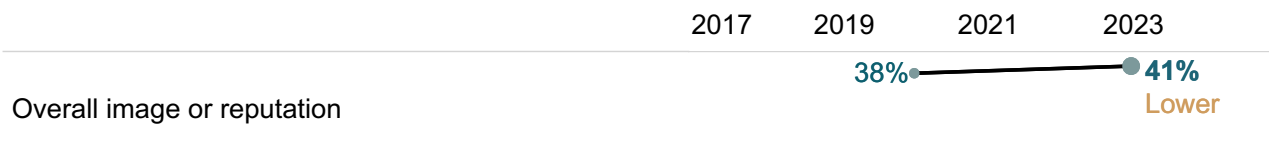
Please rate each of the following aspects of quality of life in Albany.
(% excellent or good)



Please indicate how likely or unlikely you are to do each of the following.
(% very or somewhat likely)



Please rate each of the following in the Albany community.
(% excellent or good)



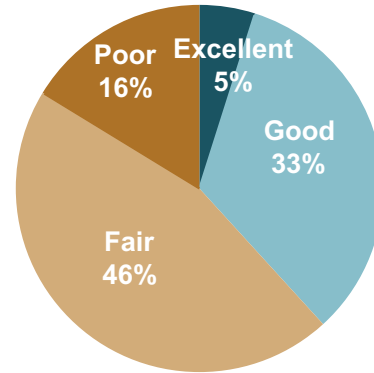
6. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.



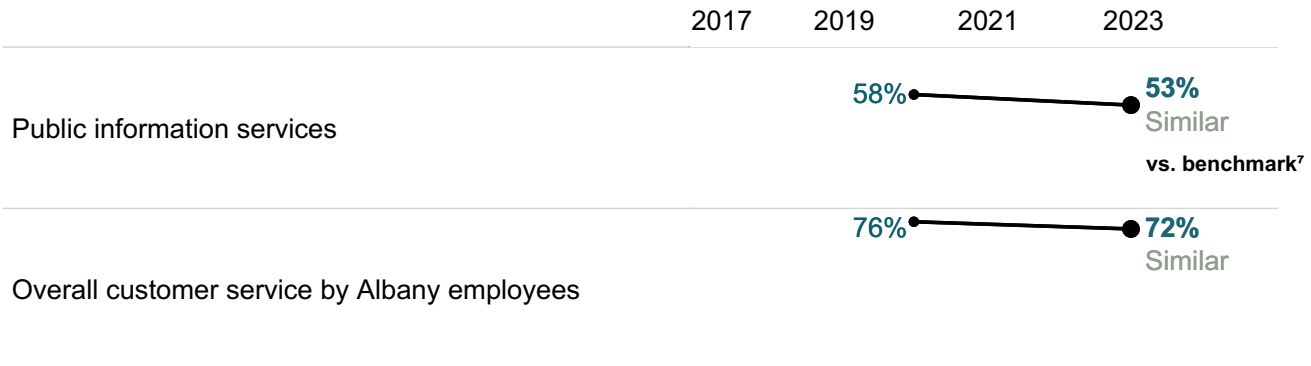
Governance

Strong local governments produce results that meet the needs of residents while making the best use of available resources, and are responsive to the present and future needs of the community as a whole.

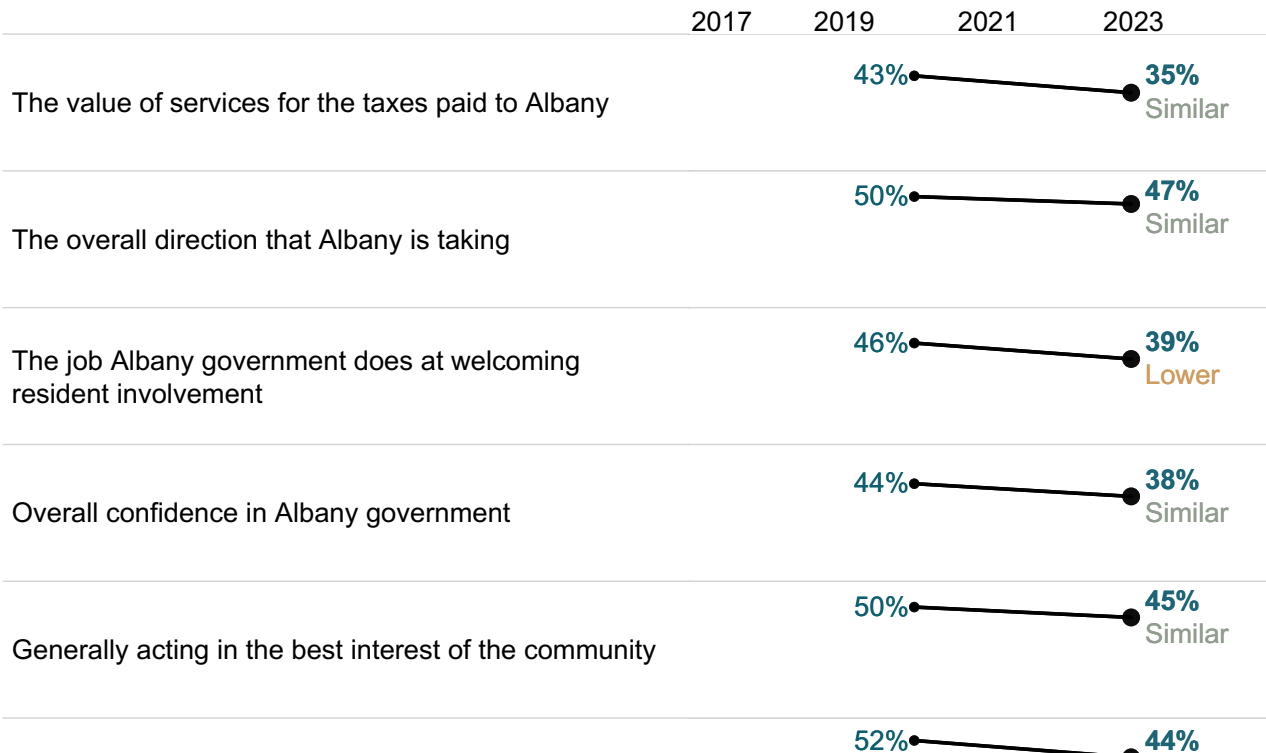
Overall confidence in Albany government, 2023



Please rate the quality of each of the following services in Albany.
(% excellent or good)



Please rate the following categories of Albany government performance.
(% excellent or good)



Being honest

Similar

Being open and transparent to the public

47% 41%
Similar

Informing residents about issues facing the community

45% 29%
Lower

Treating all residents fairly

49% 41%
Lower

Treating residents with respect

56% 47%
Lower

Overall, how would you rate the quality of the services provided by each of the following?
(% excellent or good)

2017 2019 2021 2023

The Federal Government

30% 25%
Similar

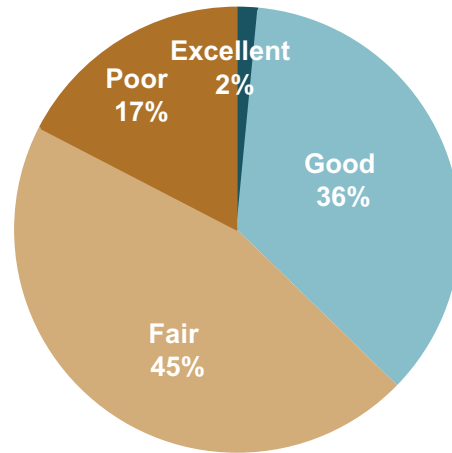
7. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.



Economy

Local governments work together with private and nonprofit businesses, and with the community at large, to foster sustainable growth, create jobs, and promote a thriving local economy.

Overall economic health of Albany, 2023



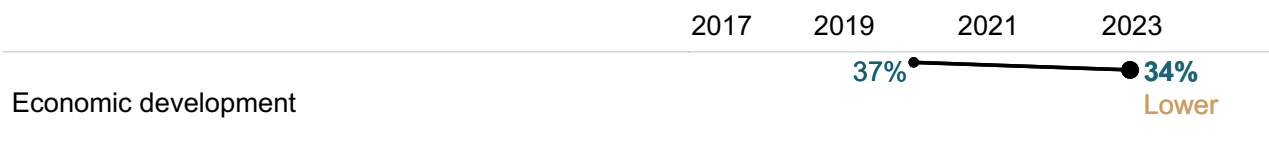
Please rate each of the following characteristics as they relate to Albany as a whole.
(% excellent or good)



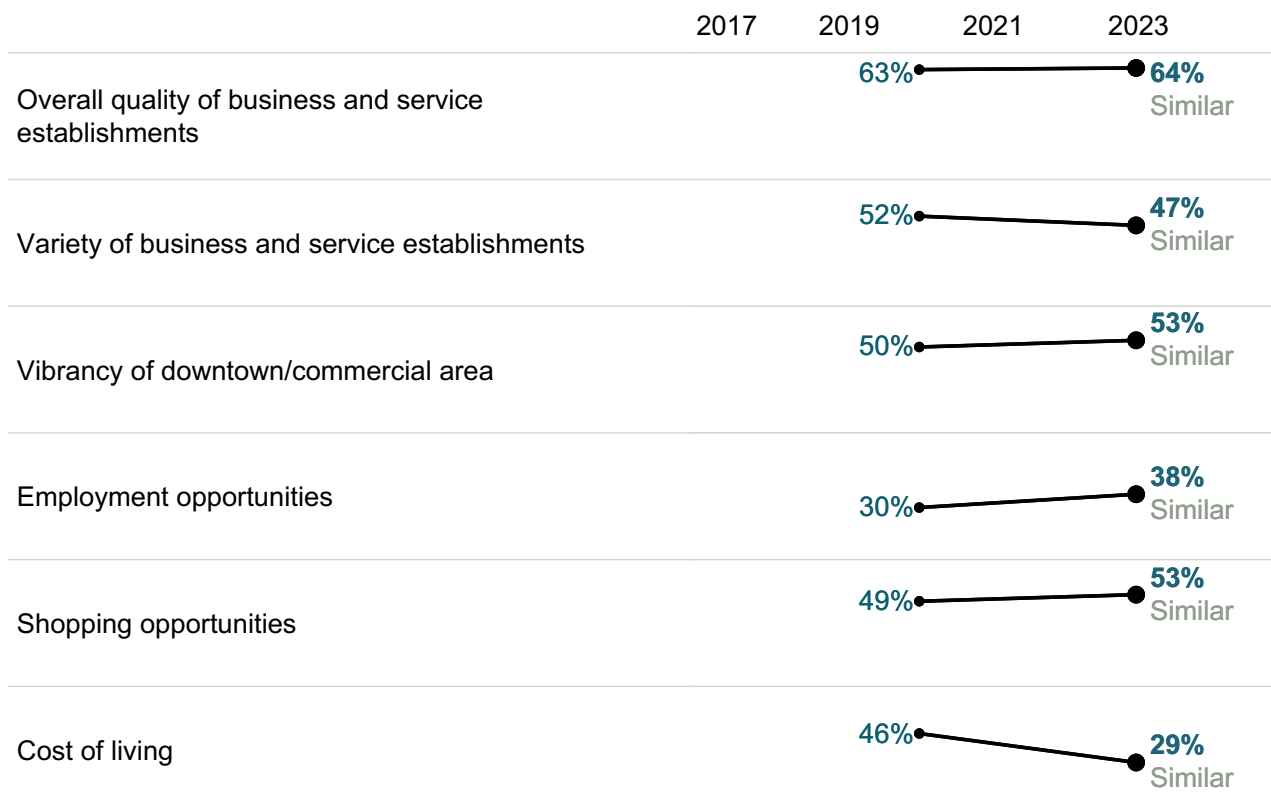
Please rate each of the following aspects of quality of life in Albany.
(% excellent or good)



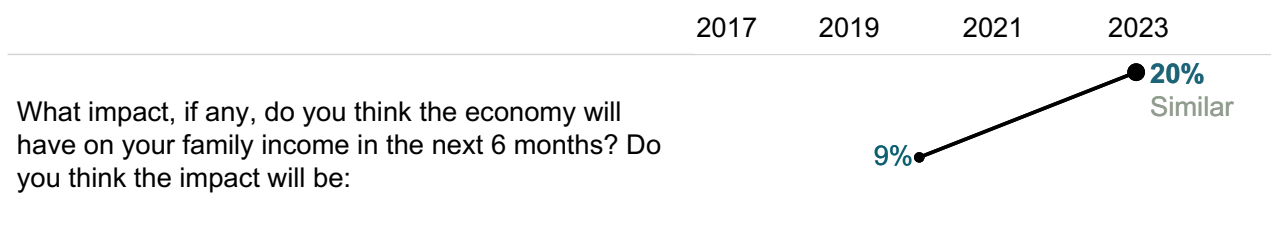
Please rate the quality of each of the following services in Albany.
(% excellent or good)



Please rate each of the following in the Albany community.
 (% excellent or good)



What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:
 (% very or somewhat positive)

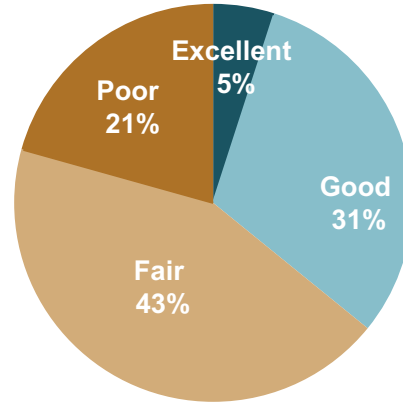


8. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

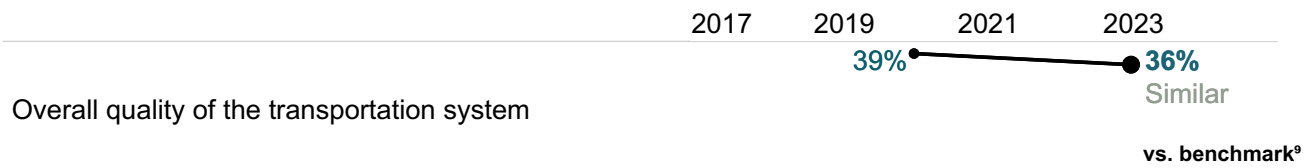
Overall quality of the transportation system in Albany, 2023

Mobility

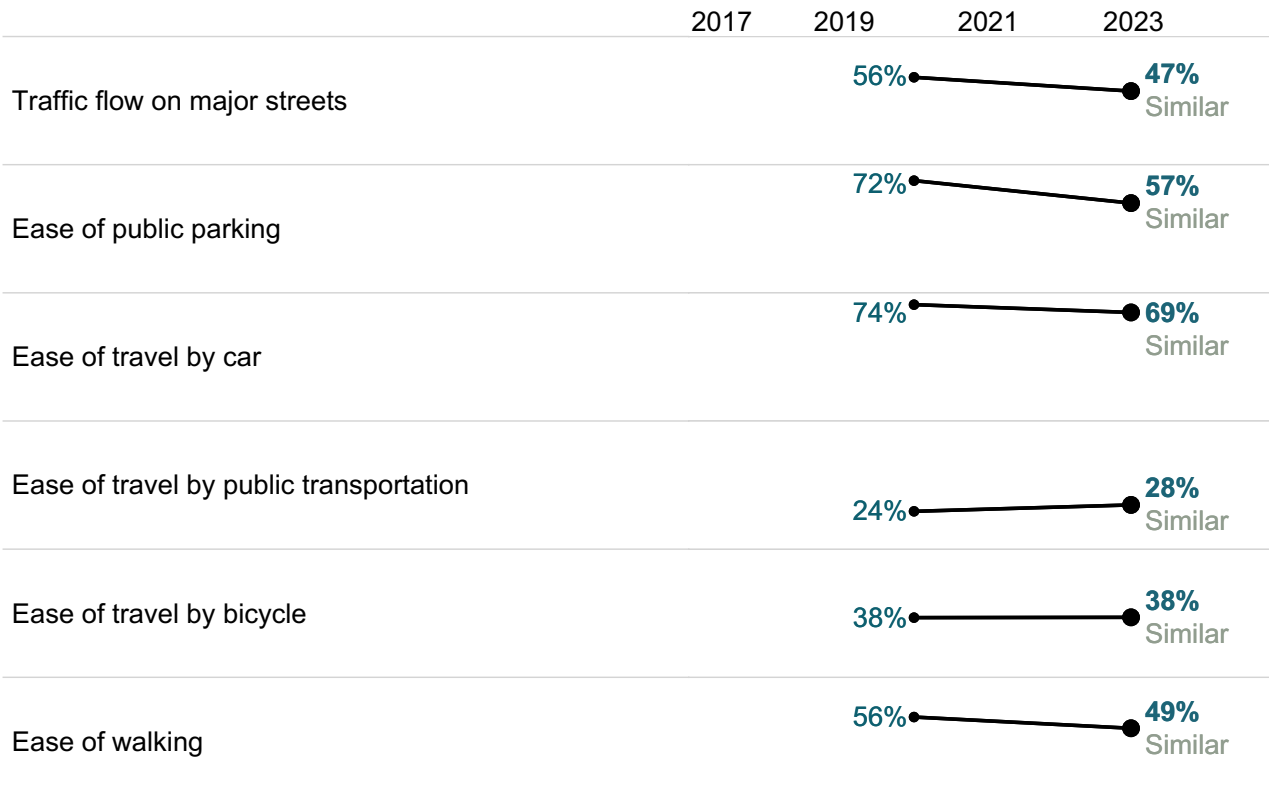
The ease with which residents can move about their communities, whether for commuting, leisure, or recreation, plays a major role in the quality of life for all who live, work, and play in the community.



Please rate each of the following characteristics as they relate to Albany as a whole.
(% excellent or good)



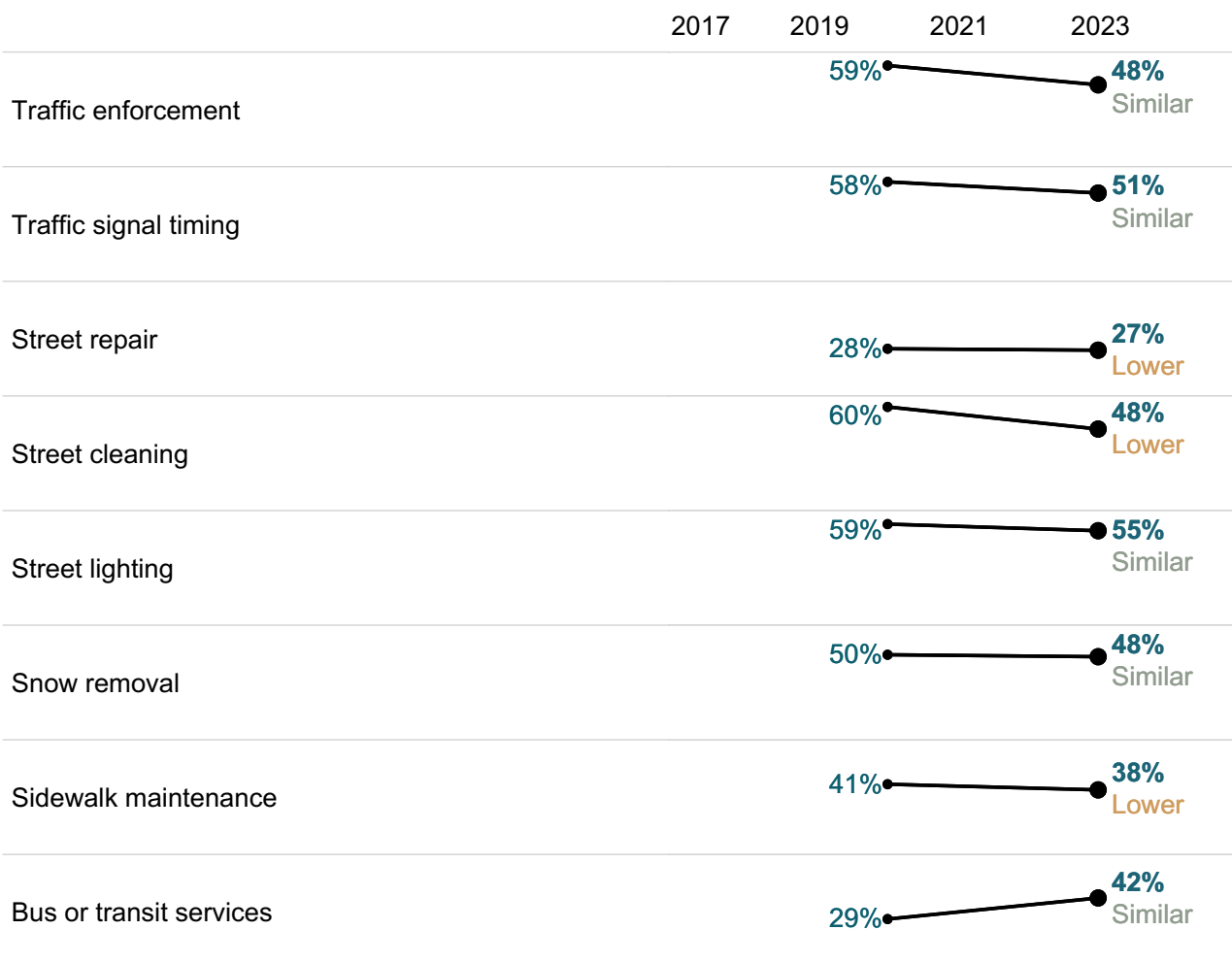
Please also rate each of the following in the Albany community.
(% excellent or good)



Please indicate whether or not you have done each of the following in the last 12 months.
 (% yes)



Please rate the quality of each of the following services in Albany.
 (% excellent or good)

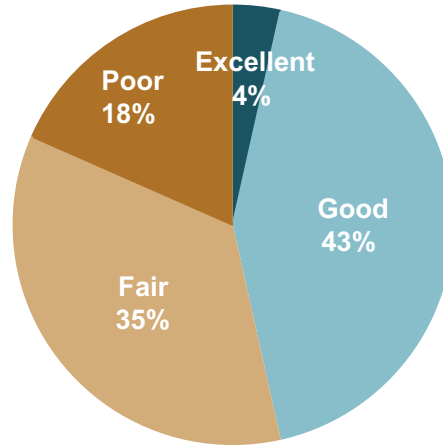


9. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall design or layout of Albany's residential and commercial areas, 2023

Community Design

A well-designed community enhances the quality of life for its residents by encouraging smart land use and zoning, ensuring that affordable housing is accessible to all, and providing access to parks and other green spaces.



Please rate each of the following characteristics as they relate to Albany as a whole.
(% excellent or good)



Please rate each of the following aspects of quality of life in Albany.
(% excellent or good)

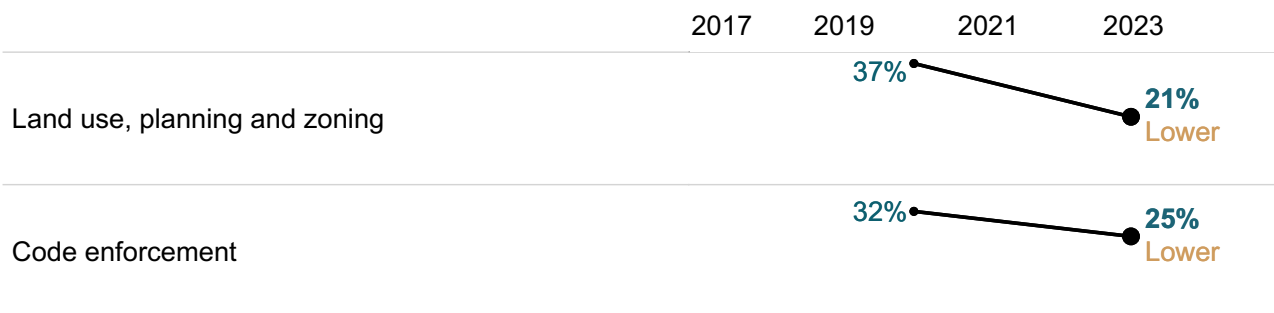


Please also rate each of the following in the Albany community.
(% excellent or good)





**Please rate the quality of each of the following services in Albany.
(% excellent or good)**

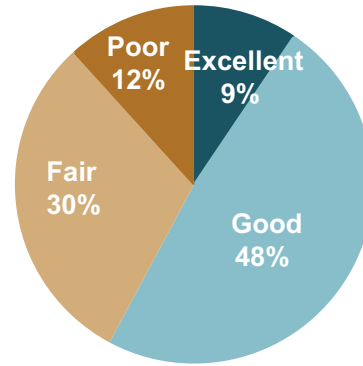


10. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall quality of the utility infrastructure in Albany, 2023

Utilities

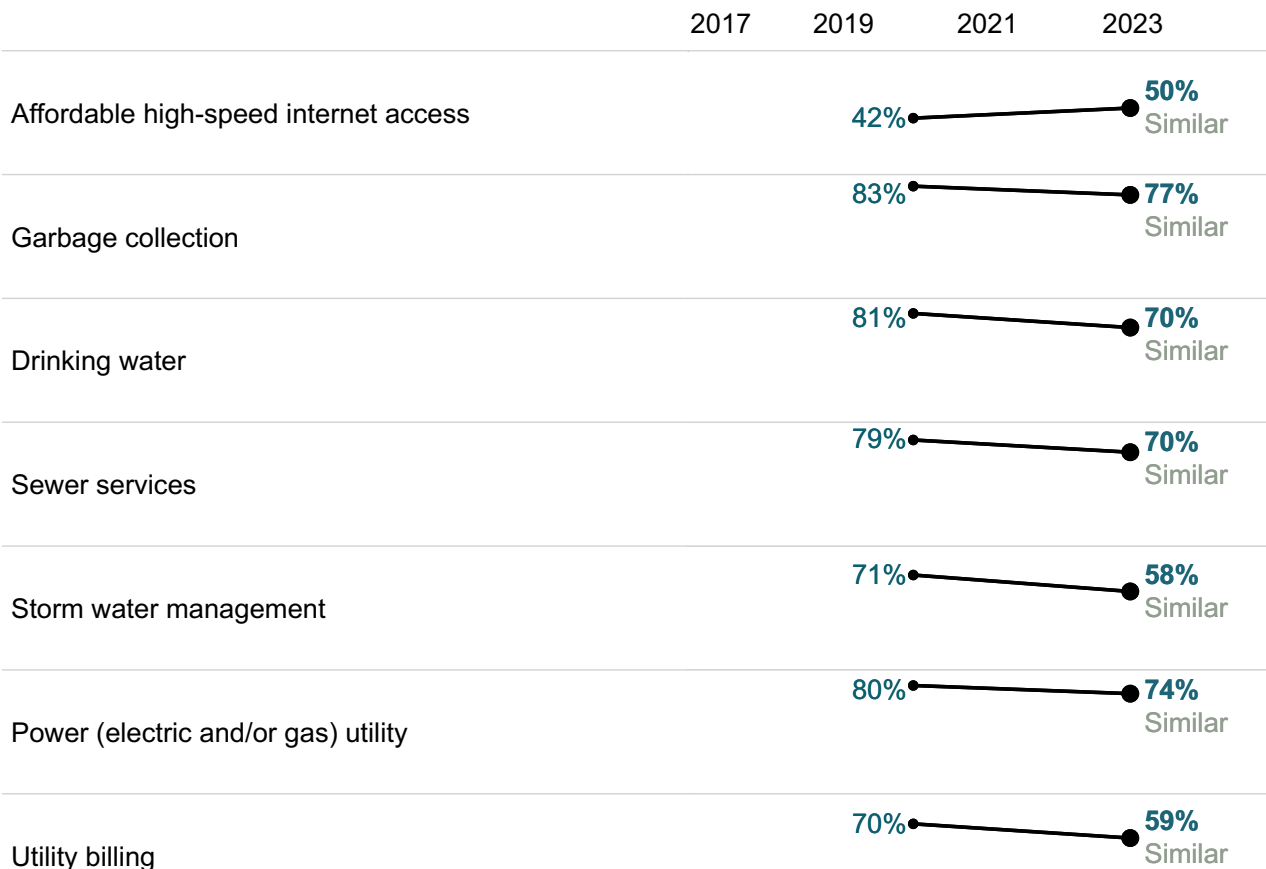
Services such as water, gas, electricity, and internet access play a vital role in ensuring the physical and economic health and well-being of the communities they serve.



Please rate each of the following characteristics as they relate to Albany as a whole.
(% excellent or good)



Please rate the quality of each of the following services in Albany.
(% excellent or good)

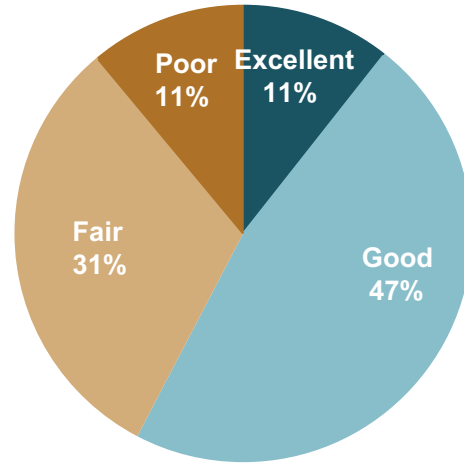


11. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall feeling of safety in Albany, 2023

Safety

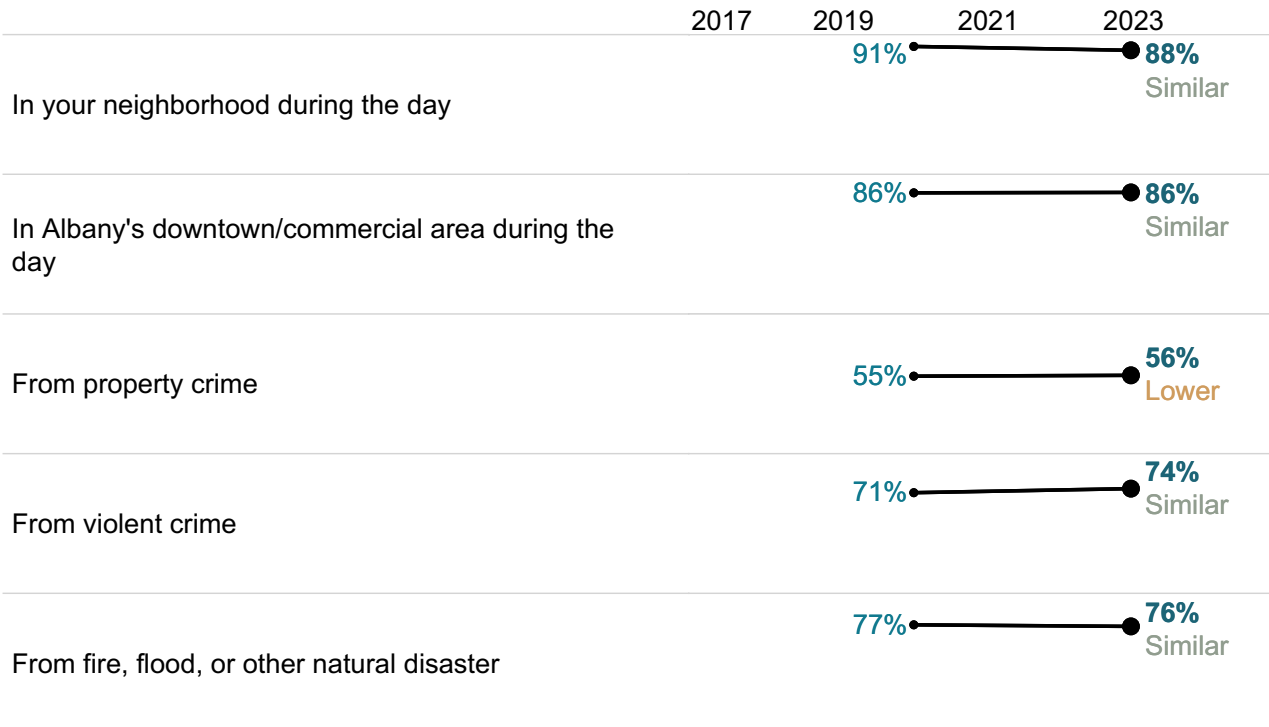
Public safety is often the most important task facing local governments. All residents should feel safe and secure in their neighborhoods and in the greater community, and providing robust safety-related services is essential to residents' quality of life.



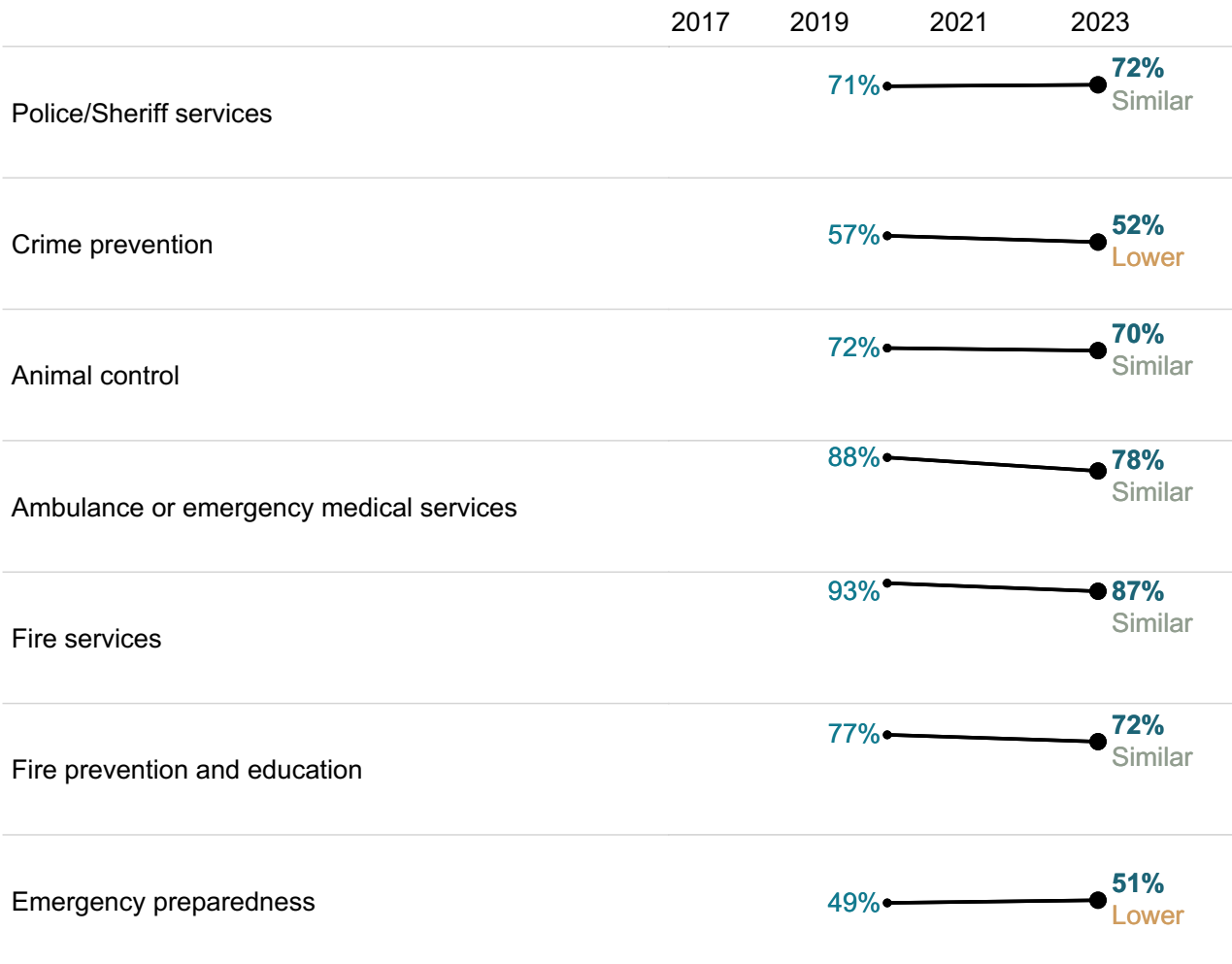
Please rate each of the following characteristics as they relate to Albany as a whole.
(% excellent or good)



Please rate how safe or unsafe you feel:
(% very or somewhat safe)



Please rate the quality of each of the following services in Albany.
 (% excellent or good)

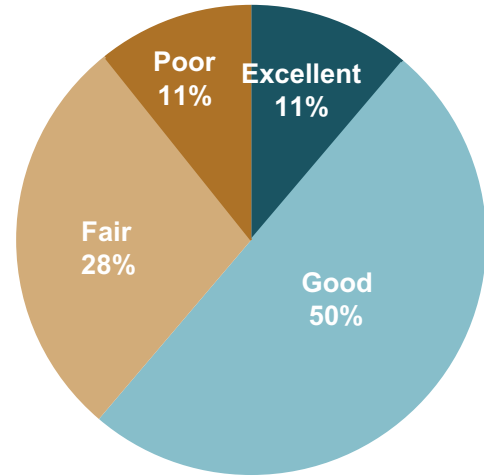


12. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall quality of natural environment in Albany, 2023

Natural Environment

The natural environment plays a vital role in the health and well-being of residents. The natural spaces in which residents live and experience their communities has a direct and profound effect on quality of life.



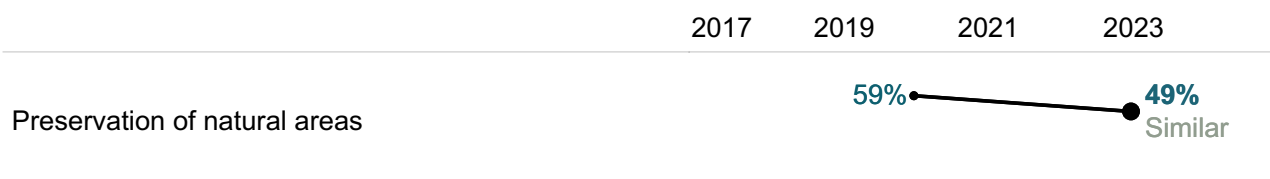
Please rate each of the following characteristics as they relate to Albany as a whole.
(% excellent or good)

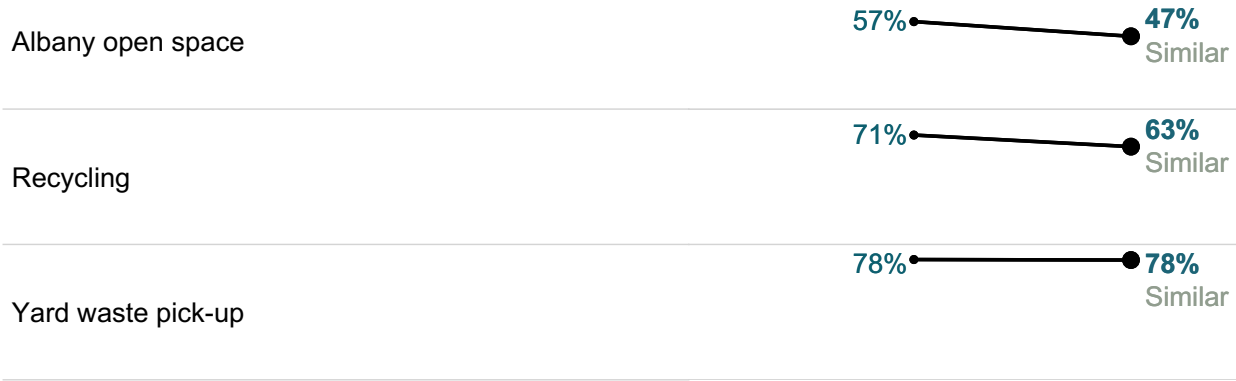


Please also rate each of the following in the Albany community.
(% excellent or good)



Please rate the quality of each of the following services in Albany.
(% excellent or good)





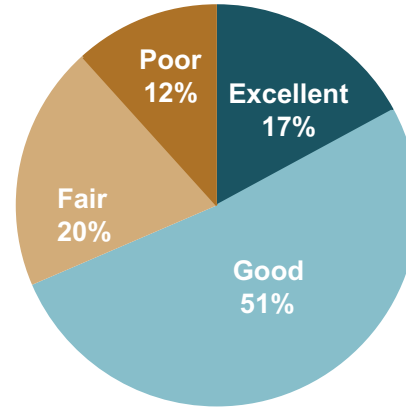
13. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall quality of parks and recreation opportunities, 2023

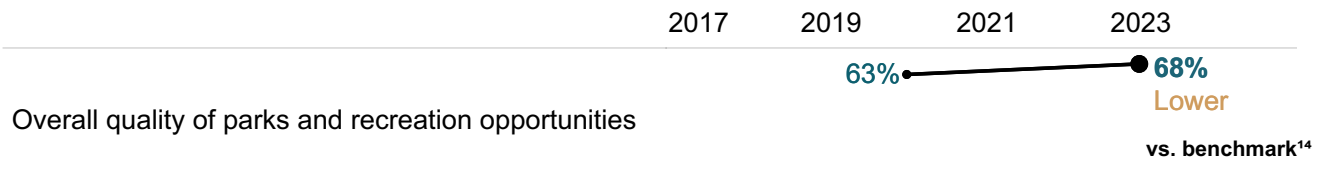
Parks and Recreation

"There are no communities that pride themselves on their quality of life, promote themselves as a desirable location for businesses to relocate, or maintain that they are environmental stewards of their natural resources, without such communities having a robust, active system of parks and recreation programs for public use and enjoyment."

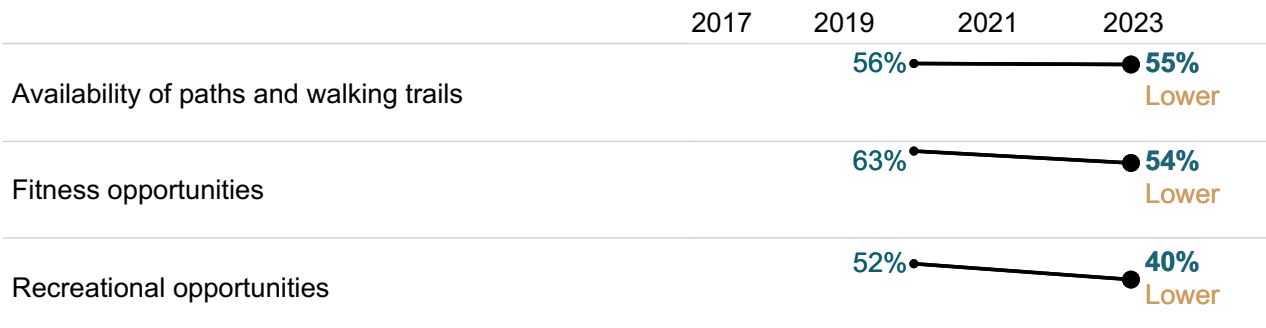
- National Recreation and Park Association



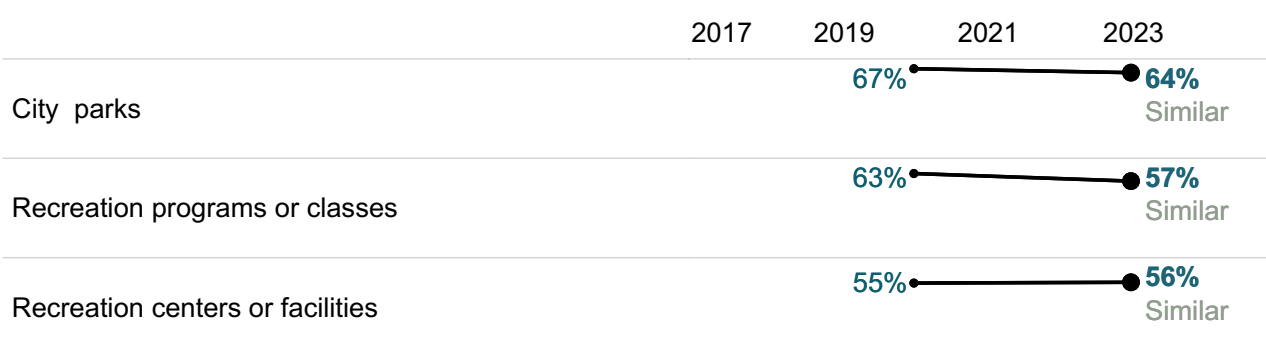
Please rate each of the following characteristics as they relate to Albany as a whole. (% excellent or good)



Please also rate each of the following in the Albany community. (% excellent or good)



Please rate the quality of each of the following services in Albany. (% excellent or good)



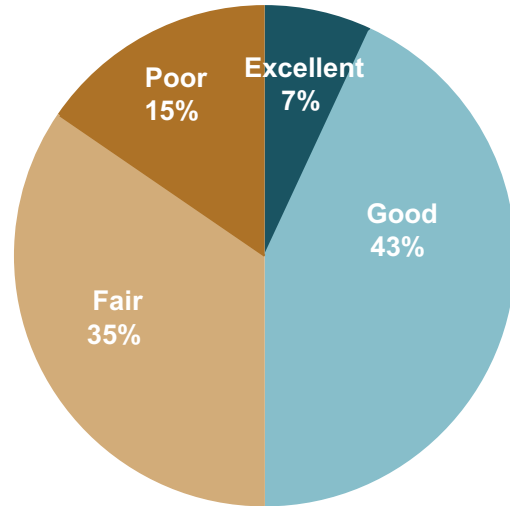
14. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall health and wellness opportunities in Albany, 2023



Health and Wellness

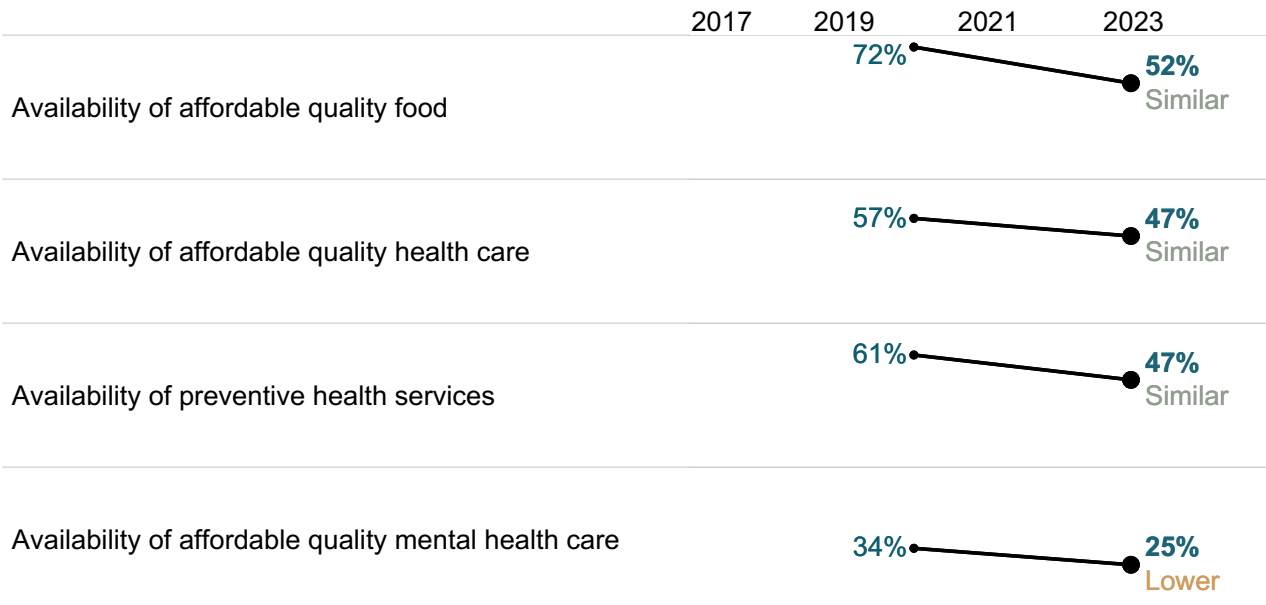
The characteristics of and amenities available in the communities in which people live has a direct impact on the health and wellness of residents, and thus, on their quality of life overall.



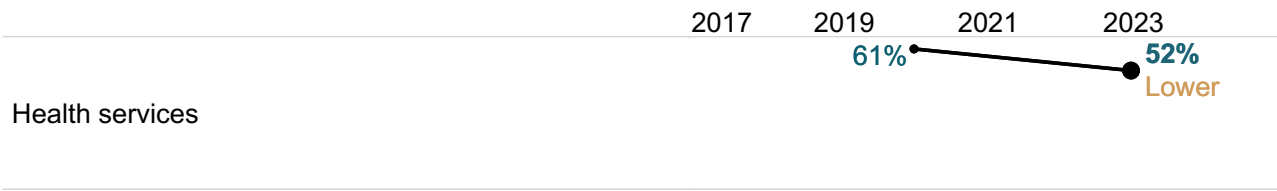
Please rate each of the following characteristics as they relate to Albany as a whole.
(% excellent or good)



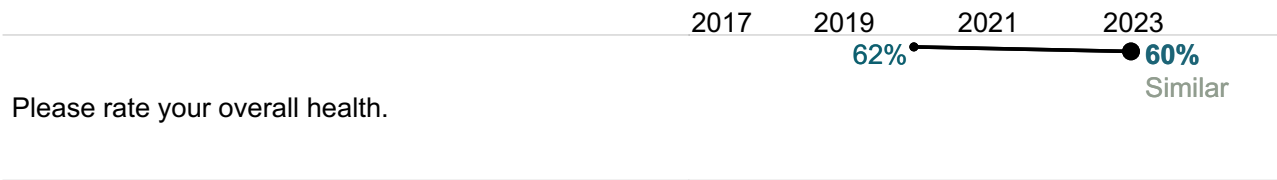
Please also rate each of the following in the Albany community.
(% excellent or good)



Please rate the quality of each of the following services in Albany.
(% excellent or good)



Please rate your overall health.
(% excellent or very good)

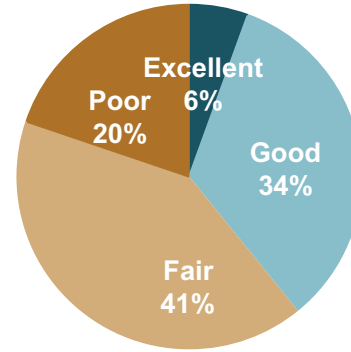


15. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall opportunities for education, culture and the arts, 2023

Education, Arts, and Culture

Participation in the arts, in educational opportunities, and in cultural activities is linked to increased civic engagement, greater social tolerance, and enhanced enjoyment of the local community.



Please rate each of the following characteristics as they relate to Albany as a whole.
(% excellent or good)



Please also rate each of the following in the Albany community.
(% excellent or good)



Please rate the quality of each of the following services in Albany.
(% excellent or good)



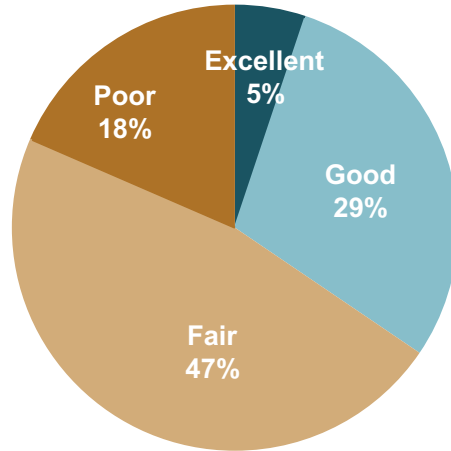
10. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.



Residents' connection and engagement with their community, 2023

Inclusivity and Engagement

Inclusivity refers to a cultural and environmental feeling of belonging; residents who feel invited to participate within their communities feel more included, involved, and engaged than those who do not.



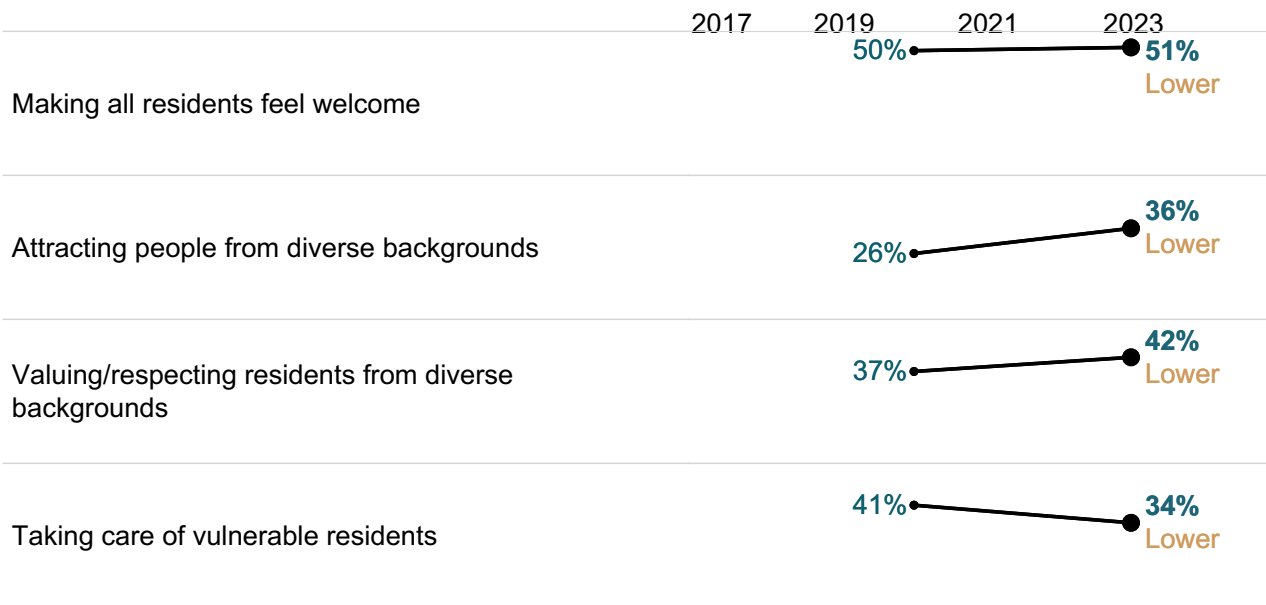
Please rate each of the following characteristics as they relate to Albany as a whole. (% excellent or good)



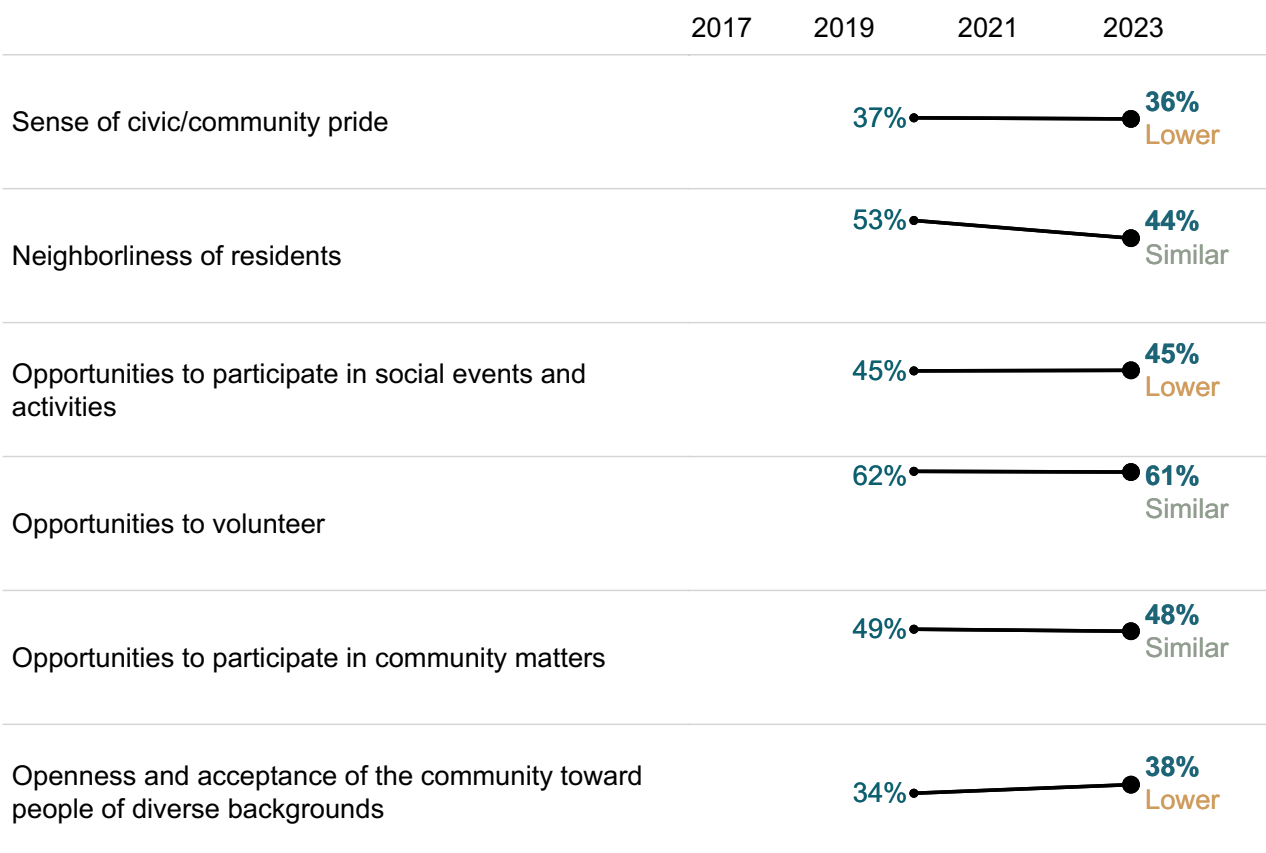
Please rate each of the following aspects of quality of life in Albany. (% excellent or good)



Please rate the job you feel the Albany community does at each of the following.
 (% excellent or good)



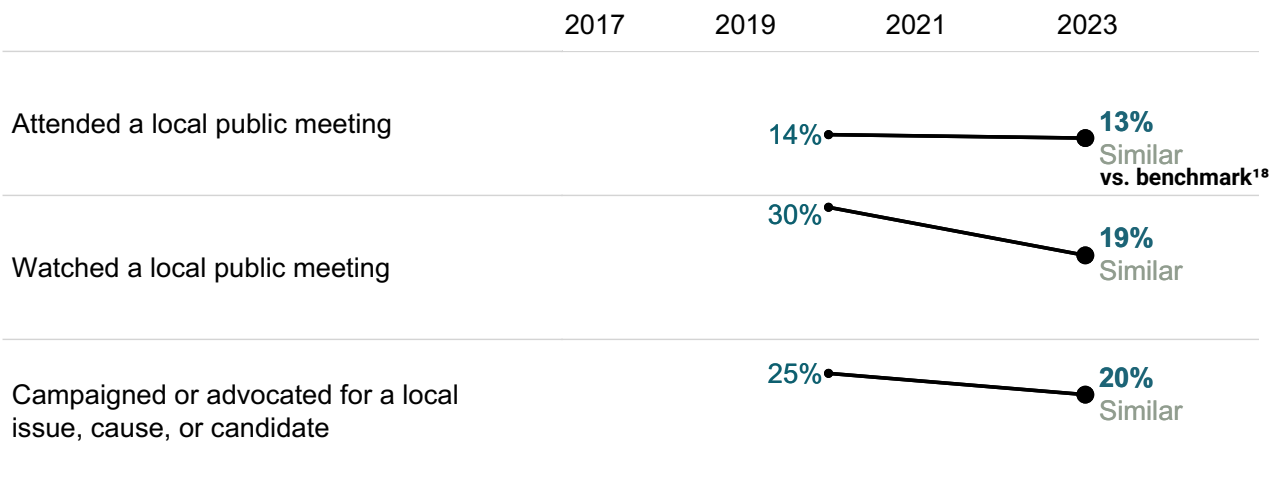
Please also rate each of the following in the Albany community.
 (% excellent or good)



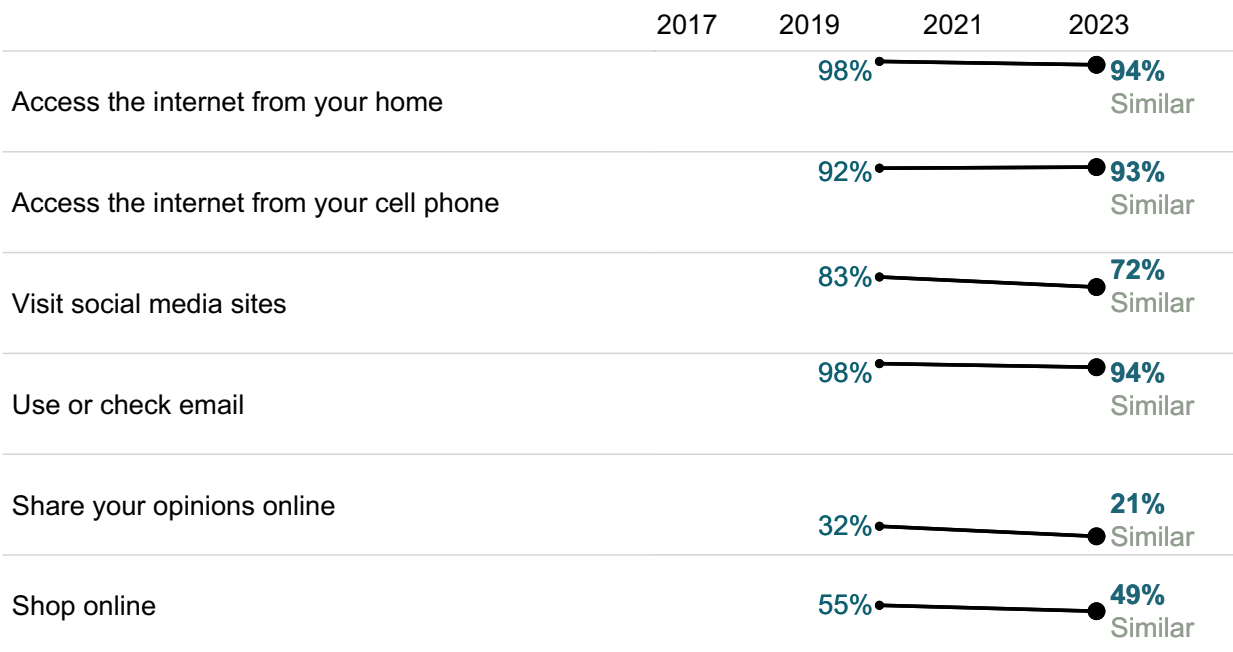
17. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Residents' Participation Levels

Please indicate whether or not you have done each of the following in the last 12 months.
(% yes)



In general, how many times do you:
(% a few times a week or more)



18. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

National Benchmark Tables

This table contains the comparisons of Albany's results to those from other communities. The first column shows the comparison of Albany's rating to the benchmark. Albany's results are noted as being "higher", "lower" or "similar" to the benchmark, meaning that the average rating given by Albany residents is statistically similar to or different than the benchmark. The second column is Albany's "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Albany's rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Albany's result -- that is what percent of surveyed communities had a lower rating than Albany.

			% positive	Rank	Number of communities	Percentile	
Quality of Life	Please rate each of the following aspects of quality of life in Albany.	Albany as a place to live	Lower	69%	330	376	9
		The overall quality of life	Lower	63%	338	392	11
	Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Albany to someone who asks	Lower	71%	271	324	15
		Remain in Albany for the next five years	Similar	80%	225	322	30
	Please rate each of the following in the Albany community.	Overall image or reputation	Lower	41%	320	370	10
Governance	Please rate the quality of each of the following services in Albany.	Public information services	Similar	53%	286	324	11
		Overall customer service by Albany employees	Similar	72%	275	372	23
	Please rate the following categories of Albany government performance.	The value of services for the taxes paid to Albany	Similar	35%	304	377	16
		The overall direction that Albany is taking	Similar	47%	232	352	33

Governance	Please rate the following categories of Albany government performance.	The job Albany government does at welcoming resident involvement	Lower	39%	306	344	11	
		Overall confidence in Albany government	Similar	38%	232	316	26	
		Generally acting in the best interest of the community	Similar	45%	228	320	29	
		Being honest	Similar	44%	243	311	22	
		Being open and transparent to the public	Similar	41%	178	267	33	
		Informing residents about issues facing the community	Lower	29%	248	271	8	
		Treating all residents fairly	Lower	41%	268	317	15	
		Treating residents with respect	Lower	47%	226	264	14	
		Overall, how would you rate the quality of the services provided by each of the following?	The City of Albany	Similar	56%	290	371	19
			The Federal Government	Similar	25%	286	304	5
Economy	Please rate each of the following aspects of quality of life in Albany.	Albany as a place to work	Similar	54%	268	370	25	
		Albany as a place to visit	Lower	43%	290	329	10	
	Please rate each of the following characteristics as they relate to Albany as a whole.	Overall economic health	Lower	37%	288	323	10	

Economy

Please rate each of the following in the Albany community.

Overall quality of business and service establishments	Similar	64%	212	323	34
Variety of business and service establishments	Similar	47%	176	262	33
Vibrancy of downtown/commercial area	Similar	53%	147	303	51
Employment opportunities	Similar	38%	235	336	29
Shopping opportunities	Similar	53%	177	326	45
Cost of living	Similar	29%	213	313	32

Please rate the quality of each of the following services in Albany.

Economic development	Lower	34%	264	318	16
----------------------	-------	-----	-----	-----	----

Please rate how important, if at all, you think it is for the Albany community to focus on each of the following in the coming two years.

Overall economic health	Similar	88%	233	297	21
-------------------------	---------	-----	-----	-----	----

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Similar	20%	149	306	51
--------------------------------------------------------------------------------------------------------------------------------------	---------	-----	-----	-----	----

Mobility

Please rate each of the following characteristics as they relate to Albany as a whole.

Overall quality of the transportation system	Similar	36%	204	270	24
----------------------------------------------	---------	-----	-----	-----	----

Please also rate each of the following in the Albany community.

Traffic flow on major streets	Similar	47%	208	344	38
-------------------------------	---------	-----	-----	-----	----

Ease of public parking	Similar	57%	158	303	48
------------------------	---------	-----	-----	-----	----

Ease of travel by car	Similar	69%	192	334	42
-----------------------	---------	-----	-----	-----	----

Mobility

Please also rate each of the following in the Albany community.

Ease of travel by public transportation	Similar	28%	200	306	34
Ease of travel by bicycle	Similar	38%	242	334	26
Ease of walking	Similar	49%	255	338	23

Please indicate whether or not you have done each of the following in the last 12 months.

Used public transportation instead of driving	Similar	19%	115	288	60
Carpooled with other adults or children instead of driving alone	Similar	54%	47	305	84
Walked or biked instead of driving	Similar	53%	197	307	36

Please rate the quality of each of the following services in Albany.

Traffic enforcement	Similar	48%	276	365	22
Traffic signal timing	Similar	51%	197	316	37
Street repair	Lower	27%	288	357	18
Street cleaning	Lower	48%	275	327	15
Street lighting	Similar	55%	247	355	27
Snow removal	Similar	48%	204	280	25
Sidewalk maintenance	Lower	38%	288	327	11

Mobility	Please rate the quality of each of the following services in Albany.	Bus or transit services	Similar	42%	179	295	39
	Please rate how important, if at all, you think it is for the Albany community to focus on each of the following in the coming two years.	Overall quality of the transportation system	Similar	72%	143	260	45
Community Design	Please rate each of the following aspects of quality of life in Albany.	Your neighborhood as a place to live	Lower	72%	291	330	11
	Please rate each of the following characteristics as they relate to Albany as a whole.	Overall design or layout of residential and commercial areas	Lower	47%	271	314	13
	Please also rate each of the following in the Albany community.	Well-planned residential growth	Similar	38%	182	264	31
		Well-planned commercial growth	Similar	31%	185	263	30
		Well-designed neighborhoods	Similar	42%	206	264	21
		Preservation of the historical or cultural character of the community	Similar	68%	80	260	69
		Public places where people want to spend time	Lower	40%	254	308	17
		Variety of housing options	Lower	29%	260	321	18
		Availability of affordable quality housing	Similar	18%	262	343	23
		Overall quality of new development	Similar	39%	250	332	24
Overall appearance	Lower	48%	279	346	17		

Community Design	Please rate the quality of each of the following services in Albany.	Land use, planning and zoning	Lower	21%	283	327	12
		Code enforcement	Lower	25%	294	357	14
	Please rate how important, if at all, you think it is for the Albany community to focus on each of the following in the coming two years.	Overall design or layout of residential and commercial areas	Similar	66%	269	297	9
Utilities	Please rate each of the following characteristics as they relate to Albany as a whole.	Overall quality of the utility infrastructure	Similar	58%	196	261	25
		Please rate the quality of each of the following services in Albany.	Affordable high-speed internet access	Similar	50%	179	258
	Garbage collection	Similar	77%	232	337	30	
	Drinking water	Similar	70%	186	326	42	
	Sewer services	Similar	70%	258	323	19	
	Storm water management	Similar	58%	256	337	22	
	Power (electric and/or gas) utility	Similar	74%	191	282	32	
	Utility billing	Similar	59%	240	302	20	
	Please rate how important, if at all, you think it is for the Albany community to focus on each of the following in the coming two years.	Overall quality of the utility infrastructure	Similar	80%	231	260	11
Safety	Please rate each of the following characteristics as they relate to Albany as a whole.	Overall feeling of safety	Lower	58%	298	362	16

Safety

Please rate how safe or unsafe you feel:

In your neighborhood during the day	Similar	88%	275	341	18
In Albany's downtown/commercial area during the day	Similar	86%	211	329	35
From property crime	Lower	56%	233	272	14
From violent crime	Similar	74%	200	272	26
From fire, flood, or other natural disaster	Similar	76%	194	262	26

Please rate the quality of each of the following services in Albany.

Police/Sheriff services	Similar	72%	272	389	27
Crime prevention	Lower	52%	282	366	20
Animal control	Similar	70%	171	338	48
Ambulance or emergency medical services	Similar	78%	238	335	27
Fire services	Similar	87%	251	354	27
Fire prevention and education	Similar	72%	230	323	28
Emergency preparedness	Lower	51%	282	323	11

Please rate how important, if at all, you think it is for the Albany community to focus on each of the following in the coming two years.

Overall feeling of safety	Similar	84%	246	297	17
---------------------------	---------	-----	-----	-----	----

Natural environment	Please rate each of the following characteristics as they relate to Albany as a whole.	Overall quality of natural environment	Lower	61%	283	323	12
	Please also rate each of the following in the Albany community.	Cleanliness	Lower	48%	292	337	13
		Water resources	Similar	52%	167	244	31
		Air quality	Lower	61%	261	310	16
	Please rate the quality of each of the following services in Albany.	Preservation of natural areas	Similar	49%	260	309	15
		Albany open space	Similar	47%	255	307	17
		Recycling	Similar	63%	225	341	33
		Yard waste pick-up	Similar	78%	134	303	55
	Please rate how important, if at all, you think it is for the Albany community to focus on each of the following in the coming two years.	Overall quality of natural environment	Similar	79%	238	297	19
	Parks and Recreation	Please rate each of the following characteristics as they relate to Albany as a whole.	Overall quality of parks and recreation opportunities	Lower	68%	220	267
Please also rate each of the following in the Albany community.		Availability of paths and walking trails	Lower	55%	280	338	15
		Fitness opportunities	Lower	54%	270	310	12
		Recreational opportunities	Lower	40%	292	328	10

Parks and Recreation

Please rate the quality of each of the following services in Albany.

City parks	Similar	64%	286	334	14
Recreation programs or classes	Similar	57%	253	331	22
Recreation centers or facilities	Similar	56%	247	318	22

Please rate how important, if at all, you think it is for the Albany community to focus on each of the following in the coming two years.

Overall quality of parks and recreation opportunities	Similar	77%	189	261	27
-------------------------------------------------------	---------	-----	-----	-----	----

Health and wellness

Please rate each of the following characteristics as they relate to Albany as a whole.

Overall health and wellness opportunities	Lower	50%	280	316	11
-------------------------------------------	-------	-----	-----	-----	----

Please also rate each of the following in the Albany community.

Availability of affordable quality food	Similar	52%	241	308	22
Availability of affordable quality health care	Similar	47%	241	315	23
Availability of preventive health services	Similar	47%	226	303	25
Availability of affordable quality mental health care	Lower	25%	257	307	16

Please rate the quality of each of the following services in Albany.

Health services	Lower	52%	247	299	17
-----------------	-------	-----	-----	-----	----

Please rate how important, if at all, you think it is for the Albany community to focus on each of the following in the coming two years.

Overall health and wellness opportunities	Similar	75%	161	297	45
Please rate your overall health.	Similar	60%	269	303	11

Education, Arts and Culture

Please rate each of the following characteristics as they relate to Albany as a whole.

Overall opportunities for education, culture, and the arts	Lower	40%	277	319	13
------------------------------------------------------------	-------	-----	-----	-----	----

**Education,
Arts and
Culture**

Please also rate each of the following in the Albany community.

Opportunities to attend cultural/arts/music activities	Lower	40%	257	324	20
Community support for the arts	Lower	39%	209	260	20
Availability of affordable quality childcare/preschool	Lower	26%	283	316	10
K-12 education	Lower	38%	288	320	10
Adult educational opportunities	Similar	52%	186	310	40
Opportunities to attend special events and festivals	Similar	56%	249	314	20

Please rate the quality of each of the following services in Albany.

Public library services	Similar	81%	214	333	35
-------------------------	---------	-----	-----	-----	----

Please rate how important, if at all, you think it is for the Albany community to focus on each of the following in the coming two years.

Overall opportunities for education, culture, and the arts	Similar	71%	195	297	34
------------------------------------------------------------	---------	-----	-----	-----	----

**Inclusivity
and
Engagement**

Please rate each of the following aspects of quality of life in Albany.

Albany as a place to raise children	Lower	64%	305	380	16
Albany as a place to retire	Lower	51%	300	375	17
Sense of community	Lower	44%	304	341	9

Please rate each of the following characteristics as they relate to Albany as a whole.

Residents' connection and engagement with their community	Lower	34%	229	264	13
-----------------------------------------------------------	-------	-----	-----	-----	----

Please rate the job you feel the Albany community does at each of the following.

Making all residents feel welcome	Lower	51%	249	266	6
-----------------------------------	-------	-----	-----	-----	---

Inclusivity and Engagement	Please rate the job you feel the Albany community does at each of the following.	Attracting people from diverse backgrounds	Lower	36%	244	263	7
		Valuing/respecting residents from diverse backgrounds	Lower	42%	255	264	3
		Taking care of vulnerable residents	Lower	34%	239	260	8
Please also rate each of the following in the Albany community.		Sense of civic/community pride	Lower	36%	232	260	11
		Neighborhoodness of residents	Similar	44%	270	309	12
		Opportunities to participate in social events and activities	Lower	45%	282	319	11
		Opportunities to volunteer	Similar	61%	226	314	27
		Opportunities to participate in community matters	Similar	48%	260	314	17
		Openness and acceptance of the community toward people of diverse backgrounds	Lower	38%	316	332	4
		Please rate how important, if at all, you think it is for the Albany community to focus on each of the following in the coming two years.	Residents' connection and engagement with their community	Similar	67%	249	297
Participation	Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Albany for help or information	Similar	46%	180	336	46
		Contacted Albany elected officials to express your opinion	Similar	11%	252	307	18
		Attended a local public meeting	Similar	13%	259	310	16

Participation	Please indicate whether or not you have done each of the following in the last 12 months.					
	Watched a local public meeting	Similar	19%	202	300	33
	Volunteered your time to some group/activity	Similar	42%	66	313	79
	Campaigned or advocated for a local issue, cause, or candidate	Similar	20%	100	303	67
	Voted in your most recent local election	Similar	81%	69	260	73
In general, how many times do you:	Access the internet from your home	Similar	94%	132	259	49
	Access the internet from your cell phone	Similar	93%	177	261	32
	Visit social media sites	Similar	72%	236	261	9
	Use or check email	Similar	94%	213	262	19
	Share your opinions online	Similar	21%	233	260	10
	Shop online	Similar	49%	198	259	23

Full Trends

This table contains the trends over time for the City of Albany. The combined "percent positive" responses for each survey year are presented (e.g., excellent/good or yes). If an item was not included during an administration of the survey, no percentage will be shown in the table. If the difference between the 2020 and 2023 surveys is greater than seven percentage points, the change is statistically significant.

It is important to note that in 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

			1996	2000	2008	2014	2020	2023
Quality of Life	Please rate each of the following aspects of quality of life in Albany.	Albany as a place to live		13%	17%		69%	69%
		The overall quality of life	90%				66%	63%
	Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Albany to someone who asks				68%	69%	71%
		Remain in Albany for the next five years				77%	79%	80%
	Please rate each of the following in the Albany community.	Overall image or reputation					38%	41%
Governance	Please rate the quality of each of the following services in Albany.	Public information services					58%	53%
		Overall customer service by Albany employees					76%	72%
	Please rate the following categories of Albany government performance.	The value of services for the taxes paid to Albany				34%	43%	35%
		The overall direction that Albany is taking					50%	47%
		The job Albany government does at welcoming resident involvement					46%	39%
		Overall confidence in Albany government					44%	38%
		Generally acting in the best interest of the community					50%	45%
		Being honest					52%	44%
		Being open and transparent to the public					47%	41%

Governance	Please rate the following categories of Albany government performance.	Informing residents about issues facing the community	45%	29%		
		Treating all residents fairly	49%	41%		
		Treating residents with respect	56%	47%		
	Overall, how would you rate the quality of the services provided by each of the following?	The City of Albany	15%	53%	57%	56%
		The Federal Government	25%	30%	25%	
Economy	Please rate each of the following aspects of quality of life in Albany.	Albany as a place to work	50%	54%		
		Albany as a place to visit	35%	43%		
	Please rate each of the following characteristics as they relate to Albany as a whole.	Overall economic health	34%	37%		
		Please rate each of the following in the Albany community.	Overall quality of business and service establishments	63%	64%	
	Variety of business and service establishments		52%	47%		
	Vibrancy of downtown/commercial area		50%	53%		
	Employment opportunities		30%	38%		
	Shopping opportunities		49%	53%		
	Cost of living		46%	29%		
	Please rate the quality of each of the following services in Albany.	Economic development	27%	37%	34%	
Please rate how important, if at all, you think it is for the Albany community to focus on each of the following in the coming two years.	Overall economic health	92%	88%			

Economy	What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	9%	20%		
Mobility	Please rate each of the following characteristics as they relate to Albany as a whole.	Overall quality of the transportation system	39%	36%	
	Please also rate each of the following in the Albany community.	Traffic flow on major streets	56%	47%	
		Ease of public parking	72%	57%	
		Ease of travel by car	76%	74%	69%
		Ease of travel by public transportation	24%	28%	
		Ease of travel by bicycle	45%	38%	38%
		Ease of walking	70%	56%	49%
	Please indicate whether or not you have done each of the following in the last 12 months.	Used public transportation instead of driving	11%	19%	
		Carpooled with other adults or children instead of driving alone	45%	54%	
		Walked or biked instead of driving	65%	53%	
Please rate the quality of each of the following services in Albany.	Traffic enforcement	55%	59%	48%	
	Traffic signal timing	40%	58%	51%	
	Street repair	26%	28%	27%	
	Street cleaning	51%	60%	48%	
	Street lighting	45%	59%	55%	

Mobility	Please rate the quality of each of the following services in Albany.	Snow removal	27%	50%	48%
		Sidewalk maintenance	41%	38%	
		Bus or transit services	29%	42%	
		Please rate how important, if at all, you think it is for the Albany community to focus on each of the following in the coming two years.	Overall quality of the transportation system	62%	72%
	Community Design	Please rate each of the following aspects of quality of life in Albany.	Your neighborhood as a place to live	76%	72%
Please rate each of the following characteristics as they relate to Albany as a whole.		Overall design or layout of residential and commercial areas	52%	47%	
Please also rate each of the following in the Albany community.		Well-planned residential growth	36%	38%	
		Well-planned commercial growth	31%	31%	
		Well-designed neighborhoods	48%	42%	
		Preservation of the historical or cultural character of the community	70%	68%	
		Public places where people want to spend time	42%	40%	
		Variety of housing options	42%	29%	
		Availability of affordable quality housing	25%	18%	
		Overall quality of new development	43%	39%	
Overall appearance	50%	48%			
Please rate the quality of each of the following services in Albany.	Land use, planning and zoning	28%	37%	21%	

Community Design	Please rate the quality of each of the following services in Albany.	Code enforcement	36%	32%	25%	
	Please rate how important, if at all, you think it is for the Albany community to focus on each of the following in the coming two years.	Overall design or layout of residential and commercial areas	60%	66%		
Utilities	Please rate each of the following characteristics as they relate to Albany as a whole.	Overall quality of the utility infrastructure	67%	58%		
	Please rate the quality of each of the following services in Albany.	Affordable high-speed internet access	42%	50%		
		Garbage collection	81%	83%	77%	
		Drinking water	73%	63%	81%	70%
		Sewer services	73%	57%	79%	70%
		Storm water management	47%	71%	58%	
		Power (electric and/or gas) utility	80%	74%		
		Utility billing	70%	59%		
	Please rate how important, if at all, you think it is for the Albany community to focus on each of the following in the coming two years.	Overall quality of the utility infrastructure	77%	80%		
Safety	Please rate each of the following characteristics as they relate to Albany as a whole.	Overall feeling of safety	59%	58%		
	Please rate how safe or unsafe you feel:	In your neighborhood during the day	93%	91%	88%	
		In Albany's downtown/commercial area during the day	92%	86%	86%	
		From property crime	55%	56%		
		From violent crime	71%	74%		

Safety	Please rate how safe or unsafe you feel:	From fire, flood, or other natural disaster	77%	76%
	Please rate the quality of each of the following services in Albany.	Police/Sheriff services	80%	71% 72%
		Crime prevention	52%	57% 52%
		Animal control	53%	72% 70%
		Ambulance or emergency medical services	92%	87% 88% 78%
		Fire services	90%	93% 87%
		Fire prevention and education	77%	72%
		Emergency preparedness	50%	49% 51%
		Please rate how important, if at all, you think it is for the Albany community to focus on each of the following in the coming two years.	Overall feeling of safety	84%
	Natural environment	Please rate each of the following characteristics as they relate to Albany as a whole.	Overall quality of natural environment	64%
Please also rate each of the following in the Albany community.		Cleanliness	60%	48%
		Water resources	60%	52%
		Air quality	81%	61%
Please rate the quality of each of the following services in Albany.		Preservation of natural areas	59%	49%
		Albany open space	57%	47%
		Recycling	81%	71% 63%

Natural environment	Please rate the quality of each of the following services in Albany.	Yard waste pick-up	78%	78%	78%
	Please rate how important, if at all, you think it is for the Albany community to focus on each of the following in the coming two years.	Overall quality of natural environment	75%	79%	
Parks and Recreation	Please rate each of the following characteristics as they relate to Albany as a whole.	Overall quality of parks and recreation opportunities	63%	68%	
	Please also rate each of the following in the Albany community.	Availability of paths and walking trails	56%	56%	55%
		Fitness opportunities	63%	54%	
		Recreational opportunities	52%	40%	
	Please rate the quality of each of the following services in Albany.	City parks	78%	67%	64%
		Recreation programs or classes	73%	63%	57%
		Recreation centers or facilities	55%	56%	
Please rate how important, if at all, you think it is for the Albany community to focus on each of the following in the coming two years.	Overall quality of parks and recreation opportunities	70%	77%		
Health and wellness	Please rate each of the following characteristics as they relate to Albany as a whole.	Overall health and wellness opportunities	56%	50%	
	Please also rate each of the following in the Albany community.	Availability of affordable quality food	72%	52%	
		Availability of affordable quality health care	57%	47%	
		Availability of preventive health services	61%	47%	
		Availability of affordable quality mental health care	34%	25%	
	Please rate the quality of each of the following services in Albany.	Health services	61%	52%	

Health and wellness	Please rate how important, if at all, you think it is for the Albany community to focus on each of the following in the coming two years.	Overall health and wellness opportunities	76%	75%	
		Please rate your overall health.	62%	60%	
Education, Arts and Culture	Please rate each of the following characteristics as they relate to Albany as a whole.	Overall opportunities for education, culture, and the arts	34%	40%	
	Please also rate each of the following in the Albany community.	Opportunities to attend cultural/arts/music activities	38%	40%	
		Community support for the arts	36%	39%	
		Availability of affordable quality childcare/preschool	27%	26%	
		K-12 education	48%	38%	
		Adult educational opportunities	56%	52%	
		Opportunities to attend special events and festivals	51%	56%	
		Please rate the quality of each of the following services in Albany.	Public library services	95%	86%
Please rate how important, if at all, you think it is for the Albany community to focus on each of the following in the coming two years.	Overall opportunities for education, culture, and the arts	68%	71%		
Inclusivity and Engagement	Please rate each of the following aspects of quality of life in Albany.	Albany as a place to raise children	65%	64%	
		Albany as a place to retire	51%	51%	
		Sense of community	43%	44%	
	Please rate each of the following characteristics as they relate to Albany as a whole.	Residents' connection and engagement with their community	32%	34%	
	Please rate the job you feel the Albany community does at each of the following.	Making all residents feel welcome	50%	51%	

Inclusivity and Engagement	Please rate the job you feel the Albany community does at each of the following.	Attracting people from diverse backgrounds	26%	36%
		Valuing/respecting residents from diverse backgrounds	37%	42%
		Taking care of vulnerable residents	41%	34%
	Please also rate each of the following in the Albany community.	Sense of civic/community pride	37%	36%
		Neighborhoodliness of residents	53%	44%
		Opportunities to participate in social events and activities	45%	45%
		Opportunities to volunteer	62%	61%
		Opportunities to participate in community matters	49%	48%
		Openness and acceptance of the community toward people of diverse backgrounds	34%	38%
	Please rate how important, if at all, you think it is for the Albany community to focus on each of the following in the coming two years.	Residents' connection and engagement with their community	65%	67%
Participation	Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Albany for help or information	34%	46%
		Contacted Albany elected officials to express your opinion	19%	11%
		Attended a local public meeting	14%	13%
		Watched a local public meeting	30%	19%
		Volunteered your time to some group/activity	36%	42%
		Campaigned or advocated for a local issue, cause, or candidate	25%	20%























Participation

























Please indicate whether or not you have done each of the following in the last 12 months.

Voted in your most recent local election	95%	81%
In general, how many times do you: Access the internet from your home	98%	94%
Access the internet from your cell phone	92%	93%
Visit social media sites	83%	72%
Use or check email	98%	94%
Share your opinions online	32%	21%
Shop online	55%	49%

























Complete Set of Frequencies























This dashboard contains a complete set of responses to each question on the survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.

























Please rate each of the following aspects of quality of life in Albany.	Albany as a place to live	Excellent		11% N=44
		Good		58% N=226
		Fair		27% N=104
		Poor		5% N=18
Your neighborhood as a place to live		Excellent		23% N=89
		Good		50% N=194
		Fair		20% N=77
		Poor		8% N=30
Albany as a place to raise children		Excellent		11% N=38
		Good		52% N=176
		Fair		28% N=94
		Poor		9% N=29
Albany as a place to work		Excellent		7% N=22
		Good		47% N=147
		Fair		34% N=107
		Poor		12% N=37
Albany as a place to visit		Excellent		9% N=35
		Good		33% N=122
		Fair		31% N=114
		Poor		27% N=101
Albany as a place to retire		Excellent		12% N=39
		Good		39% N=123

























Please rate each of the following aspects of quality of life in Albany.	Albany as a place to retire	Fair		32% N=101
		Poor		17% N=54
	The overall quality of life	Excellent		6% N=25
		Good		56% N=219
		Fair		33% N=127
		Poor		5% N=19
	Sense of community	Excellent		8% N=29
		Good		37% N=139
		Fair		36% N=135
		Poor		20% N=76
Please rate each of the following characteristics as they relate to Albany as a whole.	Overall economic health	Excellent		2% N=5
		Good		36% N=125
		Fair		45% N=159
		Poor		17% N=61
	Overall quality of the transportation system	Excellent		5% N=18
		Good		31% N=113
		Fair		43% N=159
		Poor		21% N=76
	Overall design or layout of residential and commercial areas	Excellent		4% N=14
		Good		43% N=167
		Fair		35% N=136
		Poor		18% N=71
	Overall quality of the utility infrastructure	Excellent		9% N=36
		Good		48% N=185

























Please rate each of the following characteristics as they relate to Albany as a whole.

Overall quality of the utility infrastructure	Fair		30% N=116
	Poor		12% N=45
Overall feeling of safety	Excellent		11% N=42
	Good		47% N=184
	Fair		31% N=123
	Poor		11% N=43
Overall quality of natural environment	Excellent		11% N=43
	Good		50% N=193
	Fair		28% N=108
	Poor		11% N=41
Overall quality of parks and recreation opportunities	Excellent		17% N=65
	Good		51% N=195
	Fair		20% N=75
	Poor		12% N=44
Overall health and wellness opportunities	Excellent		7% N=25
	Good		43% N=154
	Fair		35% N=123
	Poor		15% N=55
Overall opportunities for education, culture, and the arts	Excellent		6% N=20
	Good		34% N=123
	Fair		41% N=150
	Poor		20% N=72
Residents' connection and engagement with their community	Excellent		5% N=18
	Good		29% N=104








Please rate each of the following characteristics as they relate to Albany as a whole.	Residents' connection and engagement with their community	Fair		47% N=166
		Poor		18% N=65
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Albany to someone who asks	Very likely		23% N=88
		Somewhat likely		49% N=190
		Somewhat unlikely		19% N=72
		Very unlikely		10% N=40
Remain in Albany for the next five years		Very likely		47% N=176
		Somewhat likely		33% N=126
		Somewhat unlikely		11% N=40
		Very unlikely		9% N=35
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe		57% N=223
		Somewhat safe		31% N=123
		Neither safe nor unsafe		7% N=28
		Somewhat unsafe		3% N=13
		Very unsafe		2% N=6
In Albany's downtown/commercial area during the day		Very safe		49% N=188
		Somewhat safe		37% N=141
		Neither safe nor unsafe		9% N=33
		Somewhat unsafe		4% N=17
		Very unsafe		1% N=2
From property crime		Very safe		13% N=50
		Somewhat safe		43% N=162
		Neither safe nor unsafe		18% N=70
		Somewhat unsafe		20% N=75

Please rate how safe or unsafe you feel:	From property crime	Very unsafe		6% N=22
	From violent crime	Very safe		34% N=132
		Somewhat safe		40% N=155
		Neither safe nor unsafe		14% N=53
		Somewhat unsafe		8% N=30
		Very unsafe		4% N=17
From fire, flood, or other natural disaster	Very safe		32% N=122	
	Somewhat safe		44% N=170	
	Neither safe nor unsafe		17% N=64	
	Somewhat unsafe		4% N=17	
	Very unsafe		3% N=13	
Please rate the job you feel the Albany community does at each of the following.	Making all residents feel welcome	Excellent		10% N=38
		Good		41% N=147
		Fair		33% N=122
		Poor		16% N=56
	Attracting people from diverse backgrounds	Excellent		7% N=25
		Good		29% N=98
		Fair		34% N=115
		Poor		30% N=104
	Valuing/respecting residents from diverse backgrounds	Excellent		6% N=18
		Good		36% N=119
		Fair		33% N=106
		Poor		25% N=82
Taking care of vulnerable residents	Excellent		3% N=9	

























Please rate the job you feel the Albany community does at each of the following.	Taking care of vulnerable residents	Good		31% N=107
		Fair		34% N=117
		Poor		32% N=111
Please rate each of the following in the Albany community.	Overall quality of business and service establishments	Excellent		10% N=38
		Good		54% N=209
		Fair		31% N=118
		Poor		5% N=20
Variety of business and service establishments	Excellent		11% N=41	
	Good		37% N=142	
	Fair		41% N=160	
	Poor		12% N=45	
Vibrancy of downtown/commercial area	Excellent		10% N=38	
	Good		43% N=161	
	Fair		35% N=129	
	Poor		12% N=43	
Employment opportunities	Excellent		4% N=10	
	Good		34% N=101	
	Fair		40% N=117	
	Poor		23% N=67	
Shopping opportunities	Excellent		8% N=30	
	Good		45% N=173	
	Fair		32% N=123	
	Poor		15% N=59	
Cost of living	Excellent		5% N=20	

Please rate each of the following in the Albany community.	Cost of living	Good		24% N=93
		Fair		44% N=168
		Poor		27% N=104
	Overall image or reputation	Excellent		8% N=31
		Good		33% N=125
		Fair		39% N=148
		Poor		20% N=75
Please also rate each of the following in the Albany community.	Traffic flow on major streets	Excellent		5% N=21
		Good		42% N=163
		Fair		35% N=136
		Poor		18% N=72
	Ease of public parking	Excellent		13% N=50
		Good		44% N=168
		Fair		35% N=132
		Poor		9% N=34
	Ease of travel by car	Excellent		19% N=74
		Good		50% N=193
		Fair		24% N=93
		Poor		7% N=28
	Ease of travel by public transportation	Excellent		1% N=1
		Good		28% N=55
		Fair		32% N=63
		Poor		39% N=77
	Ease of travel by bicycle	Excellent		4% N=9

























Please also rate each of the following in the Albany community.

Ease of travel by bicycle	Good		35% N=87
	Fair		39% N=99
	Poor		23% N=57
Ease of walking	Excellent		15% N=53
	Good		35% N=128
	Fair		31% N=110
	Poor		19% N=70
Well-planned residential growth	Excellent		4% N=13
	Good		33% N=100
	Fair		34% N=103
	Poor		29% N=88
Well-planned commercial growth	Excellent		4% N=11
	Good		27% N=77
	Fair		44% N=127
	Poor		25% N=71
Well-designed neighborhoods	Excellent		4% N=14
	Good		38% N=132
	Fair		42% N=147
	Poor		16% N=58
Preservation of the historical or cultural character of the community	Excellent		18% N=62
	Good		50% N=168
	Fair		27% N=91
	Poor		5% N=18
Public places where people want to spend time	Excellent		7% N=27

























Please also rate each of the following in the Albany community.

Public places where people want to spend time	Good		33% N=126
	Fair		40% N=152
	Poor		20% N=74
Variety of housing options	Excellent		5% N=18
	Good		23% N=80
	Fair		40% N=137
	Poor		32% N=109
Availability of affordable quality housing	Excellent		3% N=10
	Good		15% N=51
	Fair		30% N=104
	Poor		52% N=180
Overall quality of new development	Excellent		5% N=16
	Good		34% N=108
	Fair		42% N=135
	Poor		20% N=63
Overall appearance	Excellent		8% N=30
	Good		39% N=152
	Fair		44% N=169
	Poor		9% N=36
Cleanliness	Excellent		7% N=26
	Good		42% N=162
	Fair		37% N=143
	Poor		15% N=58
Water resources	Excellent		9% N=33

























Please also rate each of the following in the Albany community.









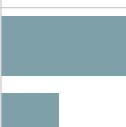

	Good		44% N=164
	Fair		37% N=137
	Poor		11% N=41
Air quality	Excellent		19% N=73
	Good		42% N=161
	Fair		28% N=108
	Poor		11% N=42
Availability of paths and walking trails	Excellent		9% N=32
	Good		46% N=164
	Fair		27% N=98
	Poor		18% N=63
Fitness opportunities	Excellent		10% N=34
	Good		45% N=158
	Fair		32% N=115
	Poor		13% N=47
Recreational opportunities	Excellent		9% N=33
	Good		31% N=115
	Fair		45% N=167
	Poor		14% N=53
Availability of affordable quality food	Excellent		10% N=37
	Good		42% N=165
	Fair		28% N=109
	Poor		20% N=77
Availability of affordable quality health care	Excellent		7% N=26

























Please also rate each of the following in the Albany community.

Availability of affordable quality health care	Good		40% N=146
	Fair		33% N=119
	Poor		20% N=73
Availability of preventive health services	Excellent		11% N=35
	Good		37% N=123
	Fair		34% N=113
	Poor		19% N=64
Availability of affordable quality mental health care	Excellent		3% N=8
	Good		22% N=57
	Fair		34% N=87
	Poor		41% N=104
Opportunities to attend cultural/arts/music activities	Excellent		7% N=24
	Good		33% N=114
	Fair		42% N=148
	Poor		19% N=65
Community support for the arts	Excellent		5% N=15
	Good		35% N=109
	Fair		41% N=130
	Poor		19% N=61
Availability of affordable quality childcare/preschool	Excellent		3% N=6
	Good		23% N=43
	Fair		31% N=58
	Poor		42% N=78
K-12 education	Excellent		9% N=22

Please also rate each of K-12 education the following in the Albany community.

	Good		29% N=70
	Fair		37% N=91
	Poor		25% N=60
Adult educational opportunities	Excellent		9% N=29
	Good		43% N=133
	Fair		34% N=107
	Poor		14% N=43
Sense of civic/community pride	Excellent		7% N=24
	Good		29% N=99
	Fair		42% N=143
	Poor		21% N=73
Neighborliness of residents	Excellent		10% N=38
	Good		34% N=122
	Fair		43% N=157
	Poor		12% N=45
Opportunities to participate in social events and activities	Excellent		4% N=16
	Good		40% N=140
	Fair		41% N=143
	Poor		14% N=48
Opportunities to attend special events and festivals	Excellent		12% N=43
	Good		44% N=158
	Fair		31% N=110
	Poor		13% N=48
Opportunities to volunteer	Excellent		16% N=50
























Please also rate each of the following in the Albany community.	Opportunities to volunteer	Good		45% N=138
		Fair		29% N=88
		Poor		10% N=29
Opportunities to participate in community matters		Excellent		8% N=23
		Good		41% N=123
		Fair		41% N=124
		Poor		10% N=30
Openness and acceptance of the community toward people of diverse backgrounds		Excellent		6% N=20
		Good		32% N=103
		Fair		34% N=110
		Poor		28% N=91
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Albany for help or information	No		54% N=213
		Yes		46% N=180
	Contacted Albany elected officials to express your opinion	No		89% N=348
		Yes		11% N=44
	Attended a local public meeting	No		87% N=341
		Yes		13% N=52
	Watched a local public meeting	No		81% N=318
		Yes		19% N=74
	Volunteered your time to some group/activity	No		58% N=226
		Yes		42% N=166
Campaigned or advocated for a local issue, cause, or candidate	No		80% N=313	
	Yes		20% N=79	
Voted in your most recent local election	No		18% N=72	

Please indicate whether or not you have done each of the following in the last 12 months.	Voted in your most recent local election	Yes		82% N=320
	Used public transportation instead of driving	No		81% N=319
		Yes		19% N=73
	Carpooled with other adults or children instead of driving alone	No		45% N=178
		Yes		55% N=214
	Walked or biked instead of driving	No		47% N=184
Yes			53% N=205	
Please rate the quality of each of the following services in Albany.	Public information services	Excellent		3% N=8
		Good		51% N=151
		Fair		36% N=109
		Poor		11% N=32
	Economic development	Excellent		3% N=7
		Good		31% N=88
		Fair		51% N=142
		Poor		15% N=42
	Traffic enforcement	Excellent		7% N=25
		Good		41% N=138
		Fair		38% N=128
		Poor		14% N=48
Traffic signal timing	Excellent		9% N=33	
	Good		42% N=156	
	Fair		31% N=115	
	Poor		17% N=64	
Street repair	Excellent		5% N=17	
























Please rate the quality of each of the following services in Albany.

Street repair	Good		22% N=82
	Fair		36% N=136
	Poor		37% N=139
Street cleaning	Excellent		8% N=30
	Good		40% N=148
	Fair		33% N=123
	Poor		20% N=73
Street lighting	Excellent		8% N=31
	Good		47% N=178
	Fair		33% N=126
	Poor		12% N=46
Snow removal	Excellent		9% N=19
	Good		40% N=80
	Fair		40% N=80
	Poor		11% N=22
Sidewalk maintenance	Excellent		3% N=10
	Good		35% N=121
	Fair		37% N=129
	Poor		25% N=88
Bus or transit services	Excellent		2% N=5
	Good		39% N=81
	Fair		36% N=75
	Poor		22% N=46
Land use, planning and zoning	Excellent		2% N=5
























Please rate the quality of each of the following services in Albany.

Land use, planning and zoning	Good		19% N=42
	Fair		54% N=121
	Poor		25% N=57
Code enforcement	Excellent		1% N=4
	Good		23% N=61
	Fair		47% N=126
	Poor		28% N=76
Affordable high-speed internet access	Excellent		9% N=33
	Good		41% N=150
	Fair		26% N=97
	Poor		24% N=88
Garbage collection	Excellent		29% N=112
	Good		48% N=182
	Fair		19% N=71
	Poor		5% N=18
Drinking water	Excellent		25% N=96
	Good		45% N=173
	Fair		21% N=80
	Poor		8% N=32
Sewer services	Excellent		20% N=73
	Good		49% N=176
	Fair		24% N=84
	Poor		7% N=25
Storm water management	Excellent		16% N=52

























Please rate the quality of each of the following services in Albany.

























Storm water management	Good		43% N=142
	Fair		32% N=108
	Poor		9% N=31
Power (electric and/or gas) utility	Excellent		21% N=81
	Good		53% N=204
	Fair		19% N=73
	Poor		7% N=25
Utility billing	Excellent		13% N=48
	Good		46% N=172
	Fair		26% N=99
	Poor		14% N=53
Police/Sheriff services	Excellent		27% N=91
	Good		44% N=147
	Fair		21% N=69
	Poor		8% N=26
Crime prevention	Excellent		11% N=35
	Good		41% N=129
	Fair		33% N=106
	Poor		15% N=47
Animal control	Excellent		17% N=44
	Good		53% N=138
	Fair		27% N=69
	Poor		4% N=9
Ambulance or emergency medical services	Excellent		36% N=100


























Please rate the quality of each of the following services in Albany.

























Ambulance or emergency medical services	Good		42% N=116
	Fair		18% N=50
	Poor		3% N=10
Fire services	Excellent		38% N=104
	Good		48% N=132
	Fair		13% N=34
	Poor		1% N=2
Fire prevention and education	Excellent		29% N=75
	Good		43% N=111
	Fair		18% N=45
	Poor		10% N=26
Emergency preparedness	Excellent		12% N=25
	Good		39% N=86
	Fair		28% N=61
	Poor		21% N=45
Preservation of natural areas	Excellent		8% N=24
	Good		41% N=126
	Fair		35% N=107
	Poor		16% N=50
Albany open space	Excellent		9% N=26
	Good		38% N=112
	Fair		39% N=116
	Poor		14% N=40
Recycling	Excellent		16% N=59

























Please rate the quality of each of the following services in Albany.

Recycling	Good		47% N=172
	Fair		27% N=97
	Poor		10% N=37
Yard waste pick-up	Excellent		26% N=89
	Good		52% N=180
	Fair		17% N=58
	Poor		6% N=20
City parks	Excellent		20% N=77
	Good		44% N=167
	Fair		27% N=102
	Poor		9% N=33
Recreation programs or classes	Excellent		11% N=31
	Good		47% N=134
	Fair		33% N=96
	Poor		10% N=28
Recreation centers or facilities	Excellent		10% N=28
	Good		46% N=134
	Fair		34% N=97
	Poor		11% N=31
Health services	Excellent		9% N=31
	Good		43% N=141
	Fair		30% N=99
	Poor		18% N=60
Public library services	Excellent		37% N=114

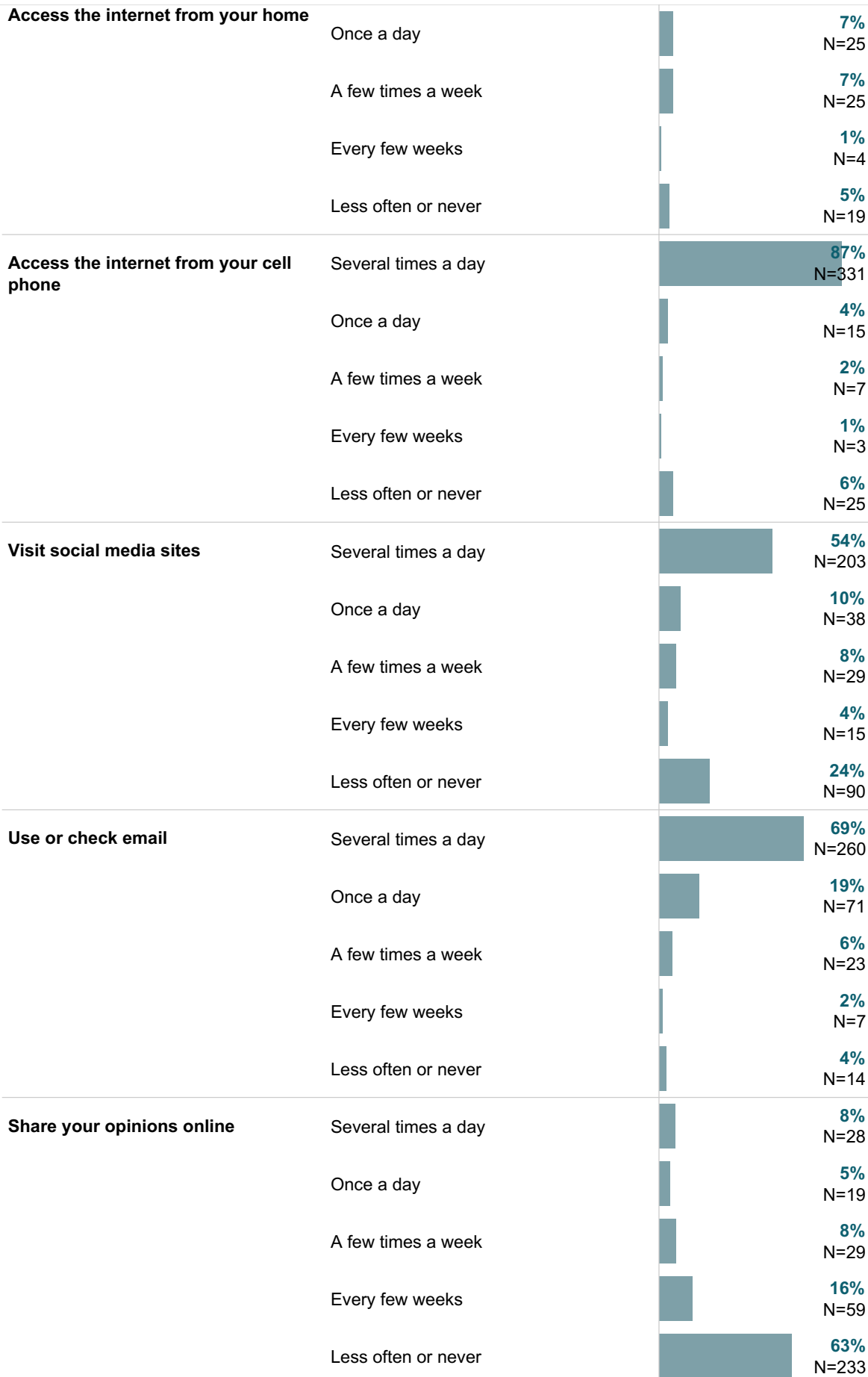
Please rate the quality of each of the following services in Albany.	Public library services	Good		44% N=135
		Fair		17% N=51
		Poor		2% N=6
	Overall customer service by Albany employees	Excellent		18% N=57
	Good		54% N=168	
	Fair		22% N=69	
	Poor		6% N=20	
Please rate the following categories of Albany government performance.	The value of services for the taxes paid to Albany	Excellent		4% N=14
		Good		31% N=99
		Fair		45% N=145
		Poor		20% N=63
	The overall direction that Albany is taking	Excellent		4% N=13
	Good		43% N=132	
	Fair		40% N=126	
	Poor		13% N=40	
	The job Albany government does at welcoming resident involvement	Excellent		4% N=11
	Good		35% N=92	
	Fair		34% N=91	
	Poor		27% N=71	
	Overall confidence in Albany government	Excellent		5% N=16
	Good		33% N=112	
	Fair		46% N=153	
	Poor		16% N=55	
	Generally acting in the best interest of the community	Excellent		6% N=20

























Please rate the following categories of Albany government performance.	Generally acting in the best interest of the community	Good		39% N=124
		Fair		39% N=123
		Poor		16% N=51
		Excellent		5% N=14
Being honest		Excellent		5% N=14
		Good		39% N=105
		Fair		39% N=105
		Poor		17% N=46
Being open and transparent to the public		Excellent		7% N=18
		Good		34% N=95
		Fair		43% N=121
		Poor		16% N=44
Informing residents about issues facing the community		Excellent		4% N=11
		Good		25% N=76
		Fair		44% N=132
		Poor		27% N=81
Treating all residents fairly		Excellent		4% N=12
		Good		37% N=102
		Fair		39% N=109
		Poor		20% N=56
Treating residents with respect		Excellent		9% N=26
		Good		38% N=109
		Fair		39% N=111
		Poor		13% N=38
Overall, how would you rate the quality of the services provided by	The City of Albany	Excellent		10% N=36

























Overall, how would you rate the quality of the services provided by each of the following?	The City of Albany	Good		46% N=166
		Fair		37% N=134
		Poor		7% N=26
	The Federal Government	Excellent		2% N=8
		Good		23% N=79
		Fair		40% N=136
		Poor		35% N=121
Please rate how important, if at all, you think it is for the Albany community to focus on each of the following in the coming two years.	Overall economic health	Essential		41% N=156
		Very important		47% N=177
		Somewhat important		10% N=37
		Not at all important		2% N=8
	Overall quality of the transportation system	Essential		27% N=105
		Very important		45% N=174
		Somewhat important		26% N=102
		Not at all important		2% N=7
	Overall design or layout of residential and commercial areas	Essential		17% N=66
		Very important		49% N=192
		Somewhat important		29% N=114
		Not at all important		4% N=17
	Overall quality of the utility infrastructure	Essential		41% N=160
		Very important		39% N=152
		Somewhat important		19% N=72
		Not at all important		1% N=2
	Overall feeling of safety	Essential		46% N=180




















Please rate how important, if at all, you think it is for the Albany community to focus on each of the following in the coming two years.	Overall feeling of safety	Very important		38% N=149
		Somewhat important		15% N=57
		Not at all important		1% N=4
Overall quality of natural environment	Essential		33% N=126	
	Very important		46% N=179	
	Somewhat important		19% N=75	
	Not at all important		2% N=6	
Overall quality of parks and recreation opportunities	Essential		28% N=111	
	Very important		49% N=190	
	Somewhat important		22% N=85	
	Not at all important		1% N=4	
Overall health and wellness opportunities	Essential		31% N=120	
	Very important		45% N=174	
	Somewhat important		22% N=86	
	Not at all important		2% N=9	
Overall opportunities for education, culture, and the arts	Essential		27% N=104	
	Very important		44% N=170	
	Somewhat important		26% N=100	
	Not at all important		3% N=13	
Residents' connection and engagement with their community	Essential		16% N=62	
	Very important		51% N=196	
	Somewhat important		29% N=113	
	Not at all important		4% N=15	
In general, how many times do you:	Access the internet from your home	Several times a day		81% N=309

In general, how many times do you:



In general, how many times do you:	Shop online	Several times a day		6% N=24
		Once a day		6% N=24
		A few times a week		36% N=136
		Every few weeks		35% N=132
		Less often or never		17% N=63
Please rate your overall health.		Excellent		17% N=65
		Very good		43% N=167
		Good		23% N=88
		Fair		15% N=57
		Poor		3% N=11
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:		Very positive		3% N=13
		Somewhat positive		17% N=64
		Neutral		38% N=146
		Somewhat negative		28% N=107
		Very negative		15% N=57
How many years have you lived in Albany?		Less than 2 years		7% N=28
		2-5 years		28% N=109
		6-10 years		19% N=73
		11-20 years		16% N=64
		More than 20 years		29% N=114
Which best describes the building you live in?		Single-family detached home		61% N=234
		Townhouse or duplex (may share walls but no units above or below you)		15% N=57
		Condominium or apartment (have units above or below you)		18% N=69
		Mobile home		4% N=17

Which best describes the building you live in?	Other		2% N=9
Do you rent or own your home?	Rent		40% N=152
	Own		60% N=229
About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Less than \$300		2% N=9
	\$300 to \$599		7% N=26
	\$600 to \$999		13% N=47
	\$1,000 to \$1,499		30% N=113
	\$1,500 to \$2,499		37% N=136
	\$2,500 to \$3,999		9% N=35
	\$4,000 to \$6,999		2% N=7
	\$7,000 to \$9,999		0% N=
Do any children 17 or under live in your household?	No		75% N=290
	Yes		25% N=94
Are you or any other members of your household aged 65 or older?	No		73% N=280
	Yes		27% N=102
How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Less than \$25,000		17% N=62
	\$25,000 to \$49,999		17% N=60
	\$50,000 to \$74,999		19% N=68
	\$75,000 to \$99,999		18% N=65
	\$100,000 to \$149,999		18% N=66
	\$150,000 to \$199,999		6% N=22
	\$200,000 to \$299,999		4% N=16
	\$300,000 or more		1% N=3
Are you of Hispanic, Latino/a/x, or Spanish origin?	No, not of Hispanic, Latino/a/x, or Spanish origin		88% N=322

Are you of Hispanic, Latino/a/x, or Spanish origin?	Yes, I consider myself to be of Hispanic, Latino/a/x, or Spanish origin		12% N=43
What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	American Indian or Alaska Native		3% N=12
	Asian		2% N=9
	Black or African American		1% N=5
	Native Hawaiian or Other Pacific Islander		1% N=4
	White		92% N=342
	A race not listed		9% N=34
In which category is your age?	18-24 years		1% N=2
	25-34 years		30% N=115
	35-44 years		19% N=73
	45-54 years		15% N=59
	55-64 years		11% N=43
	65-74 years		13% N=49
	75 years or older		10% N=40
What is your gender?	Woman		50% N=189
	Man		47% N=179
	Identify in another way		3% N=10
If you identify in another way, how would you describe your gender?	Genderqueer/gender fluid		11% N=1
	Non-binary		89% N=8

Methods (Open Participation)



As part of its participation in The National Community Survey™ (The NCS™), the City of Albany conducted a survey of 393 residents. Survey invitations were mailed to randomly selected households and data were collected from November 28, 2023 to January 9, 2024. The results from this main survey effort represent the most robust estimate of your residents’ opinions.

After the above data collection period was underway, a link to an online open participation survey was publicized by the City of Albany. The open participation survey was identical to the probability sample survey with two small updates; it included a map at the beginning asking where the respondent lives and also a question about where they heard about the survey. The open participation survey was open to all Albany residents and became available on December 26, 2023. The survey remained open for three weeks and there were 466 responses.

The open participation survey data were not collected through a random sample and it is unknown who in the community was aware of the survey; therefore, a level of confidence in the representativeness of the sample cannot be estimated. However, to reduce bias where possible, these data were statistically weighted to match the demographic characteristics of the 2020 Census and 2022 American Community Survey estimates for adults in the City of Albany. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.¹⁸ The results of the weighting scheme for the open participation survey are presented in the following table.















		Unweighted	Weighted	Target ¹⁹
Age	18-34	18%	30%	30%
	35-54	37%	34%	34%
	55+	46%	36%	36%
Area	District 1	44%	34%	34%
	District 2	25%	27%	27%
	District 3	31%	39%	39%
Hispanic	No, not of Hispanic, Latino/a/x, or Spanish or..	94%	88%	88%
	Yes, I consider myself to be of Hispanic, Lati..	6%	12%	12%
Housing type	Attached	15%	38%	38%
	Detached	85%	62%	62%
Race/ethnic..	Not white alone	14%	19%	19%
	White alone, not Hispanic or Latino	86%	81%	81%
Sex	Man	35%	49%	49%
	Woman	65%	51%	51%
Sex/age	Man 18-34	5%	15%	15%
	Man 35-54	12%	17%	17%
	Man 55+	18%	16%	16%
	Woman 18-34	12%	15%	15%
	Woman 35-54	25%	17%	17%
	Woman 55+	28%	19%	19%
Tenure	Own	83%	60%	60%
	Rent	17%	40%	40%

















18. Pasek, J. (2014). ANES Weighting Algorithm. Retrieved from <https://surveyinsights.org/wp-content/uploads/2014/07/Full-anesrake-paper.pdf>

19. Targets come from the 2020 Census and 2022 American Community Survey.

Open Participation Survey Results






This dashboard contains a complete set of responses to each question on the open participation survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.

Quality of Life	Please rate each of the following aspects of quality of life in Albany.	Albany as a place to live	Excellent		11% N=51
			Good		51% N=235
			Fair		30% N=137
			Poor		9% N=41
	The overall quality of life	Excellent		7% N=33	
Good			50% N=232		
Fair			32% N=146		
Poor			11% N=51		
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Albany to someone who asks	Very likely		17% N=77	
		Somewhat likely		46% N=210	
		Somewhat unlikely		19% N=86	
		Very unlikely		19% N=85	
Remain in Albany for the next five years	Very likely		49% N=218		
	Somewhat likely		29% N=131		

Quality of Life	Please indicate how likely or unlikely you are to do each of the following.	Remain in Albany for the next five years	Somewhat unlikely		13% N=58
			Very unlikely		9% N=39
	Please rate each of the following in the Albany community.	Overall image or reputation	Excellent		5% N=22
			Good		35% N=159
Fair				33% N=150	
Poor				28% N=128	
Governance	Please rate the quality of each of the following services in Albany.	Public information services	Excellent		8% N=28
			Good		36% N=132
			Fair		41% N=153
			Poor		15% N=57
		Overall customer service by Albany employees	Excellent		24% N=99
			Good		49% N=201
			Fair		21% N=85
			Poor		6% N=25
	Please rate the following categories of Albany government performance.	The value of services for the taxes paid to Albany	Excellent		3% N=13
			Good		33% N=132

















Governance

















Please rate the following categories of Albany government performance.

The value of services for the taxes paid to Albany	Fair		36% N=144
	Poor		28% N=115
The overall direction that Albany is taking	Excellent		6% N=25
	Good		39% N=160
	Fair		33% N=136
	Poor		23% N=93
The job Albany government does at welcoming resident involvement	Excellent		5% N=19
	Good		33% N=112
	Fair		31% N=107
	Poor		31% N=106
Overall confidence in Albany government	Excellent		5% N=22
	Good		32% N=135
	Fair		36% N=154
	Poor		27% N=116
Generally acting in the best interest of the community	Excellent		7% N=29
	Good		38% N=158

















Governance

Please rate the following categories of Albany government performance.

















Generally acting in the best interest of the community	Fair		28% N=119
	Poor		27% N=113
Being honest	Excellent		10% N=34
	Good		37% N=122
	Fair		29% N=95
	Poor		25% N=82
Being open and transparent to the public	Excellent		6% N=23
	Good		32% N=118
	Fair		32% N=116
	Poor		30% N=108
Informing residents about issues facing the community	Excellent		4% N=17
	Good		29% N=110
	Fair		34% N=128
	Poor		33% N=126
Treating all residents fairly	Excellent		9% N=32
	Good		30% N=104

Governance	Please rate the following categories of Albany government performance.	Treating all residents fairly	Fair		31% N=110
			Poor		30% N=105
		Treating residents with respect	Excellent		10% N=36
			Good		40% N=148
	Fair			33% N=121	
	Poor			18% N=65	
	Overall, how would you rate the quality of the services provided by each of the following?	The City of Albany	Excellent		6% N=25
			Good		51% N=226
			Fair		31% N=136
			Poor		12% N=54
The Federal Government		Excellent		3% N=12	
		Good		28% N=123	
		Fair		32% N=138	
		Poor		37% N=160	
Economy	Please rate each of the following aspects of quality of life in Albany.	Albany as a place to work	Excellent		9% N=31
			Good		44% N=155










Economy

<p>Please rate each of the following aspects of quality of life in Albany.</p>	Albany as a place to work	Fair		30% N=106
		Poor		17% N=62
<p>Please rate each of the following characteristics as they relate to Albany as a whole.</p>	Albany as a place to visit	Excellent		6% N=27
		Good		31% N=133
		Fair		39% N=168
		Poor		24% N=105
<p>Please rate each of the following characteristics as they relate to Albany as a whole.</p>	Overall economic health	Excellent		2% N=10
		Good		30% N=126
		Fair		45% N=188
		Poor		23% N=98
<p>Please rate each of the following in the Albany community.</p>	Overall quality of business and service establishments	Excellent		11% N=50
		Good		49% N=225
		Fair		31% N=142
		Poor		9% N=43
<p>Please rate each of the following in the Albany community.</p>	Variety of business and service establishments	Excellent		8% N=39
		Good		39% N=179








Economy**Please rate each of the following in the Albany community.**

Variety of business and service establishments	Fair		35% N=161
	Poor		18% N=81
Vibrancy of downtown/commercial area	Excellent		12% N=54
	Good		39% N=181
	Fair		34% N=155
	Poor		15% N=70
Employment opportunities	Excellent		4% N=14
	Good		26% N=95
	Fair		41% N=149
	Poor		29% N=106
Shopping opportunities	Excellent		8% N=36
	Good		38% N=175
	Fair		38% N=175
	Poor		16% N=73
Cost of living	Excellent		4% N=16
	Good		23% N=106

Economy

















<p>Please rate each of the following in the Albany community.</p>	Cost of living	Fair		36% N=161
		Poor		37% N=169
<p>Please rate the quality of each of the following services in Albany.</p>	Economic development	Excellent		3% N=11
		Good		32% N=109
		Fair		44% N=149
		Poor		21% N=72
<p>Please rate how important, if at all, you think it is for the Albany community to focus on each of the following in the coming two years.</p>	Overall economic health	Essential		40% N=183
		Very important		48% N=220
		Somewhat important		11% N=51

Mobility

















<p>Please rate each of the following characteristics as they relate to Albany as a whole.</p>	Overall quality of the transportation system	Excellent		3% N=11
		Good		28% N=123
		Fair		38% N=163
		Poor		31% N=134
<p>Please also rate each of the following in the Albany community.</p>	Traffic flow on major streets	Excellent		7% N=31
		Good		41% N=188
		Fair		32% N=148

Mobility

Please also rate each of the following in the Albany community.

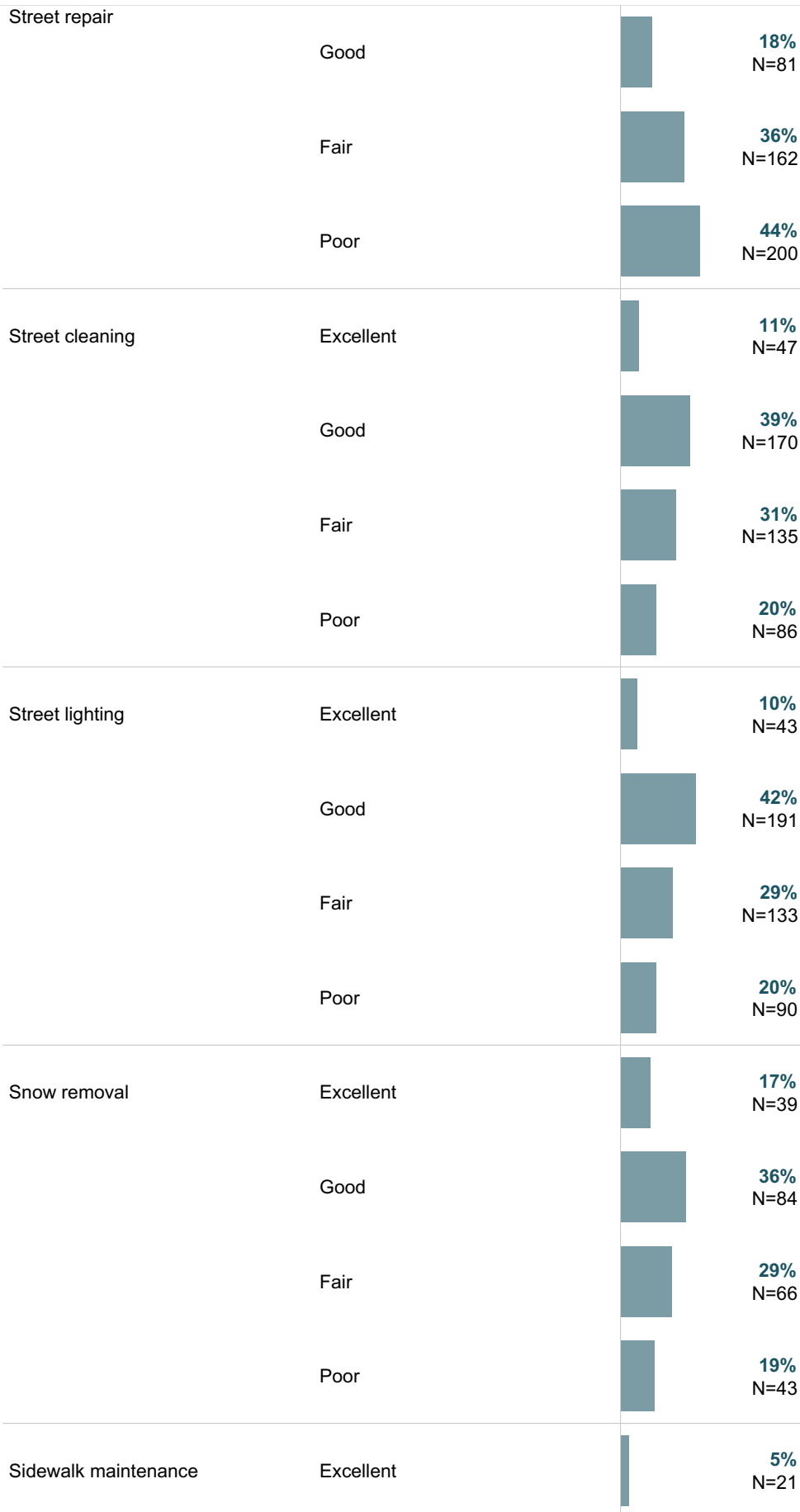
Traffic flow on major streets	Poor		20% N=90
Ease of public parking	Excellent		17% N=78
	Good		41% N=189
	Fair		28% N=128
	Poor		14% N=63
Ease of travel by car	Excellent		23% N=105
	Good		46% N=210
	Fair		24% N=109
	Poor		7% N=31
Ease of travel by public transportation	Excellent		2% N=5
	Good		15% N=38
	Fair		34% N=85
	Poor		49% N=124
Ease of travel by bicycle	Excellent		10% N=32
	Good		31% N=104
	Fair		31% N=103

Mobility

<p>Please also rate each of the following in the Albany community.</p>	Ease of travel by bicycle	Poor		29% N=96
	Ease of walking	Excellent		14% N=63
		Good		36% N=162
		Fair		29% N=129
		Poor		21% N=92
<p>Please indicate whether or not you have done each of the following in the last 12 months.</p>	Carpooled with other adults or children instead of driving alone	No		37% N=171
		Yes		63% N=291
<p>Please rate the quality of each of the following services in Albany.</p>	Traffic enforcement	Excellent		7% N=30
		Good		38% N=157
		Fair		39% N=162
		Poor		16% N=69
	Traffic signal timing	Excellent		9% N=40
Good			43% N=193	
Fair			34% N=153	
Poor			14% N=63	
Street repair	Excellent		3% N=12	



Mobility

Please rate the quality of each of the following services in Albany.







Mobility

Please rate the quality of each of the following services in Albany.





Sidewalk maintenance	Good		34% N=146
	Fair		35% N=149
	Poor		26% N=111

Bus or transit services

Excellent		4% N=10
Good		29% N=69
Fair		42% N=102
Poor		25% N=60

Please rate how important, if at all, you think it is for the Albany community to focus on each of the following in the coming two years.





Overall quality of the transportation system

Essential		29% N=134
Very important		39% N=182
Somewhat important		27% N=125
Not at all important		4% N=20

Community Design

Please rate each of the following aspects of quality of life in Albany.

















Your neighborhood as a place to live

Excellent		30% N=138
Good		41% N=188
Fair		19% N=89
Poor		11% N=49

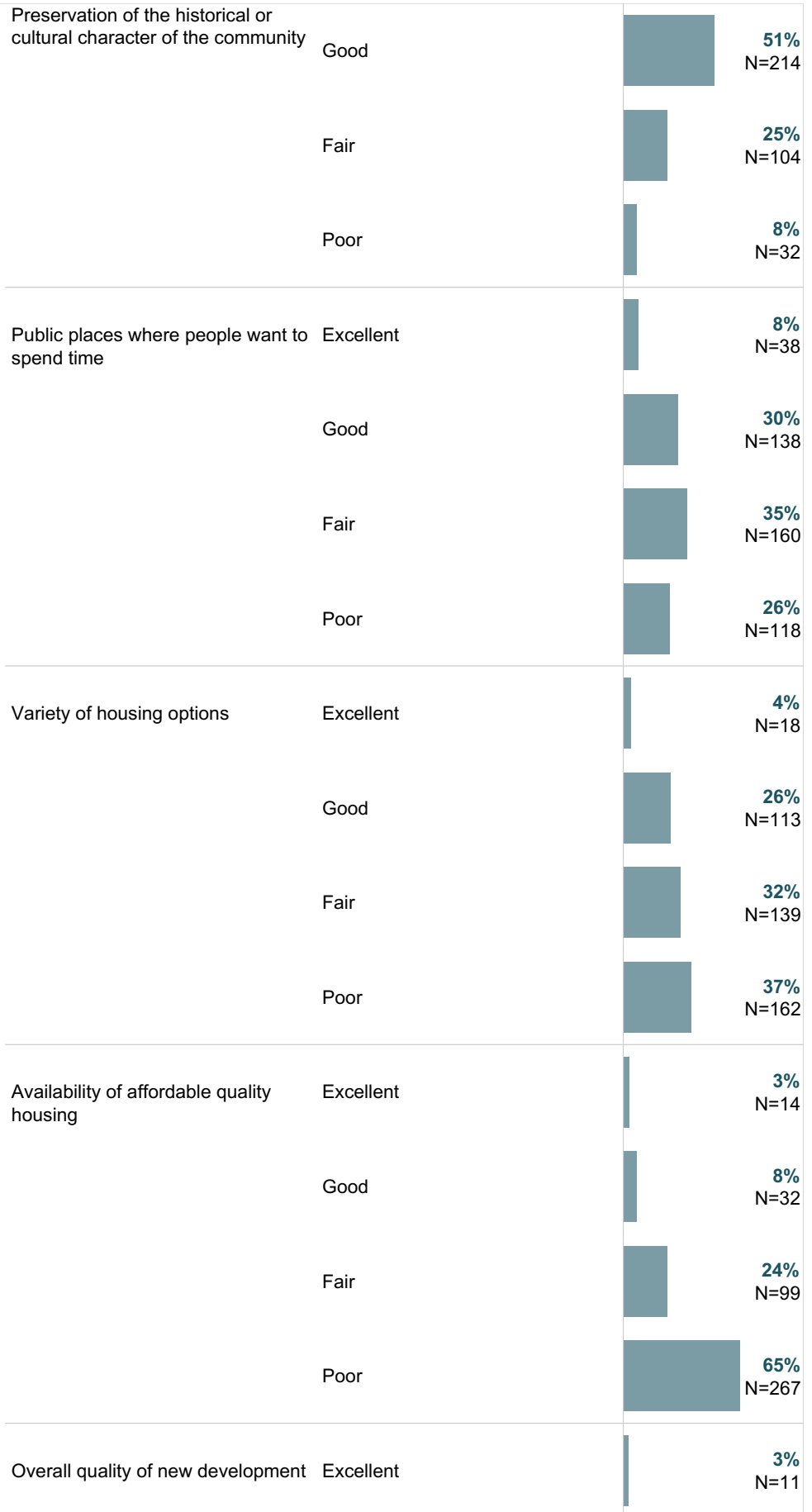
Please rate each of the following characteristics as they

















Overall design or layout of residential and commercial areas

















Excellent		5% N=21
-----------	---------------------------------------------------------------------------------------	-------------------

Community Design	Please rate each of the following characteristics as they relate to Albany as a whole.	Overall design or layout of residential and commercial areas	Good		41% N=190
			Fair		36% N=166
			Poor		18% N=82
	Please also rate each of the following in the Albany community.	Well-planned residential growth	Excellent		7% N=24
			Good		27% N=99
			Fair		32% N=119
			Poor		34% N=125
		Well-planned commercial growth	Excellent		3% N=9
			Good		30% N=96
			Fair		39% N=127
			Poor		28% N=90
		Well-designed neighborhoods	Excellent		5% N=20
			Good		36% N=152
			Fair		42% N=179
			Poor		18% N=78
		Preservation of the historical or cultural character of the community	Excellent		17% N=72

Community Design Please also rate each of the following in the Albany community.



















Community Design Please also rate each of the following in the Albany community.	Overall quality of new development	Good		24% N=89
		Fair		48% N=176
		Poor		25% N=92
	Overall appearance	Excellent		4% N=20
		Good		40% N=183
		Fair		39% N=179
		Poor		17% N=77
Please rate the quality of each of the following services in Albany.	Land use, planning and zoning	Excellent		4% N=13
		Good		28% N=86
		Fair		38% N=115
		Poor		29% N=88
	Code enforcement	Excellent		1% N=3
		Good		30% N=98
		Fair		31% N=102
		Poor		38% N=125
Please rate how important, if at all, you think it is for the	Overall design or layout of residential and commercial areas	Essential		26% N=119








Community Design	Please rate how important, if at all, you think it is for the Albany community to focus on each of the following in the coming two years.	Overall design or layout of residential and commercial areas	Very important		44% N=203
			Somewhat important		28% N=130
			Not at all important		3% N=14
Utilities	Please rate each of the following characteristics as they relate to Albany as a whole.	Overall quality of the utility infrastructure	Excellent		8% N=36
			Good		42% N=183
			Fair		30% N=132
			Poor		20% N=87
	Please rate the quality of each of the following services in Albany.	Affordable high-speed internet access	Excellent		12% N=48
			Good		31% N=128
			Fair		29% N=120
			Poor		29% N=122
		Garbage collection	Excellent		30% N=135
			Good		49% N=221
			Fair		14% N=65
			Poor		7% N=30
		Drinking water	Excellent		25% N=115

Utilities










Please rate the quality of each of the following services in Albany.

Drinking water	Good		44% N=198
	Fair		21% N=94
	Poor		10% N=44
Sewer services	Excellent		20% N=86
	Good		46% N=192
	Fair		25% N=107
	Poor		9% N=37
Storm water management	Excellent		19% N=79
	Good		41% N=167
	Fair		30% N=121
	Poor		10% N=41
Power (electric and/or gas) utility	Excellent		22% N=100
	Good		49% N=220
	Fair		21% N=94
	Poor		8% N=35
Utility billing	Excellent		15% N=63

Utilities

<p>Please rate the quality of each of the following services in Albany.</p>	Utility billing	Good		36% N=154
		Fair		33% N=141
		Poor		17% N=72
<p>Please rate how important, if at all, you think it is for the Albany community to focus on each of the following in the coming two years.</p>	Overall quality of the utility infrastructure	Essential		38% N=176
		Very important		45% N=209
		Somewhat important		15% N=68
		Not at all important		2% N=11

Safety

<p>Please rate each of the following characteristics as they relate to Albany as a whole.</p>	Overall feeling of safety	Excellent		9% N=44
		Good		41% N=189
		Fair		37% N=172
		Poor		13% N=60
<p>Please rate how safe or unsafe you feel:</p>	In your neighborhood during the day	Very safe		58% N=269
		Somewhat safe		24% N=114
		Neither safe nor unsafe		8% N=38
		Somewhat unsafe		7% N=32
		Very unsafe		3% N=13

Safety

Please rate how safe or unsafe you feel:

In Albany's downtown/commercial area during the day

Very safe



46%
N=213

Somewhat safe



34%
N=159

Neither safe nor unsafe



9%
N=42

Somewhat unsafe



8%
N=35

Very unsafe



4%
N=17

From property crime

Very safe



19%
N=86

Somewhat safe



35%
N=160

Neither safe nor unsafe



17%
N=80

Somewhat unsafe



21%
N=96

Very unsafe



8%
N=36

From violent crime

Very safe



38%
N=170

Somewhat safe



34%
N=153

Neither safe nor unsafe



14%
N=62

Somewhat unsafe



12%
N=52

Very unsafe



3%
N=14

















From fire, flood, or other natural disaster

Very safe



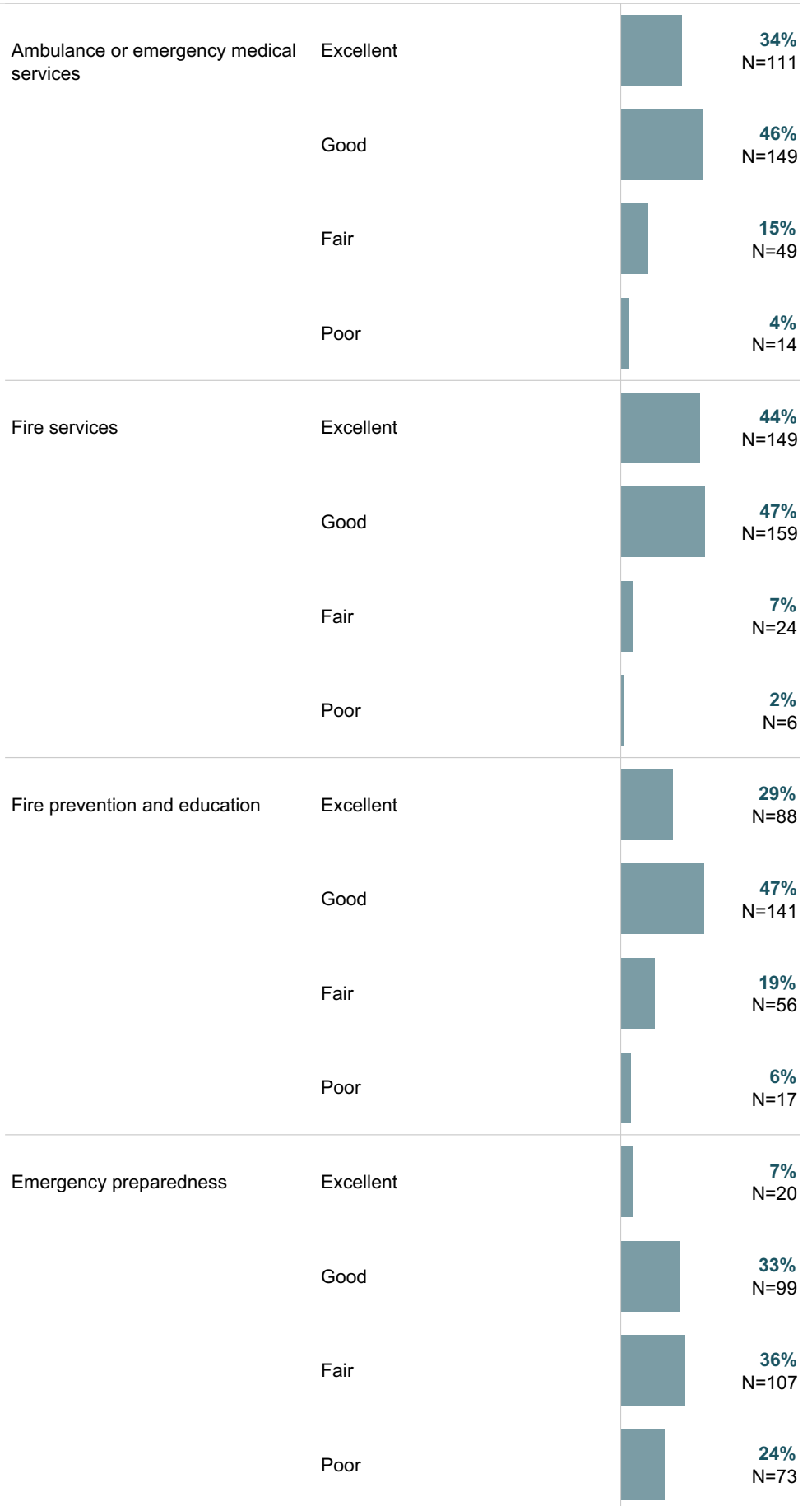
36%
N=164

Safety

<p>Please rate how safe or unsafe you feel:</p>	From fire, flood, or other natural disaster	Somewhat safe		41% N=190
		Neither safe nor unsafe		12% N=55
		Somewhat unsafe		9% N=41
		Very unsafe		2% N=9
<p>Please rate the quality of each of the following services in Albany.</p>	Police/Sheriff services	Excellent		26% N=104
		Good		38% N=152
		Fair		27% N=109
		Poor		10% N=41
<p>Crime prevention</p>		Excellent		10% N=38
		Good		42% N=157
		Fair		31% N=114
		Poor		17% N=62
<p>Animal control</p>		Excellent		13% N=43
		Good		52% N=170
		Fair		20% N=66
		Poor		14% N=46

Safety

Please rate the quality of each of the following services in Albany.

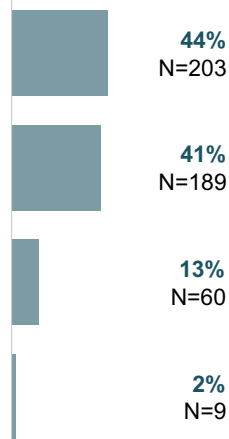


Safety

Please rate how important, if at all, you think it is for the Albany community to focus on each of the following in the coming two years.

Overall feeling of safety

- Essential
- Very important
- Somewhat important
- Not at all important

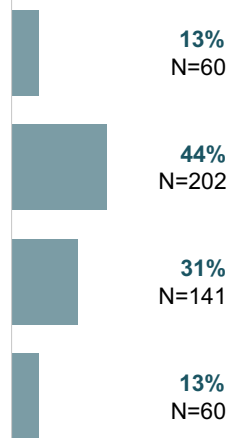


Natural environment

Please rate each of the following characteristics as they relate to Albany as a whole.

Overall quality of natural environment

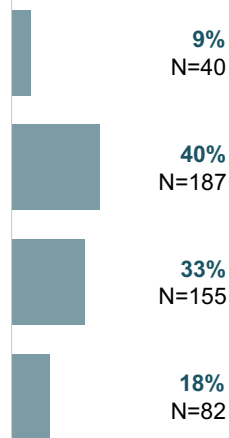
- Excellent
- Good
- Fair
- Poor



Please also rate each of the following in the Albany community.

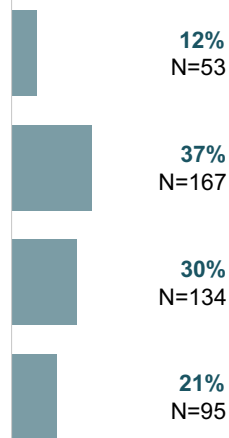
Cleanliness

- Excellent
- Good
- Fair
- Poor



Water resources

- Excellent
- Good
- Fair
- Poor



Natural environment

Please also rate each of the following in the Albany community.

Air quality

Excellent



18%
N=82

Good



43%
N=199

Fair



29%
N=132

Poor



10%
N=48

Please rate the quality of each of the following services in Albany.

Preservation of natural areas

Excellent



11%
N=41

Good



40%
N=153

Fair



30%
N=114

Poor



19%
N=75

Albany open space

Excellent



7%
N=26

Good



36%
N=143

Fair



37%
N=147

Poor



20%
N=79

Recycling

Excellent



16%
N=69

Good



42%
N=185

Fair



















27%
N=118

Poor

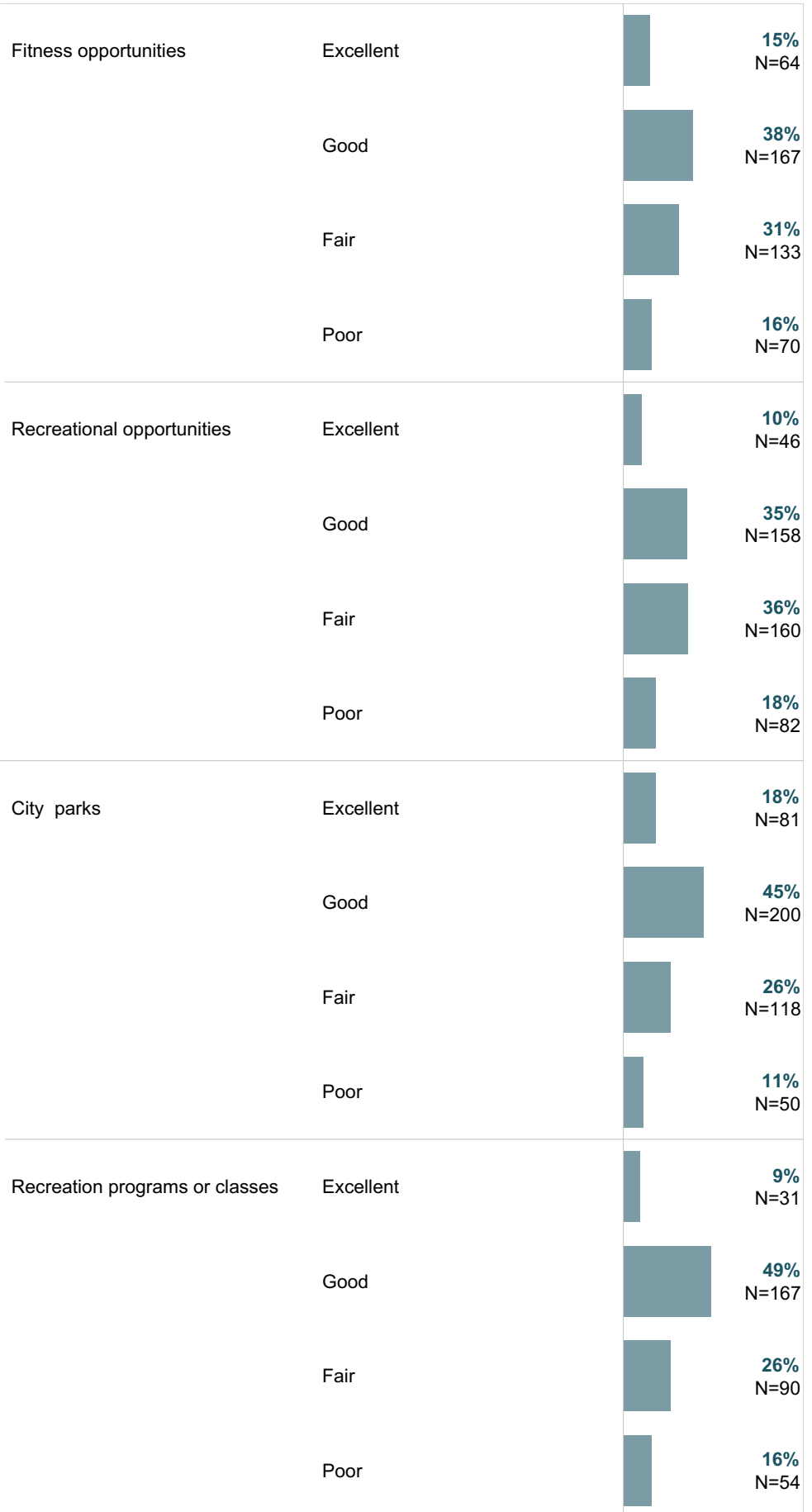


15%
N=66

Natural environment	Please rate the quality of each of the following services in Albany.	Yard waste pick-up	Excellent		30% N=122
			Good		48% N=195
			Fair		16% N=64
			Poor		7% N=27
	Please rate how important, if at all, you think it is for the Albany community to focus on each of the following in the coming two years.	Overall quality of natural environment	Essential		30% N=138
			Very important		46% N=213
			Somewhat important		21% N=95
			Not at all important		3% N=14
Parks and Recreation	Please rate each of the following characteristics as they relate to Albany as a whole.	Overall quality of parks and recreation opportunities	Excellent		22% N=101
			Good		40% N=181
			Fair		30% N=136
			Poor		7% N=33
	Please also rate each of the following in the Albany community.	Availability of paths and walking trails	Excellent		15% N=65
			Good		39% N=176
			Fair		29% N=133
			Poor		17% N=77

Parks and Recreation

Please also rate each of the following in the Albany community.



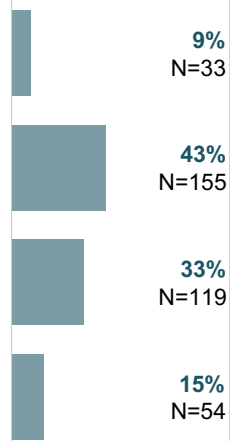
Please rate the quality of each of the following services in Albany.

Parks and Recreation

Please rate the quality of each of the following services in Albany.

Recreation centers or facilities

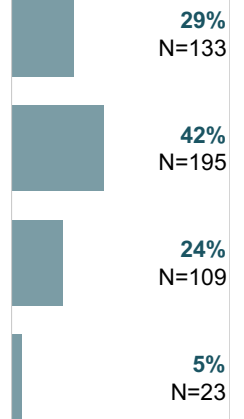
- Excellent
- Good
- Fair
- Poor



Please rate how important, if at all, you think it is for the Albany community to focus on each of the following in the coming two years.

Overall quality of parks and recreation opportunities

- Essential
- Very important
- Somewhat important
- Not at all important

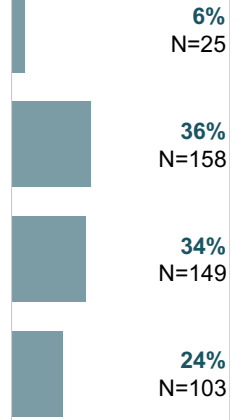


Health and wellness

Please rate each of the following characteristics as they relate to Albany as a whole.

Overall health and wellness opportunities

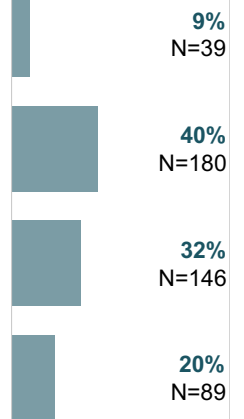
- Excellent
- Good
- Fair
- Poor



















Please also rate each of the following in the Albany community.

Availability of affordable quality food

- Excellent
- Good
- Fair
- Poor



Health and wellness

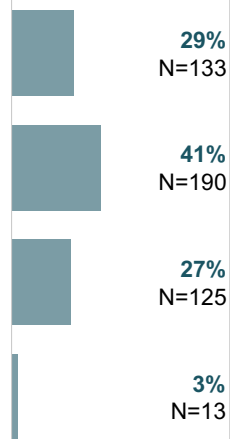
Please also rate each of the following in the Albany community.					
Availability of affordable quality health care	Excellent		8%	N=33	
	Good		31%	N=134	
	Fair		33%	N=142	
	Poor		29%	N=123	
Availability of preventive health services	Excellent		8%	N=33	
	Good		29%	N=116	
	Fair		33%	N=133	
	Poor		30%	N=120	
Availability of affordable quality mental health care	Excellent		4%	N=12	
	Good		12%	N=38	
	Fair		20%	N=62	
	Poor		64%	N=202	
Please rate the quality of each of the following services in Albany.	Health services	Excellent		7%	N=29
		Good		38%	N=155
		Fair		34%	N=139
		Poor		20%	N=81

Health and wellness

Please rate how important, if at all, you think it is for the Albany community to focus on each of the following in the coming two years.

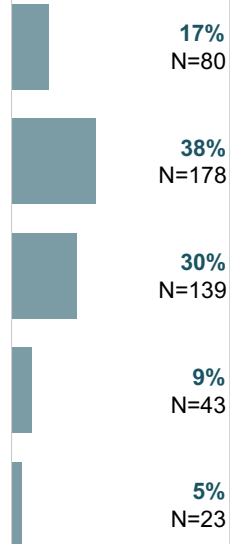
Overall health and wellness opportunities

- Essential
- Very important
- Somewhat important
- Not at all important



Please rate your overall health.

- Excellent
- Very good
- Good
- Fair
- Poor

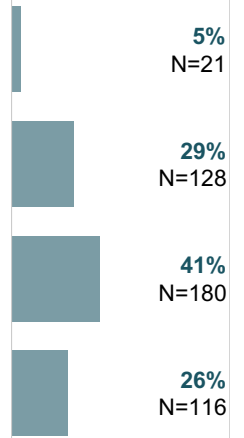


Education, Arts and Culture

Please rate each of the following characteristics as they relate to Albany as a whole.

Overall opportunities for education, culture, and the arts

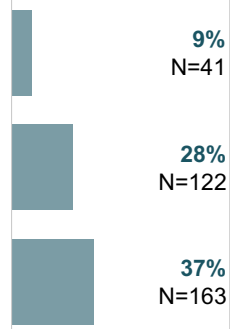
- Excellent
- Good
- Fair
- Poor



Please also rate each of the following in the Albany community.

















Opportunities to attend cultural/arts/music activities

- Excellent
- Good
- Fair



Education, Arts and Culture

Please also rate each of the following in the Albany community.

Opportunities to attend cultural/arts/music activities	Poor		25% N=110
Community support for the arts	Excellent		8% N=31
	Good		31% N=125
	Fair		41% N=167
	Poor		21% N=86
Availability of affordable quality childcare/preschool	Excellent		4% N=9
	Good		15% N=34
	Fair		27% N=59
	Poor		54% N=118
K-12 education	Excellent		4% N=13
	Good		27% N=96
	Fair		44% N=156
	Poor		25% N=86
Adult educational opportunities	Excellent		7% N=26
	Good		39% N=151
	Fair		38% N=145

Education, Arts and Culture

Please also rate each of the following in the Albany community.

Adult educational opportunities

Poor



16%
N=62

Opportunities to attend special events and festivals

Excellent



10%
N=44

Good



46%
N=205

Fair



29%
N=127

Poor



15%
N=68

Please rate the quality of each of the following services in Albany.

Public library services

Excellent



42%
N=190

Good



43%
N=190

Fair



12%
N=54

Poor



3%
N=13

Please rate how important, if at all, you think it is for the Albany community to focus on each of the following in the coming two years.

Overall opportunities for education, culture, and the arts

Essential



30%
N=135

Very important



42%
N=190

Somewhat important



23%
N=107

Not at all important



5%
N=25

Inclusivity and Engagement

Please rate each of the following aspects of quality of life in Albany.

Albany as a place to raise children

Excellent



9%
N=33

Good



















47%
N=179

Fair



















34%
N=131

Inclusivity and Engagement

















Please rate each of the following aspects of quality of life in Albany.	Albany as a place to raise children	Poor		11% N=42
	Albany as a place to retire	Excellent		13% N=50
		Good		34% N=131
		Fair		33% N=127
		Poor		20% N=76
Sense of community	Excellent		6% N=28	
	Good		33% N=151	
	Fair		39% N=177	
	Poor		22% N=98	
Please rate each of the following characteristics as they relate to Albany as a whole.	Residents' connection and engagement with their community	Excellent		4% N=15
	Making all residents feel welcome	Good		27% N=114
		Fair		40% N=172
		Poor		30% N=128
Please rate the job you feel the Albany community does at each of the following.	Making all residents feel welcome	Excellent		9% N=38
	Feel the Albany community does at each of the following.	Good		38% N=167
		Fair		35% N=153

Inclusivity and Engagement










Please rate the job you feel the Albany community does at each of the following.				
Making all residents feel welcome	Poor		18% N=81	
	Excellent		4% N=16	
	Good		24% N=97	
	Fair		31% N=127	
	Poor		41% N=167	
Valuing/respecting residents from diverse backgrounds	Excellent		5% N=20	
	Good		29% N=118	
	Fair		35% N=140	
	Poor		31% N=124	
Taking care of vulnerable residents	Excellent		6% N=24	
	Good		21% N=86	
	Fair		35% N=145	
	Poor		38% N=154	
Please also rate each of the following in the Albany community.	Sense of civic/community pride	Excellent		5% N=22
		Good		30% N=126
		Fair		44% N=186

Inclusivity and Engagement








Please also rate each of the following in the Albany community.

Sense of civic/community pride	Poor		21% N=88
	Excellent		12% N=52
Neighborhoodliness of residents	Good		33% N=143
	Fair		40% N=175
	Poor		15% N=67
Opportunities to participate in social events and activities	Excellent		6% N=24
	Good		40% N=170
	Fair		34% N=143
	Poor		20% N=86
Opportunities to volunteer	Excellent		19% N=69
	Good		43% N=154
	Fair		31% N=112
	Poor		7% N=25
Opportunities to participate in community matters	Excellent		8% N=28
	Good		38% N=139
	Fair		29% N=107

Inclusivity and Engagement

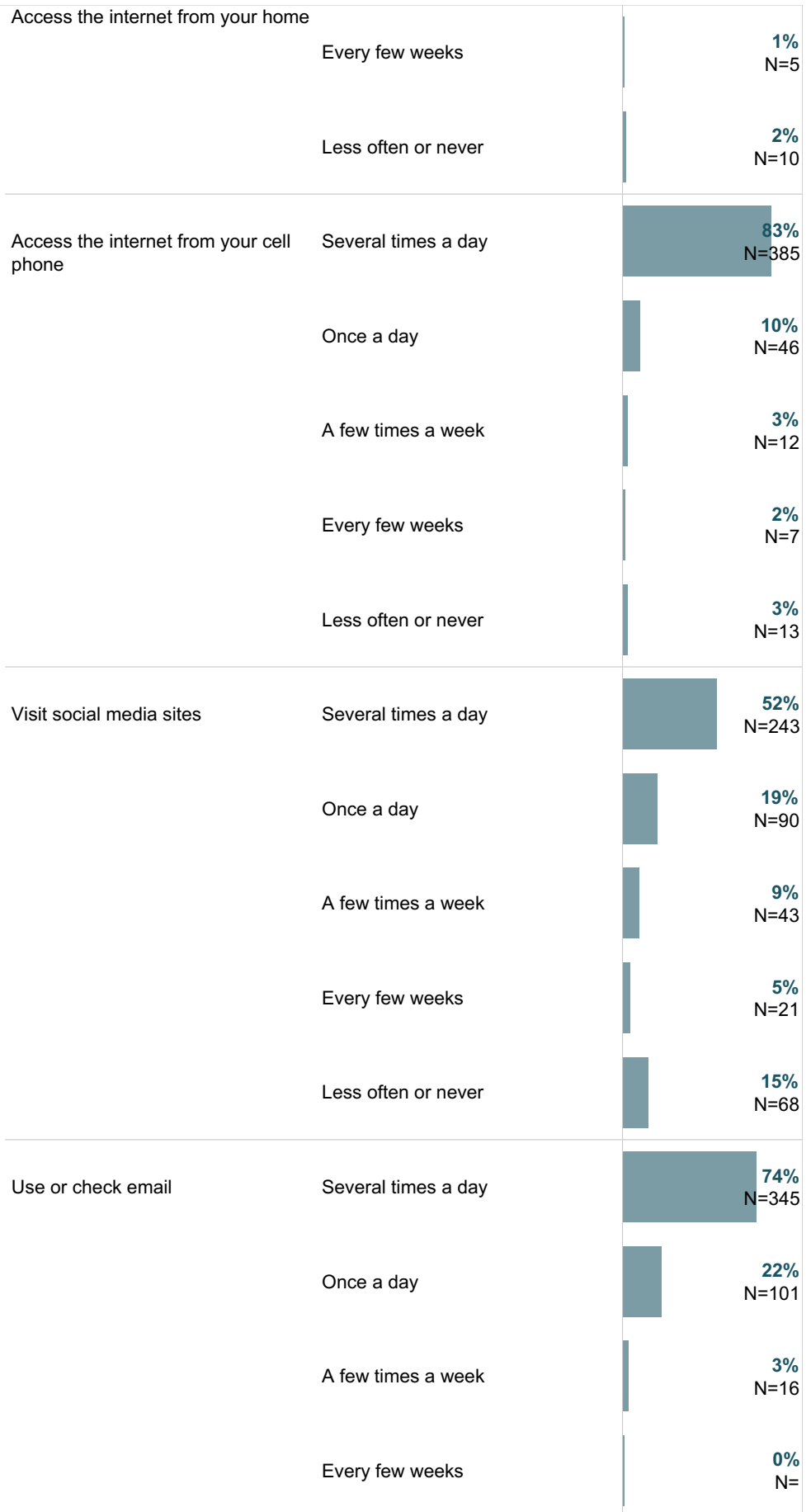
<p>Please also rate each of the following in the Albany community.</p>	Opportunities to participate in community matters	Poor		25% N=91
	Openness and acceptance of the community toward people of diverse backgrounds	Excellent		4% N=16
		Good		29% N=114
		Fair		32% N=125
		Poor		34% N=132
<p>Please rate how important, if at all, you think it is for the Albany community to focus on each of the following in the coming two years.</p>	Residents' connection and engagement with their community	Essential		24% N=110
		Very important		38% N=176
		Somewhat important		33% N=151
		Not at all important		5% N=25

Participation

















<p>Please indicate whether or not you have done each of the following in the last 12 months.</p>	Contacted the City of Albany for help or information	No		51% N=238
		Yes		49% N=226
	Volunteered your time to some group/activity	No		50% N=232
		Yes		50% N=233
<p>In general, how many times do you:</p>	Access the internet from your home	Several times a day		78% N=362
		Once a day		13% N=59
		A few times a week		6% N=30

Participation

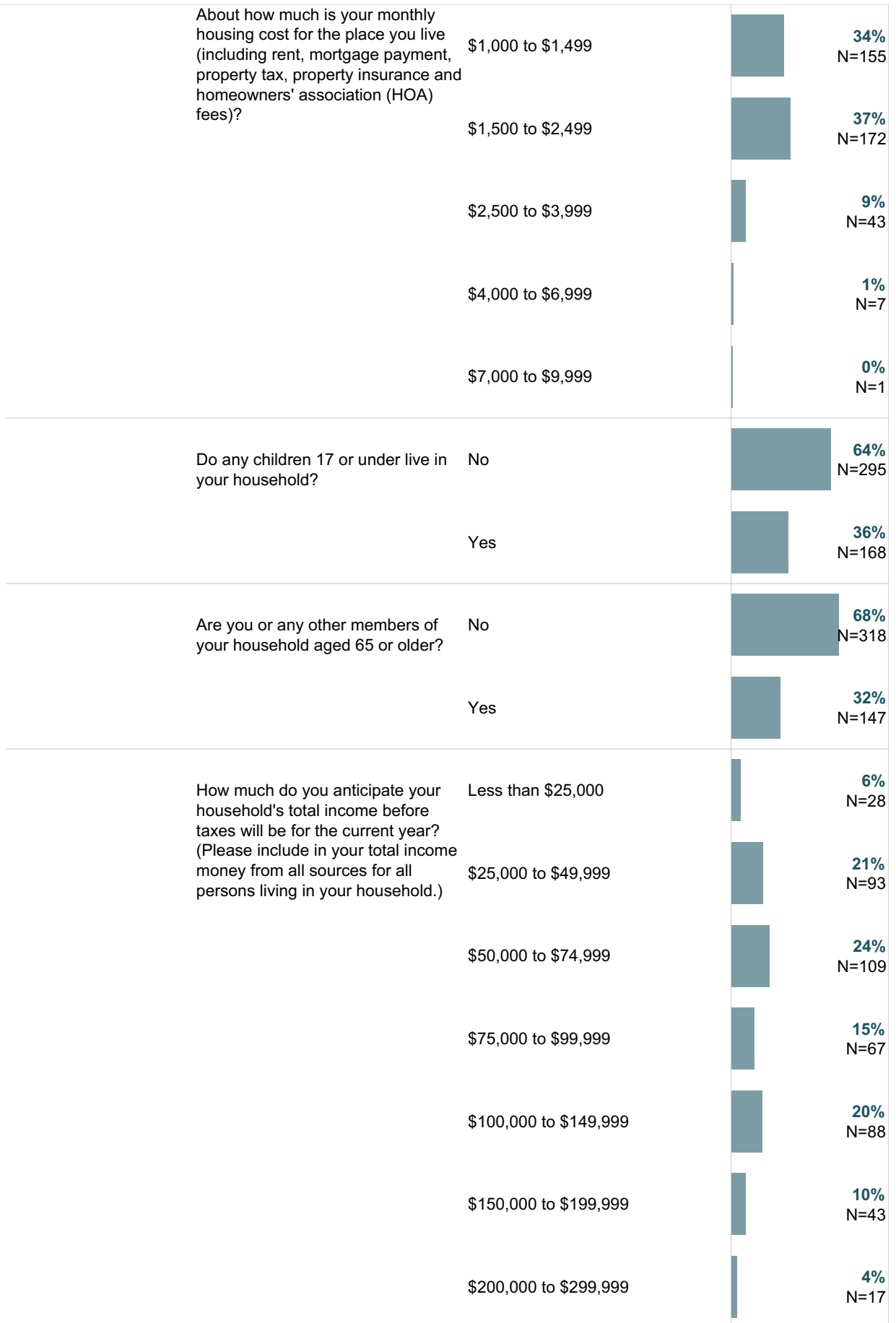
In general, how many times do you:



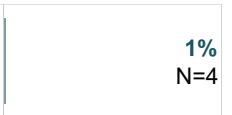















Participation	In general, how many times do you:	Use or check email	
		Less often or never	0% N=2
	Share your opinions online	Several times a day	16% N=70
		Once a day	6% N=25
		A few times a week	15% N=69
		Every few weeks	15% N=69
		Less often or never	48% N=218
		Shop online	Several times a day
	Once a day		11% N=51
	A few times a week		31% N=141
	Every few weeks		36% N=162
	Less often or never		9% N=41
Custom	What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	American Indian or Alaska Native	5% N=24
		Asian	2% N=10
		Black or African American	1% N=6
		Native Hawaiian or Other Pacific Islander	1% N=4
		White	94% N=429

Custom	What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	A race not listed		8% N=35
Demographic	How many years have you lived in Albany?	Less than 2 years		7% N=33
		2-5 years		22% N=102
		6-10 years		22% N=103
		11-20 years		19% N=87
		More than 20 years		30% N=141
	Which best describes the building you live in?	Single-family detached home		60% N=280
		Townhouse or duplex (may share walls but no units above or below you)		18% N=84
		Condominium or apartment (have units above or below you)		14% N=64
		Mobile home		5% N=22
		Other		3% N=16
	Do you rent or own your home?	Rent		40% N=184
		Own		60% N=278
	About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Less than \$300		1% N=3
		\$300 to \$599		6% N=27
		\$600 to \$999		11% N=53

Demographic



Demographic

	taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	\$300,000 or more		1% N=4
	Are you of Hispanic, Latino/a/x, or Spanish origin?	No, not of Hispanic, Latino/a/x, or Spanish origin		88% N=404
Yes, I consider myself to be of Hispanic, Latino/a/x, or Spanish origin			12% N=54	
In which category is your age?		18-24 years		5% N=21
		25-34 years		26% N=120
		35-44 years		20% N=90
		45-54 years		15% N=69
		55-64 years		10% N=44
		65-74 years		16% N=73
		75 years or older		10% N=46
What is your gender?		Woman		50% N=228
		Man		47% N=216
		Identify in another way		3% N=12
If you identify in another way, how would you describe your gender?		Agender/I don't identify with any gender		4% N=
		Genderqueer/gender fluid		65% N=8
		Non-binary		26% N=3

Demographic

If you identify in another way, how would you describe your gender?

Identify in another way

5%
N=1